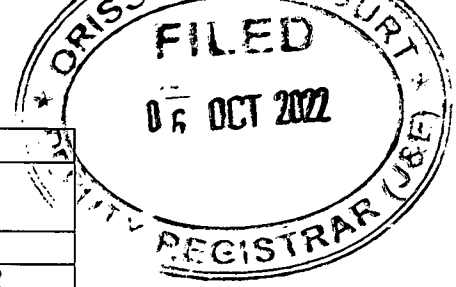


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Angul			
CHC, Bantala			
Date and Time of visit: 24th November 2021 at 11.50 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	34 staff members. 7 are Doctors. 6 signatures found on the register. Only one Doctor present. The centre-in charge Dr. Ghanashyam Behera arrived after repeated calls at 12.30 am. Two other Doctors arrived after calls from colleagues.	Out of 7 doctors, 6 doctors were present and signed on the attendance register. One Doctor, Dr. Monalisha Garnaik was on weekly off, so she had not signed in this day. I Dr. Ghanashyama Behera, BPHO, CHC Bantala was on supervision duty at PHC Purunakote. I was returned when they called me and I have reached at CHC Bantala at 12.30 PM in this day.
2	Nurses	None of the nurses were present	Staff Nurses were present and conducted their duty at indoor site of the hospital at that time.
3	Ward Staff	2 employees present. One dresser present- Not in uniform. No Id. Security personally present. Lack of proper footwear	Two ward staff were present at that time. One is regular another one is from out sourcing agency. Now all ward staff are maintained their uniform and I card. As the security agency not provided the foot wear to the security persons so they have not used during the team visited to CHC.
2. Conditions of Facilities:			
1	Infrastructure	OPD, AYUSH, medicine store, lab. closed. Medicine store- small. Inadequate to store medicines.	As they have visited after 12.00 noon so the general OPD, AYUSH OPD and laboratory rooms are closed. As the new OPD building was under construction so the Old building was functioned as DDC (Drug Dispensing Center).
2	Power	Working lights and fans. Left on even when no one was present. Power generator was found to be in working condition.	As the emergency staff were present and were conducting their duty so the light and fans were on.
3	Sanitation	Cleanliness -not found to be satisfactory.	The hospital premises & toilet facilities are cleaned. But they were visited just after closure of the OPD hours, so it was not cleaned during working hour. And the sanitation workers were continuing their sanitation work at that time. Now the hospital premises & toilet facilities are cleaned.
		Toilet Facility- not hygienic.	
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	Sufficient stock	

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2	Medicine	Sufficient stock. Actual stock could not be ascertained. Statement could not be produced. Failed internet connection.	
3	Equipment	There is an O.T. Lack of modern equipment. Minor complication cases referred to DHH, Angul.	Now all the equipments & instruments were present at OT as per the Govt. norm.
4	Ambulance	No ambulance as per the Medical Officer.	102/108 ambulance available but designated ambulance not provided.
4. Readiness/ Emergency:			
1	Telephone	Available. Working condition.	
2	Internet	Available. Working condition.	
5. Accessibility:			
Road found to be satisfactory			
6. Miscellaneous Remarks:			
1	No drainage system		As new OPD and IPD buildings were under construction inside the CHC campus, so the vehicle parking is not held properly. Now the vehicle parking stand has been earmarked.
2	No facility for parking		
3	Vehicles parked in the Veranda of casualty, OPD ward.		
PHC Purunagarh			
Date and Time of visit: 24th November 2021 at 2.30PM			
1. Presence of Medical Staff			
1	Doctors	8 staff members. 2 Doctors. 3 members present. Attendance register not signed by some. No application for leave.	Attendance register not signed by MO, AYUSH. MO, Ayush was on CL on Dtd. 24.11.2021.
2	Nurses		
3	Ward Staff		
2. Conditions of Facilities:			
1	Infrastructure	Found to be satisfactory. Residential quarter absent. Staff quarter dilapidated. No plan for construction of new building.	
2	Power	Satisfactory	
3	Sanitation	Cleanliness - Satisfactory.	
		Toilet Facility- N/A	2 Nos of toilet constructed for patients
		Availability of Water -N/A.	Submersible motor pump present, 4 overhead tanks and water taps at strategic points and cold drinking water points available
3. Adequacy of Stock:			
1	Drugs	Failed to show documents containing receipts of medicines	Registers had been taken to DHH, Angul for Audit

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2	Medicine	that were received and issued to patients. Stated that the same has gone to the DHH, Angul for audit.	
3	Equipment	Lack of machinery and proper facility.	Shredder and autoclave not installed due to unavailability of 3 phase current supply
4	Ambulance	N/A	102/108 available but designated ambulance not provided to purungarh.
4. Readiness/ Emergency:			
1	Telephone	No Telephone	Telephone not available but Jio Wifi available 8260448773
2	Internet	No Internet	
5. Accessibility:			
Road found to be satisfactory			
6. Miscellaneous Remarks:			
1	No Stretcher		
2	No Wheelchair		
PHC Balramprasad			
Date and Time of visit: 25th November 2021 at 11.30PM			
1. Presence of Medical Staff			
1	Doctors	On verifying the attendance register, it was found that 2 employees are found not signed and no application of leave was produced to clarify the same.	Pharmacist had taken CL for 2 days and his application was there in the attendance register which was also verified by the inspection Team. Health Worker(F) had taken off on that day and off was also mentioned against her name in the attendance register which was noticed by the Inspection team.
2	Nurses		
3	Ward Staff		
2. Conditions of Facilities:			
1	Infrastructure	Found: 1. broken glass, 2. rusted iron, 3. used drug bottles, 4. garbage. 5. A safety tank on the roof- Broken & in dangerous condition.	Rusted iron, garbage as noticed by inspection team were there in the Garbage room which is meant for keeping such junk material. Repairing of safety tank was going on during that period which had observed by the inspection team and it was under construction stage. Now it is well maintained and perfect condition.
2	Power	Satisfactory	
3	Sanitation	Cleanliness - satisfactory.	
		Toilet Facility- N/A	All total 6 toilets are available in the hospital premises. 3 for staff members and 3 for public use with separate male and female demarcation.

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		Availability of Water -N/A.	3 overhead tanks are there with borewell connection . Safe drinking water supply system provided from PWD Department . Pipeline system for regular water supply provided by NALCO peripheral service .
3.Adequacy of Stock:			
1	Drugs	Adequate of Stocks	
2	Medicine		
3	Equipment	N/A	All the requisite equipment are available in our hospital as per guideline .
4	Ambulance	No ambulance.	Ambulance facility is provided to our hospital . For emergency cases we take the help of 108 ambulance.
4.Readiness/ Emergency:			
1	Telephone	No Telephone	We take the help of personal mobile for such use.
2	Internet	No Internet	
5.Accessibility:			
Road Narrow-2 Vehicles cannot cross		In coming year Panchayat Department has planned to reconstruct the road under upcoming budget plan.	
6.Miscellaneous Remarks:			
1	Gas stove, gas cylinder and cooking utensils placed right beside patient's bed. Compromising safety.	Gas stove, gas cylinder and utensil are kept in separate room for sterilization of delivery equipment and dressing equipments for minor surgery, in case of failure of electricity supply which was not used at that time.	
2	No security personnel.	One security Guard was appointed on dtd. 29.12.2021 just after one month visit of that inspection team.	
DHH Angul			
Date and Time of visit:27th & 28th November 2021 at 3.00PM			
1.Presence of Medical Staff			
1	Doctors	Attendance registers not signed by 90% staff for more than 2-3 days. Exact number of staff could not be ascertained.	Biometric attendance system has been installed and the work certificate is prepared accordingly.
2	Nurses		
3	Ward Staff		
2.Conditions of Facilities:			

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1	Infrastructure	Insufficient parking space. Vehicles parked blocking the main entrance. Blocks the ambulance path.	In our present infrastructure, there is no adequate space for vehicle parking. For that reason, the new hospital building with adequate parking space has been planned and construction work is under process, which may be completed by December 2022. Now it was informed to PWD to demolish the old quarter building to make parking area behind ICU building.
2	Power	Satisfactory	
3	Sanitation	Cleanliness - Satisfactory. However, gutka and paan stains on walls found. Construction garbage found on an entire floor.	a. IEC material like Flex, Banners and vinyl boards has been displayed at different sites and audio systems installed at different buildings for public awareness. b. The garbage found due to ongoing renovation work at 2nd floor of indoor building. It was informed to concern contractor to clean it immediately.
		Toilet Facility- N/A	For general public, there are two nos of toilets available beside the eye ward. For indoor patients toilets are available at their respective wards.
		Availability of Water -Water Leakage Found	All the leakage taps are repaired and replaced.
3.Adequacy of Stock:			
1	Drugs	Adequate Stocks. No. of units issued to Patients does not match the outgoing stocks. No reasonable explanation given.	Necessary steps were taken to control the measure.
2	Medicine		
3	Equipment	Modern machines and medical equipment present. Patients revealed that illiterate and poor patients asked to get x-rays and scans done in private entities by stating that facility is out of order. Patients needing surgery sent to put. hospitals- including delivery cases.	All the radiology services like Digital X-ray, MRI, CT Scan and USG for pregnant women is fully functional and no patients are referred outside the facility to get these tests done.
4	Ambulance	Ambulance available.	
4.Readiness/ Emergency:			
1	Telephone	Telephone Available	
2	Internet	Internet Available	
5.Accessibility:			

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Approach of the road is very convenient. Entrance blocked due to unauthorised parking.		Unauthorised parking are restricted by our security personnel at the entrance gate and vehicle number is recorded. And vehicle pass stickers are implemented for hospital staffs for identification very soon.
6. Miscellaneous Remarks:		
1	Large No. of specialising Doctors practice privately.	Steps were taken to correct the above findings immediately.
2	Duty hour for doctors- only 4 hrs.	
3	Doctors compel patients to come privately.	
4	Video recording of an attendant asking for Rs.3000/- from patient.	
5	Patients asked to buy medicines, soap oil etc. from outside shops.	
2nd Visit to DHH Angul(28.11.2021 at 3 PM)		
	50% Staff did not put their signature. A team visited the labour ward and photographed the duty chart. The Doctor was absent.	i. Biometric attendance system with face recognition & fingerprint detection system is implemented and corrective measures have been taken. ii. Duty chart is displayed in different wards and updated on daily basis.

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BALANGIR			
DHH, Balangir			
Date and Time of visit:N/A			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	<p>i. No Doctor in kidney dialysis centre.</p> <p>ii. No specialist in Orthopaedic centre. Only a doctor on probation.</p> <p>iii. No Doctor on emergency in Gynaecology Department.</p>	<p>i. As per guidelines, Dr. Swagatika Tripathy, MO is doing her duty in RAHICARE Dialysis, Balangir. Since her date of joining i.e. w.e.f. 18.11.2020, she is doing her duty. 8 nos of dialysis beds are being operated everyday. Dialysis kit is provided in every dialysis.</p> <p>ii. The Department of Orthopaedics, BBMC & H, Balangir is having 1 professor, 1 associate professor, 2 assistant professors, 1 senior resident and 3 junior residents. Though 2 posts of specialists in orthopaedics are lying vacant, the above medical officers are managing the duty at DHH. The copy of duty roster of Department of orthopaedics for the month of May 2022 is enclosed.</p> <p>iii. The Department of O & G, BBMC & H, Balangir is having 1 professor, 1 assistant professors, 1 senior resident. After initial round in the Labour room during each shift, the duty doctors have to take emergency cases in the emergency OT. On an average, about 800 to 900 total deliveries & 300 emergency LSCS per month i.e. 30 deliveries & 10 LSCS per day are being conducted. The duty list for the months of March, April and May are enclosed.</p>
2	Nurses	Nurse neglecting duty. Video available	Miss Debaki Das and Miss. Sasmita Bagh, Nursing Officers were on duty at 5th of post-operative ward of Department of O & G. After receipt of complain, they were warned for their mis-conduct during duty hours and they were transferred from the concerned ward to different department.
3	Ward Staff	N/A	
2. Conditions of Facilities:			
1	Infrastructure	N/A	
2	Power	Available	
3	Sanitation	Cleanliness -Very Poor	The outsourcing agency has been called for an explanation vide Superintendent, BBMC & H, Balangir Letter No. 1992 dated 26.05.2022. Photos and videos have been enclosed.
		Toilet Facility- not properly maintained	
		Availability of Water -N/A.	

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3. Adequacy of Stock:			
1	Drugs	Not Adequate	List of drugs and consumables have been attached.
2	Medicine		
3	Equipment	MRI scanner not available. Dialysis kit is provided only once.	
4	Ambulance	Ambulance available.	
4. Readiness/ Emergency:			
1	Telephone	Lack of Phone	Telephones are available in various departments. List has been enclosed.
2	Internet	Lack of internet connection.	Internet has been restored.
5. Accessibility:			
Well connected by means of a road. Public transport is available.			
6. Miscellaneous Remarks:			
Blood given only when someone donates, even during emergency.			
CHC Loisingha			
Date and Time of visit: N/A			
1. Presence of Medical Staff			
1	Doctors	1. One in charge Doctor is available even though there is a permanent Doctor. 2. In charge doctor often not on duty.	The Superintendent, CHC, Loisingha has been directed vide CDM & PHO letter No. 2643 dated 20.06.2022 to prepare duty chart of doctors, and write Mobile Numbers of the doctors on Notice Board. All Staff Nurse /IMO of CHC, Loisingha to be warned to discharge their duties sincerely and remain alert during duty and to take special care to the patients attendant.
2	Nurses	Nurse neglecting duty. Video available.	
3	Ward Staff	N/A	
2. Conditions of Facilities:			
1	Infrastructure	N/A	
2	Power	Power Supply not available	As informed by the Superintendent, CHC, Loisingha power supply is there supported by Generator and inverter.
3	Sanitation	Cleanliness - Very Poor	Superintendent, CHC, Loisingha has been instructed to take steps to keep the CHC neat and clean.
		Toilet Facility- N/A	Public toilets are available and for patients indoor toilets are also there. However Engineer of NHM has been directed to inspect the toilets and take steps to upkeep the toilets.
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	Not Adequate	As informed by the Superintendent,

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2	Medicine		CHC, Loisingha adequate drugs are available. Further as Niramaya DHH Store is only 20Kms. away from the CHC can indent and take stores and drugs when are required in a short period.
3	Equipment	Not Sufficiently available	As informed by the Superintendent, CHC,Loisingha adequate equipments are available for use.
4	Ambulance	Ambulance available.	108 Ambulance is available.Further recently an ambulance has been deputed vide CDM&PHO,Balangir vide letter No. 2033 dated 08.06.2022
4.Readiness/ Emergency:			
1	Telephone	Lack of Phone	Superintendent, CHC, Loisingha has been directed by the CDM & PHO to write the Mobile numbers on Notice Board.
2	Internet	Lack of internet connection.	Internet facility is now available.
5.Accessibility:			
Well, connected			
6.Miscellaneous Remarks:			
1) Birth and death registration not reported to local authorities.			
2) Requirement of staff, Doctors and equipment.			
PHC Malmunda			
Date and Time of visit:N/A			
1.Presence of Medical Staff			
1	Doctors	2 Doctors available who are attending patients at PHC Malmunda and CHC Jamgaon. One facility remains vacant.	
2	Nurses	One nurse available attending both PHC Malmunda and CHC Jamgaon.	As reported by the MO, PHC(N), Malmunda, one staff nurse and MO and one Pharmacist are in position.
3	Ward Staff	One pharmacist available. Attending both PHC Balmunda and CHC Jamgaon.	
2.Conditions of Facilities:			
1	Infrastructure	Doesn't have its own building.	The building construcetd by Gram Panchayat and handed over to Health Department.
2	Power	Power Supply not available	Power is available. Steps are being taken to supply generator.

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3	Sanitation	Cleanliness - Very Poor	Superintendent, CHC, Jamgaon has been directed vide CDM & PHO Letter No. 2639 dated 20.06.2022 to keep up the PHC(N) premises neat and clean.
		Toilet Facility- N/A	
		Availability of Water -N/A.	
3.Adequacy of Stock:			
1	Drugs	Not Adequate	As reported by the Medical Officer, PHC Malmunda, he submitted the intendent to the Supernintendent, CHC Jamgaon for supply of drugs which will be supplied.
2	Medicine		
3	Equipment	Not Sufficiently available	As per requirement of PHC(N), equipments are available.
4	Ambulance	Ambulance available.	
4.Readiness/ Emergency:			
1	Telephone	Lack of Telephone	No official telephone, MO and Pharmacist are having mobile phones.
2	Internet	Lack of Internet connection	As informed by MO, internet is available
5.Accessibility:			
Well, connected.			
6.Miscellaneous Remarks:			
N/A			
PHC Mahimuda			
Date and Time of visit:N/A			
1.Presence of Medical Staff			
1	Doctors	Doctors are not available during emergency. Patients have to go to DHH Balangir during emergency.	One MBBS and one AYUSH doctor are there. The MBBS doctor post is lying vacant and one MBBS doctor is on deputation against the vacant post. There is no Specialist posts at PHC(New),Mahimunda.The geographical area of Mahimunda is such that, some villages are nearer to the BBMCH,Balangir for which people prefer to attend BBMCH, Balangir where most of Specialist services are available
2	Nurses		One Staff Nurse is there
3	Ward Staff		One Pharmacist, MPHWF) and Attendant is there.
2.Conditions of Facilities:			
1	Infrastructure	Toilets not available for patients. Building requires maintenance	AE, NHM has been instructed to visit PHC(New) for the purpose.
2	Power	Power Supply not available	Electricity is there. Steps will be taken for supply generator as per

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			requirement.
3	Sanitation	Cleanliness - Very Poor	Superintendent,CHC,Jamgaon has been instructed vide CDM & PHO Letter No. 2639 dated 20.06.2022 to keep the PHC(New) premises neat and clean
		Toilet Facility- No Toilets.	
		Availability of Water -N/A.	Drinking water facility is there
3.Adequacy of Stock:			
1	Drugs	Not Adequate	As reported by MO, drugs are available
2	Medicine		
3	Equipment	lack of digital BP monitoring machine.	Govt. supply BP machine is available.
4	Ambulance	Ambulance available.	
4.Readiness/ Emergency:			
1	Telephone	Lack of Phone.	No official telephone, MO and Pharmacist are having mobile phones.
2	Internet	Lack of internet connection.	As informed by MO, internet is available.
5.Accessibility:			
Well, connected.			
6.Miscellaneous Remarks:			
N/A.			

Balasore			
DHH, Balasore			
Date and Time of visit:25th November 2021 at 11 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1.Presence of Medical Staff			
1	Doctors	All the appointed Doctors were present.	
2	Nurses	All the Nurses were present	
3	Ward Staff	All other Staff were present	
2.Conditions of Facilities:			
1	Infrastructure	No drinking water available. Glass of the doors and the windows were found to be broken at certain places. Rest all satisfactory.	Drinking water is available. Aquaguard lists in different departments has been enclosed.
2	Power	N/A	

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3	Sanitation	Cleanliness -Satisfactory.	Cleanliness of toilets are being maintained 4 times in a day as per terms and conditions. However, necessary steps are being taken for improvement of cleanliness.
		Toilet Facility- Certain toilets were found to be smelling and unclean	
		Availability of Water -N/A.	
3.Adequacy of Stock:			
1	Drugs	Adequate available	
2	Medicine		
3	Equipment	N/A	
4	Ambulance	N/A	
4.Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	Unavailable.	
5.Accessibility:			
N/A			
6.Miscellaneous Remarks:			
N/A			
PHC Bedipur			
Date and Time of visit:27th November 2021 at 11 AM			
Presence of Medical Staff			
1	Doctors	Health Centre locked. Opened with the help of a pharmacist and a nurse. No doctors deputed.	The Pharmacist and AYUSH MO provided treatment to 50 nos of patients on 27.11.20 21. Photo copies of OPD Register are enclosed . Both were present in their Head Quarter on 27.11.2021 which was a government holiday. The DLSA team visited the PHC (N), Bedipur at about 12.30 PM. The Pharmacist & AYUSH MO left the OPD after giving treatment to all the patients in the OPD.
2	Nurses	One nurse.	One Nurse is in position at PHC (N), Bedipur and staying at her Head Quarter
3	Ward Staff	One pharmacist.	One Pharmacist is in position at PHC (N), Bedipur and staying in his Head Quarter
Conditions of Facilities:			
1	Infrastructure	In a very dilapidated condition. Toilets broken. Boundary walls also broken.	All instruments/equipments are available. The boundary wall is under construction
2	Power	N/A	There is 24X7 power supply by TATA (TPNODL) to the PHC (N). Besides there are 2 nos Inverter available for management of crisis of power supply.

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3	Sanitation	Cleanliness Unsatisfactory.	One sweeper cum-Attendant has been provided to PHC (N) w.e.f. January-2022, through the service providing agency under NIRMAL scheme and the PHC(N) is being properly cleaned and well maintained.
		Toilet Facility- Toilet Broken	There are 2 nos of Toilet. One Toilet is in good condition and used by the hospital staff as well as patients and patient's attendant, Another Toilet is dilapidated condition & action is being taken to renovate it.
		Availability of Water -N/A.	There is one 1500 ltr over head tank and one bore well for smooth supply of water facilities at PHC (N), Bedipur. The Water management is being done smoothly.
Adequacy of Stock:			
1	Drugs	N/A	All types of drugs and medicines were available at the time of visit of DLSAs
2	Medicine		
3	Equipment	N/A	All types of equipments were available at the time of visit of DLSAs
4	Ambulance	Ambulance available. No information regarding 108 ambulance.	The Ambulance facility is available in CHC, Remuna. On call, the CHC, Remuna provides Ambulance services to PHC (N), Bedipur.
Readiness/ Emergency:			
1	Telephone	N/A	No landline telephone service is available . The pharmacist & AYUSH MO have been provided with CUG mobiles by the NHM, Odisha & are used as per Govt. guidelines
2	Internet	Unavailable.	Mobile internet facilities are available in PHC (N). All types of work like Medicine Indent, report returns and programme related works are being done through online system.
Accessibility:			
Accessible			
Miscellaneous Remarks:			
N/A			

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PHC Bahunga			
Date and Time of visit:N/A			
Presence of Medical Staff			
1	Doctors	2 doctors deputed (One MBBS and One AYUSH) both absent at the time of inspection.	There are 2 nos Medical Officer (One MBBS & One AYUSH) available at PHC (N), Bahanaga. They provided treatment to 48 nos of patients on dated-27.11.20 21 in the OPD. Photo copies of OPD Register are enclosed here with . But as 27.11.2021 was a Holiday & the doctors left the OPD after providing treatment to all the patients in the OPD.
2	Nurses	N/A.	One staff Nurse of PHC (N), Bahanaga is undergoing CHO training at Dhenkanal. The HW (F) of the PHC (N), Bahanaga is managing her work.
3	Ward Staff	One attendant.	One Pharmacist is in position at PHC (N), Bahanaga and staying in his head quarter
Conditions of Facilities:			
1	Infrastructure	Not properly maintained. Toilets are in a very dilapidated condition.	
2	Power	N/A	There is 24X7 hours power supply by TATA (TPNODL) to the PHC (N). Besides there are 2 nos Inverter available for management.
3	Sanitation	Cleanliness Unsatisfactory.	One sweeper cum-Attendant has been provided to PHC (N) w.e.f. Januaray-2022, through the service providing agency under NIRMAL scheme and the PHC(N) is being properly cleaned and well maintained.
		Toilet Facility- Toilet Broken	There are 2 nos of Toilet. One Toilet is in good condition and used by the hospital staff as well as patients and patient's attendant, Another Toilet is dilapidated condition & action is being taken to renovate it.
		Availability of Water -N/A.	There is one 1500 ltr over head tank and one bore well for smooth supply of water facilities at PHC (N), Bedipur. The Water management is being done smoothly.
Adequacy of Stock:			
1	Drugs	N/A	On 27.11.2021 all types of drug are/were available.

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2	Medicine	N/A	All types of medicines available.
3	Equipment	N/A	The required instruments at PHC (N) are available.
4	Ambulance	N/A	The Ambulance facility (108 Ambulance) is available at PHC (N), Bahanaga.
Readiness/ Emergency:			
1	Telephone	N/A	No land line Telephone service is available at PHC (N), Bahanaga. The MO, Pharmacist, AYUSH MO and HW F) have been provided with CUG Mobiles by the NHM & are used as per guideline.
2	Internet	N/A	Mobile internet facility is available in PHC (N). All types of work like Medicine Indent, report returns and programme related works are being done through online system.
Accessibility:			
Though accessible, the PHC lacks a board to identify, as a result of which the patients are facing a slight difficulty.			
Miscellaneous Remarks:			
N/A			
CHC Remuna			
Date and Time of visit: N/A			
Presence of Medical Staff			
1	Doctors	Total 7 doctors deputed but only one present at the time of inspection. NoGynaecology doctor deputed to the CHC.	Out of 12 nos of posts of different categories of doctors at CHC, Remuna, 5 nos posts are lying vacant. During visit of DLSA team, the morning OPDs were closed and the Doctors left the OPD at about 2 PM on dated- 27.11.2021 after providing treatment to all patients and the emergency OPD managed by doctors as per duty list as 27.11.2021 was a Govt Holiday.
2	Nurses	5 Nurses were present.	
3	Ward Staff	N/A.	All the Ward Staffs were present on 27.11.2021 and performed their duties, as per duty list.
Conditions of Facilities:			
1	Infrastructure	Apart from the toilet, everything else is properly maintained.	
2	Power	Satisfactory	
3	Sanitation	Cleanliness - Satisfactory.	

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		Toilet Facility- Toilet Broken	There are 2 nos of Toilet. One Toilet is in good condition and used by the hospital staff as well as patients and patient's attendant, Another Toilet is dilapidated condition & action is being taken to renovate it.
		Availability of Water -N/A.	There is one 1500 ltr over head tank and one bore well for smooth supply of water facilities at PHC (N), Bedipur. The Water management is being done smoothly.
Adequacy of Stock:			
1	Drugs	N/A	During visit of DLSA on 27.12.2021 all type of drugs were available.
2	Medicine	Available	All types of medicine are available.
3	Equipment	N/A	The required instruments are available.
4	Ambulance	One 102 ambulance available.	
Readiness/ Emergency:			
1	Telephone	N/A	The Telephone service is available in CHC, Remuna. Besides the Medical Officer, Pharmacist and AYUSH MO have been provided with CUG Mobiles by NHM & are used as per Govt guidelines.
2	Internet	Available	BSNL Internet facilities are available. All types of work like Medicine Indent, report returns and programme related as well as official works are being done through online systems.
Accessibility:			
N/A			
Miscellaneous Remarks:			
Attendant register not maintained properly. Wheelchair-3; Stretcher-2; bed-6.			

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BARGARH			
DHH, Bargarh			
Date and Time of visit: 21st November 2021 at 9.30 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	1. No duty chart either at entrance or OPD. 2. No biometric system or digital display board. 3. Surgery OPD open. Doctors present. 4. ENT Doctor present. 5. Paediatrics Dept. Doctor present. 6. Obstetrics and Gynaecology Dept. locked. 7. Orthopaedic Dept. closed. 8. Skin Dept. closed. 9. No doctor in medicine OPD. Second visit at 5.30 pm. Duty chart was present. Emergency OPD was open. Doctors and nurses present. Doctors in Gynae. Dept. also present.	
2	Nurses	In the emergency observation- Nurses were present.	
3	Ward Staff	Specimen collection room- technician present. Integrated lab- technician present. Pharmacy- present. Sickle cell unit, physio and ECG rooms closed. Team of 60 security guards.	
2. Conditions of Facilities:			
1	Infrastructure	Well-designed 7 floor building but only 4 floors are used.	
2	Power	satisfactory.	
3	Sanitation	Cleanliness -Satisfactory.	
		Toilet Facility- Laundry facility available for bed sheets and linen.	
		Availability of Water -Water available.	
3. Adequacy of Stock:			

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1	Drugs	Unable to get registers due to non-availability of officials.	
2	Medicine		
3	Equipment	No MRI or CT scan machine. In the integrated lab- the auto analyser and electrolyte analyser is functioning. Lab printer does not have cartridges	
4	Ambulance	Ambulance Available.	
4. Readiness/ Emergency:			
1	Telephone	Telephone connectivity- poor	
2	Internet	Poor.	
5. Accessibility:			
Roads are accessible. No city or Govt. bus. Private buses available.			
6. Miscellaneous Remarks:			
N/A			
PHC Satlana			
Date and Time of visit: 22nd November 2021 at 4.30 PM			
Presence of Medical Staff			
1	Doctors	Total 2 Doctors. Both Doctors- present.	
2	Nurses	Nurses were present.	
3	Ward Staff	Lab technician, sanitization, security guard present.	
Conditions of Facilities:			
1	Infrastructure	Doctor's quarters not habitable. Condition of other staff quarters not good.	A letter to Block Development Officer Barpali for repair and renovation of Doctor's quarter and other staff quarter has already been issued. (Copy enclosed).
2	Power	satisfactory.	
3	Sanitation	Cleanliness - Good	
		Toilet Facility- One toilet not clean. No electric bulb.	The old toilet Pan was replaced with new one. (Photo enclosed.) One electric bulb has already fixed to provide light to patients using the toilet.
		Availability of Water -N/A.	For uninterrupted water supply, water pipe connected to the earmarked area. (Photo enclosed)
Adequacy of Stock:			
1	Drugs	Record was provided. some were expired. Homeopathic meds. not supplied since 2019.	A list of expired medicine has submitted to CDM & PHO Bargarh for return and to take necessary action. (Copy enclosed)
2	Medicine		

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3	Equipment	N/A	CDM & PHO Bargarh will be requested to provide sufficient numbers of required equipments and we are using 108 ambulance as when needed.
4	Ambulance	N/A	
Readiness/ Emergency:			
1	Telephone	Doctors and staff use own mobile phones.	
2	Internet	use Jiofi (pvt.)	
Accessibility:			
Bad roads. No Govt. bus available. Nearest bus stop 3km away. No private buses during pandemic		The Department of RD Bargarh will be requested to maintain road to PHC Satalama at an early date.	
Miscellaneous Remarks:			
	1. No officials wore ID cards. 2. Duty chart not found. 3. Supervisor attendance not available. 4. One yoga hall. One instructor comes every day.		An Office in this regard to all staff of PHC Satalama has issued to wear ID Card daily during Office duty. (Copy enclosed) A duty chart has already prepared. (photo enclosed) Supervisors name was already enrolled in attendance Register of PHC Staff.
PHC Lakhanpur			
Date and Time of visit: 21st November 2021 at 3 PM			
Presence of Medical Staff			
1	Doctors	Total 2 Doctors. Both Doctors- present	
2	Nurses	staff nurse post vacant.	
3	Ward Staff	Pharmacist and lab technician post vacant.	
Conditions of Facilities:			
1	Infrastructure	own wall and boundary wall present.	
2	Power	available. Inverter also available.	
3	Sanitation	Cleanliness - Good	
		Toilet Facility- available for both male and female for each floor.	
		Availability of Water - Availability of Water.	
Adequacy of Stock:			
1	Drugs	Record not properly maintained. Essential drugs-available. No tetanus injection available.	Due to non-availability of regular pharmacist record are not maintain properly. As the MPHWM, Dunguri sub centre has been deputed to PHC Lakhanpur No tetanus injection available- due to shortfall at CNC Bhukta.
2	Medicine		

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3	Equipment		
4	Ambulance	No Ambulance.	
Readiness/ Emergency:			
1	Telephone	poor connectivity. Use own mobile phones.	
2	Internet	N/A	
Accessibility:			
Though accessible, the PHC lacks a board to identify, as a result of which the patients are facing a slight difficulty.			
Miscellaneous Remarks:			
N/A			
CHC Bhukta			
Date and Time of visit: 21st November 2021 at 11.30 AM			
Presence of Medical Staff			
1	Doctors	2 Doctors present. One Doctor on Deputation	
2	Nurses	3 Nurses in total. One present.	All the nurses are on duty with 8 hourly rotation basis.
3	Ward Staff	2 attendants and 5 Security guards on rotation. Pharmacist present. Lab technician absent	Explanation has been called for from the LT. Explanation submitted has been enclosed.
Conditions of Facilities:			
1	Infrastructure	Building is in a good condition	
2	Power	Diesel generator and inverter satisfactory	
3	Sanitation	Cleanliness - Satisfactory.	
		Toilet Facility- Satisfactory	
		Availability of Water - Available	
Adequacy of Stock:			
1	Drugs		As the pharmacist is not doing his duty sincerely, explanation has been called for from him(Copy enclosed). Further, an office order has been issued by the BPHO, CHC, Bhukta with a direction to the Block Programme Manager, Block account manager and the pharmacist to maintain the stock register.
2	Medicine	Medicine stock and indent register- unavailable	
3	Equipment	No X-ray, U/S or ECG machine.	
4	Ambulance	Central ambulance available on call. One covid ambulance available.	

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Readiness/ Emergency:			
1	Telephone	poor connectivity. Use own mobile phones.	
2	Internet	Poor	
Accessibility:			
Road is well connected. No govt. buses. Only 2 pvt. Buses			
Miscellaneous Remarks:			
1. No id card.2. One doctor and one nurse staying in staff qtrs. Giving 24 hr. service.3. Dentist does not have equipment.		ID cards have been issued to all staffs. Equipments have been intended from CDM & PHO, Bargarh.	

Bhadrak			
DHH, Bhadrak			
Date and Time of visit: N/A			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	47 Doctors available. Out of which 20 are specialists and 27 are plain MBBS	
2	Nurses	59 nurses in total.	
3	Ward Staff	14 ward staffs.	
2. Conditions of Facilities:			
1	Infrastructure	In good condition.	
2	Power	4 generators available.	
3	Sanitation	Cleanliness -Satisfactory.	
		Toilet Facility- Satisfactory.	
		Availability of Water - Availability of Water.	
3. Adequacy of Stock:			
1	Drugs	Some medicines are not available.	During visit of the DLSA team, 313 drugs and consumables were available, however all the essential drugs were available in the List.
2	Medicine		
3	Equipment	Equipments are in good condition.	
4	Ambulance	Ambulance Available.	
4. Readiness/ Emergency:			
1	Telephone	24 hrs available.	
2	Internet	24 hrs available.	
5. Accessibility:			
well-connected			

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6. Miscellaneous Remarks:			
N/A			
CHC Barpada			
Date and Time of visit: N/A			
Presence of Medical Staff			
1	Doctors	3 Doctors are available.	
2	Nurses	1 nurse is available.	
3	Ward Staff	2 ward staffs.	
Conditions of Facilities:			
1	Infrastructure	Good condition, new building.	
2	Power	5 inverters available along with 1 generator.	
3	Sanitation	Cleanliness - Satisfactory.	
		Toilet Facility- Satisfactory.	
		Availability of Water -	
		Availability of Water.	
Adequacy of Stock:			
1	Drugs	Available.	
2	Medicine		
3	Equipment	Equipment are in good condition.	
4	Ambulance	2 ambulances available.	
Readiness/ Emergency:			
1	Telephone	24 hrs available.	
2	Internet	24 hrs available.	
Accessibility:			
well-connected			
Miscellaneous Remarks:			
N/A			
PHC Shvam Sunderpur, Uper Dumuka		THIS PHC IS LOCKED SINCE LAST TWO (2) YEARS AS PER PUBLIC INFORMATION	It is not a PHC/ Government Health Institutions.
		PHC Bonth	
Date and Time of visit: N/A			
Presence of Medical Staff			
1	Doctors	5 Doctors available	
2	Nurses	5 nurses in total.	
3	Ward Staff	2 ward staffs.	
Conditions of Facilities:			
1	Infrastructure	Good condition- old building. New building under construction.	
2	Power	3 inventors usable.	
3	Sanitation	Cleanliness - Satisfactory.	
		Toilet Facility- Satisfactory.	

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		Availability of Water -N/A.	
Adequacy of Stock:			
1	Drugs	Some medicines are not available.	
2	Medicine		
3	Equipment	Equipments are in good condition.	
4	Ambulance	One 108 ambulance available.	
Readiness/ Emergency:			
1	Telephone	Available.	
2	Internet	Available.	
Accessibility:			
well-connected.			
Miscellaneous Remarks:			
N/A			

Boudh			
DHH Boudh			
Date and Time of visit: 22nd November 2021 at 10 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Present.	
2	Nurses	Present.	
3	Ward Staff	No hospital staff at the help desk.	All 4 nos. of helpdesk staffs were present during the time of visit and were busy in patient management such as shifting patients to 108 Ambulance, accompanying patients in Medicine & Surgery wards of DHH Boudh
2. Conditions of Facilities:			
1	Infrastructure	Shortage of beds. Newly born children with mothers have to sleep on floors due to non-availability of beds	i) The bed strength of hospital is 93 and adequate beds are there as per the norms. However steps have been taken to accommodate the excess numbers of patients. ii) Respective maternal care is being taken for the newly mother & child, and also 22 numbers of attendants are being engaged for the above purpose through outsource agency. There is no adequate space to accommodate excess patient load. However, steps have been taken for creation of new ward above the OPD building.
2	Power	Power supply- available. Diesel generator available.	

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3	Sanitation	Cleanliness -Good but could have been better.	
		Toilet Facility- Condition is not good. water not available. 2 toilets which were fit for use were locked.	The outsource agency under Nirmal scheme has been assigned the work for maintenance of the toilets and this might be due to lack of supervision for which explanation is already asked to the concerned agency
		Availability of Water -Water is not available	The DHH has its own 27000 litre capacity overhead tank(1500 ltr tank=10 nos., 1000 ltr. tank=12 nos.)Apart from the overhead tank, one sump of 50,000 litre capacity as well as a bore well is there in the DHH premises. Also NAC Boudh is providing water 2 times per day to DHH. Two plumbers are engaged to maintain it, the instruction has been given to responsible person for supply of water to the patients.
3.Adequacy of Stock:			
1	Drugs	No shortage.	
2	Medicine		
3	Equipment	Available but old and in poor condition. No record to show periodic maintenance.	The agency namely, Kirloskar Technology Pvt. Ltd(KTPL) has been assigned for annual maintenance of all equipments of DHH. The calibration certificate is also maintaining at DHH for ensuring functioning of equipments. However letter has been issued to KTPL for proper maintenance of the equipments of the hospital.
4	Ambulance	N/A	
4.Readiness/ Emergency:			
1	Telephone	Well-connected.	
2	Internet	Well-connected.	
5.Accessibility:			
well-connected, No parking facility.			

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6. Miscellaneous Remarks:			
1. Ability to deal with emergency is good. 2. non-availability of anaesthesia. (Even minor surgery is a problem) 3. separate senior citizen registration counter-absent. 4. Supply of EPO injection for dialysis is short. 5. shortage of bed.		i) Two numbers of Anaesthetist (LSA\$) are performing their work at hospital for delivery patients only. Whereas steps are being taken for posting of regular anaesthetist in the hospital. ii) Senior citizen were being registered in the same registration counter in priority basis by the helpdesk volunteers engaged at the registration counter. However steps have taken for designated patients only. iii) 105 numbers of EPO injections has been supplied by central store of DHH. However the Dialysis unit manager managed by outsourcing agency has been asked for the explanation for miss management.	
CHC Manamunda			
Date and Time of visit: 23rd November 2021 at 3.30 PM			
1. Presence of Medical Staff			
1	Doctors	A number of staff members found to be absent.	Smt. Basanti Sahoo, Nursing Officer, Ranjita Jagadala, Nursing Officer and Sulochana Pradhan, MPHW (F) were on leave. Dr. Ashok Kumar Sahoo, MO MHT, Dr. Bishnupriya Mallik, MO MHT and Swarnakhini Tripathy, Addl. ANM were on a training at Bargarh from 22.11.21 to 24.11.2021. Dr. Manoj Kumar Nayak, Spl. In O & G was on long leave due to his illness. (Leave Application and Training letters are enclosed.)
2	Nurses		
3	Ward Staff		
2. Conditions of Facilities:			
1	Infrastructure	Dressing room not well maintained. Dressing done out in the open. Total 2 labour beds- both broken. Hospital beds- damaged.	Dressing room is now maintained and dressing is done inside the room. (During visiting period the dressing room was under renovation). (Photo attached) The broken labour bed is repaired and now in good condition. (Photo attached) 4. Now hospital beds are in good condition. Old one are replaced. (Photo attached)

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2	Power	No power backup.	The Hospital power back up with inverter which are as follows (Phot attached) a. Office Chamber (Superintendent Chamber) — 1 (15 0 Ah) b. Esst. Office — 1 (150 Ah) c. BPMU Office - 1 (150 Ah) d. General OPD — 1 (150 Ah) e. O & G OPD — 1 (150 Ah) f. IPD - 1 (150 Ah) g. Nursing Staff Room - 1 (150 Ah) h. OT -1 (150 Ah) i. One generator set - Delco
3	Sanitation	Cleanliness - Worst possible Condition.	6. Now the cleanliness is maintained in the Hospital with its premises as well as office. (Warning letter issued to Id/s Surendra Barik, Jobra Road, Cutback) (Copy attached)
		Toilet Facility- No Separate toilet ladies.	During the visiting period, the ladies toilet was under renovation. Now it is functioning properly. (Photo attached)
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	No shortage. But, not stored properly. Store room- not clean.	Now the Medicine are stored properly in a uniform manner. As the DDC has no sufficient space, so it is difficult to maintain in IPHS Standard. however, now it is maintained in proper way.
2	Medicine		
3	Equipment	N/A	
4	Ambulance	No Ambulance.	Ambulance 108 is allocated to CHC, Manamunda along with 102 which is now 108 also available 24X7
4. Readiness/ Emergency:			
1	Telephone	N/A	Airtel Broadband is available since May - 2021.(Broadband bill attached)
2	Internet	N/A	
5. Accessibility:			
Well-connected.			
6. Miscellaneous Remarks:			
One of the most poorly maintained hospitals		However, the Kayakalpa award received by this institution three Times i.e. for the year 2018-19, 2019—2020, 2020-2021.	
PHC Charichhak			
Date and Time of visit: 26th November 2021			
1. Presence of Medical Staff			
1	Doctors	All Present.	
2	Nurses	All Present.	

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3	Ward Staff	Pharmacist Absent	The Pharmacist, Rajesh Kumar Dehur, PHC, Charichhak attended the OPD duty from 8 am to 1 pm but, forget to sign the attendance register. Instructions have been issued not to repeat the same.
2. Conditions of Facilities:			
1	Infrastructure	Good infrastructure.	
2	Power	Power supply available. Backup also available..	
3	Sanitation	Cleanliness - Very clean. Well-maintained gardens.	
		Toilet Facility- Toilet is clean.	
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	Well stocked.	
2	Medicine		
3	Equipment	N/A	
4	Ambulance	N/A	
4. Readiness/ Emergency:			
1	Telephone	Connected.	
2	Internet	Connected.	
5. Accessibility:			
well-connected.			
6. Miscellaneous Remarks:			
	1. storage facility for storing Snake Venom Antiserum at 25 degrees-Celsius is absent. 2. Ability to deal with emergencies.		Now, proper storage of Anti Snake Venom is being maintained in the hospital.
PHC Baghiapada			
Date and Time of visit: 27th November 2021			
1. Presence of Medical Staff			
1	Doctors	Holiday of hospital on the date of visit. Attendance register showed that all were present.	
2	Nurses		
3	Ward Staff		
2. Conditions of Facilities:			
1	Infrastructure	Condition of staff quarters poor.	A letter has been forwarded to the BDO, Boudh for repair of staff quarters of PHC(N), Baghipada vide MO, PHC(New), Baghipada Letter No. 83 dated 31.03.2022.
2	Power	N/A	
3	Sanitation	Cleanliness - Clean	
		Toilet Facility- Toilets under construction.	
		Availability of Water -N/A.	

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3. Adequacy of Stock:			
1	Drugs	Well stocked.	
2	Medicine	Register maintained.	
3	Equipment	N/A	
4	Ambulance	N/A	
4. Readiness/ Emergency:			
1	Telephone	Connected.	
2	Internet	Connected.	
5. Accessibility:			
well-connected.			
6. Miscellaneous Remarks:			
1. Ability to deal with emergency is satisfactory. 2. Overall condition is satisfactory.			

Cuttack			
CHC Tangi			
Date and Time of visit: 24th November 2021 at 2.00 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Dr. Madhusmita Nayak, M.O.-cum- Superintendent was present at her office and cooperated with the team during inspection. She informed us that she is the only specialist available at the CHC and all other doctors are normal MBBS doctors. She further informed us that there is much need of other specialist doctors as per need of the patients.	Steps are being taken for posting of regular Medical Officers.
2	Nurses	No Information.	Staff Nurses are doing their duty at OPD and IPD and all are present as per duty chart
3	Ward Staff	No Information.	Attendant and sweepers are also present.
2. Conditions of Facilities:			
1	Infrastructure	Entire infrastructure and building is in good condition	
2	Power	Generator is not available for power supply.	Inverter in all Departments and also two functional generators present.

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 Health & Family Dept.

3	Sanitation	Cleanliness -The laboratory and the dressing room were not clean and unhygienic	Toilets and all departments are clean and hygienic by NIRMAL staffs regularly with 24*7 water facility. Due measures have already been taken to keep the toilets clean and hygienic.
		Toilet Facility- Not Hygienic.	
		Availability of Water -No information	
3.Adequacy of Stock:			
1	Drugs	Medicine stocks are up to date but storage covers up to a vast area and the stocks are piled up with no preventive measures and without protection.	Medicines are available as per essential drugs list and stored properly.
2	Medicine		
3	Equipment	N/A	
4	Ambulance	Ambulance on call were available for patients.	
4.Readiness/ Emergency:			
1	Telephone	No telephone.	24/7 mobile connection bearing No. 7684815688
2	Internet	No internet.	Internet connection is available through JIOFI.
5.Accessibility:			
Road connectivity is convenient and approachable with good roads and easy public transport.			
6.Miscellaneous Remarks:			
<ol style="list-style-type: none"> 1. The wards and beds provided for patients are very unhygienic and stinky. 2. Toilets for patients and attendants are very unclean and unhygienic 3. Beds provided for the patients are general beds which need much attention. 4. The patients are not provided with bed sheets and pillows. 5. Toilets for patients are very unclean and ill maintained. 6. On inspection one of the patients who was lying on the bed with saline injected informed that one of the nursing staff did not take care of the used and unsterile needles and syringes which were lying on the bed. 		<ol style="list-style-type: none"> i) Due majors have been taken for taking care of patients and maintain hygienic and provided bed sheets and pillows. ii) Toilets are cleaned regular interval of time by NIRMAL staffs. iii) Strict instruction given to the Nursing Staffs to take care of patients and dispose the needles and syringes as per Bio Medical Waste Management Rule immediately after the treatment procedure. 	

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PHC Baranga			
Date and Time of visit: 22nd November 2021 at 9.30 AM			
1. Presence of Medical Staff			
1	Doctors	1. DR. Meenakshi Marandi, In charge, Section M.O of Baranga PHC (reached at 10.30 A.M) 2. DR Ashram Usha Sarangi M.O Ayush (Absent without communicating C.L to the authority .	i) Dr Meenakshi Marandi ,Incharge Sector MO had a supervision visit to observe Family planning activities of Mundamuhan Sub-centre at about 9-10 AM. ii) Dr Ashram Usha Sarangi ,MO Ayush had communicated her CL two days prior (20.11.21) to the authority and submitted the application in the office
2	Nurses	None present.	The staff nurse was present in the medical and was delivering her duty.
3	Ward Staff	5 staffs were present out of 11.	Attendant-cum-dresser was present, reached office at 10 AM. 2 house keeping staffs were present.
2. Conditions of Facilities:			
1	Infrastructure	No information Available.	As per guidelines, all requisites are present.
2	Power	Inverter is available in the PHC, but the generator is not available, while querying regarding generator the pharmacist told that application for the Generator has already been sent but the PHC has not been allotted a generator.	Letter has been issued to higher authority,
3	Sanitation	Cleanliness - Stock room for medicines was not maintained. Sterilizing equipments was very unhygienic and scissors and other equipments were unsterile. No Covid guidelines followed.	Stock room for medicines was under construction. New sets of instruments and sterilizer has already been installed.
		Toilet Facility- Toilet in the Doctor Room was neat and clean, but common toilets for the patients as well attendants are not maintained properly. Toilets are not clean and tidy.	Common Toilets for patients were under repair.
		Availability of Water -N/A.	
3. Adequacy of Stock:			

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1	Drugs	Medicine Stock is available but the stock chart is not updated (the stock chart last updated on (11.08.2021).	Medicine stock is updated till date. Medicine available as per Essential Drugs List.
2	Medicine	Medicines not available sufficiently, stockroom not maintained	
3	Equipment	Medical Equipments are not available as per requirement for the patient.	Equipments are available as per PHC norm
4	Ambulance	No Ambulance facility is available in the PHC.	Hauling point for ambulance is at Madhupur which is at 2km away from the institution. It is available on call.

4. Readiness/ Emergency:

1	Telephone	No telephone.	Personal mobile phones are available. Wi Fi connection is available.
2	Internet	No internet.	

5. Accessibility:

Accessibility to the PHC is good and convenient with good roads and public transport.

6. Miscellaneous Remarks:

<p>1. No stretchers and no wheelchair are available for the patients as well as no slope way is there for the senior citizens. 2. Laboratory room is under construction. 3. The sanitary equipment and sanitation remedies are available in the PHC. 4. Dormitory/Room is not available; there is no bed cover in the patient's bed. 5. Pharmacist was prescribing medicines C.L of Dr Ashram Usha Sarangi not communicated to the H.O. 6. The M.O arrived at PHC at 10.30 am. who comes from the, Buxibazar, Cuttack. Rajib Kumar Jena (attendant) arrived at 10.00 a.m. on verification of the attendance register it revealed that the attendant was on leave on 21st October without C.L as the register was not signed and he could not produce C.L.</p>	<p>i) Stretcher, wheel chair and ramp is now available. ii) LAB is now functioning. iii) Bed cover in patient bed is now well maintained. iv) Pharmacists are authorized to dispense medicines and dispose off patients. 5. CL application Rajib Jena was already sent to the approval authority.</p>
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PHC(N) Mangarajpur

Date and Time of visit: 22nd November 2021 at 2 PM

1. Presence of Medical Staff

1	Doctors	None present.	There are 2 shifts for treatment of patients. One is from 8.00 pm to 12.00 pm and another is from 3.00 pm to 05.00 pm. During the visit of DLSA team as it was lunch hour, so no staffs were present
2	Nurses		
3	Ward Staff		

2. Conditions of Facilities:

1	Infrastructure		
2	Power	Generator not available.	Inverter facility is available.

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3	Sanitation	Cleanliness - Unhygienic, except Doctor's clinic.	
		Toilet Facility- Toilets not clean.	Toilets are being cleaned properly with black disinfectant(Phenyl) and steps are being taken to improve it. 2 unused toilets are also present in the right side of the entrance gate.
		Availability of Water	
3.Adequacy of Stock:			
1	Drugs	Adequate stock not available	Allopathic medicines are available.
2	Medicine		
3	Equipment	Not available.	
4	Ambulance	Earlier there was an ambulance. Now stopped.	
4.Readiness/ Emergency:			
1	Telephone	No telephone.	
2	Internet	No internet.	
5.Accessibility:			
well-connected.			
6.Miscellaneous Remarks:			
	1. Patients- Mistreated. 2. When the doctor left, pharmacist prescribed medicines. 3. Attendance register not maintained. 4. Hospital staff comes only by 2nd half.		i) Apology has been submitted. Promised not to repeat the same in future. ii) As per Govt. guidelines, when the doctors leave, Pharmacists can provide certain medicines. iii) Attendance register has been duly maintained. On that particular day, the staff nurse on duty was absent and her application was with the register on the table. iv) There are 2 shifts on the OPD. time-Morning 8.00AM to 12.00PM and 3.00PM to 05.00PM.
DHH Cuttack			
Date and Time of visit: 23rd November 2021 at 10 AM			
1.Presence of Medical Staff			
1	Doctors	Doctors do not sign attendance registers regularly. Doctors put proxy.	Compliance of Medical Officers is annexed as Annexure-A.
2	Nurses		
3	Ward Staff		
2.Conditions of Facilities:			
1	Infrastructure		
2	Power	Uninterrupted supply.	

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3	Sanitation	Cleanliness - Dressing room-unhygienic. Lab-unhygienic. No dustbins.	i) the dressing Room during the OPD hours remains over crowded . As trauma cases are being attended in the Dressing room of the City Hospital, Cuttack , the area remains crowded which in turn affects the cleanliness of that area . For this purpose dedicated Cleaning staffs are engaged in OPD block during the rush hour . ii) the patients foot fall in the laboratory during OPD hours is very high . As most of the sick patients are attending the laboratory it is very much difficult on part of the Housekeeping staffs to guide them for their hygienic behavior . As corrective measure, we have put signage are for the collection of used cotton in the designated yellow bin. Secondly we have engaged dedicated Housekeeping staffs for maintain periodic cleanliness of the laboratory.
		Toilet Facility- No public toilets.	Public Toilet was very much available at the rear side of the hospital i.e. away from the patient care area . This has been established and operational by Cuttack Municipal Corporation. Patients toilets are available in the OPD as well as in each wards of the City Hospital, Cuttack . In this connection warning notice has been issued to the House Keeping agency for maintaining cleanliness and hygiene at City Hospital, Cuttack.
		Availability of Water - Sufficient.	
3.Adequacy of Stock:			
1	Drugs	Well stocked but not stored properly.	
2	Medicine	In case of fire- no space for fire-persons	
3	Equipment		
4	Ambulance	Available. Also one VIP ambulance available.	
4.Readiness/ Emergency:			
1	Telephone		
2	Internet		

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5.Accessibility:	
Well-connected, city bus available.	All departments within the hospital building are well connected through corridor. But during the OPD hours there is patient's congregation in front of the OPD which temporarily creates accessibility problem. As a corrective measure the undersigned have deployed Help Desk personnel and security guards for the crowd management in the OPD during rush hours. There are adequate staircases and ramps are there for the accessibility of the indoor patients.
6.Miscellaneous Remarks:	
1. covid protocol not followed. 2. earlier there was chemotherapy for poor patients. Now stopped.	i) No leaking of Drinking Water as mentioned . All drinking water sources are properly covered and placed in the roof top . However as a corrective measure of observation, we have issued warning to the plumber to check for any leaking and to take immediate corrective measure. Apart from that we are regularly cleaning the over head tanks and maintain record thereof which has been duly signed by the concern JE, of the PHED department This is pertinent to mention herewith that the water supply system in public Health Facilities are completely managed by PHED (Now WATCO). ii) the existing day care chemotherapy has been deactivated as there is no trained doctor for the functioning of day care chemotherapy centre. In this connection, the undersigned has been decided to restart the functionalization of chemotherapy unit and this has been on process. iii) Fire extinguishers are adequately available at all critical patients care area like OT, Labour Room, Wards etc .We are enclosing herewith the comprehensive list of fire extinguishers for court compliance.

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Deogarh			
CHC, Tileibeni			
Date and Time of visit: 24th November 2021 at 3 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Only the Contractual Doctor Gangadhar Pradhan was present.	Out of two Medical Officers, only the contractual Dr. Gangadhar Pradhan was present and the BPHO Dr. Arpita Santi Lakra was on one day IDSP training at DHH Deogarh (Copy enclosed).
2	Nurses		Out of the two male staff nurses, both were present (Photo enclosed).
3	Ward Staff	Medical Officer was absent and Pharmacist was absent since two days.	Dr. Gangadhar Pradhan appointed on contractual basis was present and the BPHO Dr. Arpita Santi Lakra and the pharmacist was on one day IDSP training at DHH Deogarh (Copy enclosed).
2. Conditions of Facilities:			
1	Infrastructure	There was a OT where minor operation were conducted and no major operation facility was available. Toilets were damaged. CHC Tileibani needs more human resource and advance Technology Equipment and infrastructure for better treatment	Toilet near OT has been repaired.
2	Power	There is power supply.	
3	Sanitation	Cleanliness - N/A	Water supply available.
		Toilet Facility- Toilet were clean.	
		Availability of Water	
3. Adequacy of Stock:			
1	Drugs	Not verified as person charge was absent	Sufficient drugs and medicines are available.
2	Medicine		
3	Equipment	N/A	Equipments required for CHC are available.
4	Ambulance	Not available.	
4. Readiness/ Emergency:			
1	Telephone	N/A	Not available. But, mobile numbers of both pharmacist and doctor are displayed at outdoor and indoor.
2	Internet	Internet connection available.	
5. Accessibility:			
Well connected. Good road.			

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6. Miscellaneous Remarks:			
PHC Kandhal			
Date and Time of visit: 26th November 2021 at 8 AM			
1. Presence of Medical Staff			
1	Doctors	doctors were present.	
2	Nurses	Only two nurses were present for 55 numbers of Indoor patients.	
3	Ward Staff	ward staffs were present.	
2. Conditions of Facilities:			
1	Infrastructure	Male ward and Female ward of Indoor Patients is there. Sufficient supply of Beds but lack of space; so, beds are not installed. Sufficient bed sheets not given to the patients. Supply food quality was poor and the amount is not sufficient as per for a patient. Patients' registers were not properly maintained due to shortage of staffs. Dental Dept required staffs and infrastructure. Due to insufficient infrastructure Skin and Medicine dept runs under one room .	
2	Power	Proper power supply.	
3	Sanitation	Cleanliness - cleanness and sanitation work was in process	
		Toilet Facility- Toilet were clean.	
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	Adequate	
2	Medicine		
3	Equipment	Requirement of Advance Technology equipment.	
4	Ambulance	N/A	
4. Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	Internet connection available.	
5. Accessibility:			
Well connected. Good road.			

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6. Miscellaneous Remarks:			
1. Duty list of all medical staffs was formed but not properly visible.		2. The Gynaec Ward, Sick cell ward, Pathology Testing Centre, OT, TV ward, Blood Bank Centre, SNCU, Labour room all were well functioning and found that PCPNDT (ultrasound) centre was closed.	
DHH Deogarh Wing 1			
Date and Time of visit: 29th November 2021 at 9 AM			
1. Presence of Medical Staff			
1	Doctors	non availability of trained doctors.	At DHH, Deogarh out of 47 nos of Doctors only 20 nos Doctors are available.
2	Nurses	non availability of nurses.	At DHH, Deogarh out of 86 nos of Nurse only 29 nos Nurse Available
3	Ward Staff	N/A.	At DHH, Deogarh out of 18 nos of Attendant only 08 nos of attendant available. Out of 06 no of sweepers, only 05 nos sweepers available.
2. Conditions of Facilities:			
1	Infrastructure	Non availability of Super Speciality Unit, ICU, Nursing Staffs, Beds etc. Non availability of eligibility and Trained Doctors of Ultrasound Unit, Non supply of dialysis Machine, Scanning Machine, No Sufficient accommodation for the patients.	Shortly, DHH, Deogarh will be shifted to New Building. At New Building ICU facility will be there. 2. Ultrasound training will be provided to the doctors. 3. Dialysis Unit now functioning, CT Scan machine will be installed soon.
2	Power	N/A	
3	Sanitation	Cleanliness - N/A Toilet Facility- N/A Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	N/A	
2	Medicine		
3	Equipment	N/A	
4	Ambulance	N/A	
4. Readiness/ Emergency:			
1	Telephone	N/A	Telephone available Contact No. 06641291085
2	Internet	N/A	Wi-Fi available
5. Accessibility:			
N/A		Well connected. Condition of road is good.	

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6. Miscellaneous Remarks:		
1	For proper Advanced Technology diagnosis so some patients are bound to refer VIMSAR Burla	Due to all Super Specialty facility not available so some patients are bound to refer VIMSAR, Burla
2	DHH Deogarh Hospital need more Human Resources, Infrastructure and specialist Doctors like Orthopedic, Psychiatric, ENT, Chest & TV, Anaesthesia, Neurologist, Cardiology, Radiologist Pathologist, and other technical resource person.	
PHC Palsama		
Date and Time of visit: 27th November 2021 at 10 AM		
1. Presence of Medical Staff		
1	Doctors	doctors were absent from a long time.
2	Nurses	One nurse.
3	Ward Staff	all staffs were present. Two pharmacists, one sweeper and one security guard are there.
2. Conditions of Facilities:		
1	Infrastructure	No sufficient infrastructures like Laboratory Room, Vaccine Centre, Doctors Chamber, Male and Female Ward, Separate Toilets for male and female wards, staff toilets, Meeting Hall. OT, staff quarters are in damaged condition. They need human resources like one LT, one attendant, one Ayush Doctors and Two Specialist Doctors for better running of PHC.
2	Power	There is power supply.
3	Sanitation	Cleanliness -N/A
		Toilet Facility- N/A
		Availability of Water -N/A.
3. Adequacy of Stock:		
1	Drugs	There was no separate Medicine Store to keep the stock of Drugs and Medicine
2	Medicine	
3	Equipment	N/A
4	Ambulance	No Ambulance facility.
4. Readiness/ Emergency:		
1	Telephone	N/A

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2	Internet	Internet Available	
5. Accessibility:			
Well-connected. Good road.			
6. Miscellaneous Remarks:			
DHH Deogarh Wing 2			
Date and Time of visit: 26th November 2021 at 8 AM			
1. Presence of Medical Staff			
1	Doctors	Doctors were present. In the Dental OPD, one doctor is allotted.	
2	Nurses	2 nurses were present for 55 indoor patients.	
3	Ward Staff	all staffs were present.	
2. Conditions of Facilities:			
1	Infrastructure	In the Male ward and Female ward of Indoor Patients, there was sufficient supply of Beds but lack of space so, beds are not installed. Sufficient Bed sheets not given to the patients. Supply food quality was poor and the amount is not sufficient as per for a patient. Patients' registers were not properly maintained due to shortage of staffs. Dental Dept required staffs, infrastructure, Advance Technology equipment and proper supply of power. Due to insufficient of infrastructure Skin and Medicine dept runs under one room.	Lack of space issue will be sorted very soon as the hospital will be shifted to new building very shortly. The outsourcing agency has been instructed to supply sufficient bed sheets. Instructions have been issued to the outsourced agency to supply good food quality.
2	Power	There is power supply.	
3	Sanitation	Cleanliness - N/A	
		Toilet Facility- N/A	
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	Adequate Drugs are there.	
2	Medicine	There are three Medicine Stores, one Central Medicine Store, another, one is District Sub store and one DDC (Niramaya). Medicines are available.	
3	Equipment	N/A	
4	Ambulance	N/A	

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4.Readiness/ Emergency:			
1	Telephone	N/A	Telephone available bearing contact No. 06641291085
2	Internet	Internet connection available	
5.Accessibility:			
Well-connected. good road.			
6.Miscellaneous Remarks:			
Gynae Ward, Sickle Labour room all cell ward, Pathology Testing Centre OT ,TB ward, Blood Bank Centre, SNCU , were well functioning and found that PCPNDT (ultrasound) centre was closed.		After proper training of the Medical Officers on ultrasound training, then, it will be functionalised.	

Dhenkanal			
DHH Dhenkanal			
Date and Time of visit:22nd November 2021 at 10 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	There are total 33 doctors and they were present as per attendance record.	
2	Nurses	There are a total of 58 staff nurses and they were present as per attendance record.	
3	Ward Staff	There are a total 24 grade 4 staff; 65 numbers of ward staff and 9 sweepers and they were present as per attendance record.	
2.Conditions of Facilities:			
1	Infrastructure	Infrastructure is good.	
2	Power	There is power supply to all the rooms.	
3	Sanitation	Cleanliness -Hospital not clean. Waiting area not Clean and sanitized	The housekeeping service has been outsourced to M/s Surendra Barik, Cuttack. Letter has been issued to the agency to maintain cleanliness of various areas of hospital including waiting area and toilets. Daily checklist has been implemented in all patient care area & toilets of hospital and checked by hospital authority.
		Toilet Facility- Toilet was closed and foul smell was coming	Due to maintenance work under process at that time, the toilet was locked. As on today all toilets are opened, clean and in functional condition having no foul smell.
		Availability of Water -N/A.	

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3.Adequacy of Stock:			
1	Drugs	Sufficient stock	
2	Medicine		
3	Equipment	Sufficient equipment.	
4	Ambulance	available with 108.	
4.Readiness/ Emergency:			
1	Telephone	Telephone connectivity available.	
2	Internet	Internet connection available.	
5.Accessibility:			
Well-connected. good road.			
6.Miscellaneous Remarks:			
There were 300 patients seen.			
CHC Beltikri			
Date and Time of visit:22nd November 2021 at 3 PM			
1.Presence of Medical Staff			
1	Doctors	There are total 6 doctors and they were present as per attendance record.	
2	Nurses	There are a total of 6 staff nurses and they were present as per attendance record.	
3	Ward Staff	There are total 3 numbers of ward staff and they were present as per attendance record.	
2.Conditions of Facilities:			
1	Infrastructure	Infrastructure is good.	
2	Power	There is power supply to all the rooms.	
3	Sanitation	Cleanliness - Hospital is clean. Drains are clean with proper drainage	
		Toilet Facility-Insufficient toilets.	There are two nos of toilets & Bath rooms inside the campus both for Male &Female. One Toilet is at Labour Room. One Attached Toilet & Bath Room at BPMU.
		Availability of Water -N/A.	There are 24X7 water supply inside the CHC Beltikiri Campus through Borewell and connected to overhead Tanks to the building.
3.Adequacy of Stock:			
1	Drugs	well stocked.	
2	Medicine		
3	Equipment	Sufficient equipment.	
4	Ambulance	available with 108.	

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4. Readiness/ Emergency:			
1	Telephone	Telephone connectivity not available.	1. Three nos of letter has been communicated to GMTD, BSNL, Dhenkanal vide this office letter No - NHM/518/2021 Dated 17.11.2021/ letter No - NHM/254/2021 Dated 31.05.2021 to SDO(P), BSNL, Dhenkanal / NHM/ 444/ 2021 Dated 24.09.2021 to GMTD, BSNL, Dhenkanal for shifting of Telephone connection to BPMU unit, But there is no response in this regard by the Deptt. 2. An alternative arrangement has been made for the patients for emergency contact Mobile connection has been established bearing Mob.No - 7681864950 which was displayed in side the campus through wall painting for wide publication.
2	Internet	Internet connection not available.	1. Internet connection has been established through OSWAN. 2. Another Internet connection has been obtained from the BSNL franchisee as there is no other private operator. But the internet has been disconnected Since February 2022. As per the statement of the franchisee contract agreement between him and BSNL has been completed since Feb 2022.
5. Accessibility:			
Well-connected. good road.			
6. Miscellaneous Remarks:			
Quality health care provided			
PHC Sankarpur			
Date and Time of visit: 23rd November 2021 at 10 AM			
1. Presence of Medical Staff			
1	Doctors	There are total 2 doctors and they were present as per attendance record.	
2	Nurses	N/A	There is one staff Nurse posted but she is now on training as CHO at DHH Dhenkanal.
3	Ward Staff	One ANM, One ward staff and one sweeper were present.	
2. Conditions of Facilities:			
1	Infrastructure	Infrastructure is Satisfactory.	
2	Power	There is power supply to all the rooms.	
3	Sanitation	Cleanliness -Hospital not clean. Waiting area not Clean and sanitized.	Now steps has been taken by the hospital superintendent & ensure that, the Hospital & waiting space is clean and sanitised by the Sanitary worker as per protocol.

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		Toilet Facility- Insufficient toilets.	There are two numbers of Toilets & Bath rooms inside the campus both for Male & Female. 2. Letter has been communicated for establishment of another Toilet & Bathroom inside the campus.
		Availability of Water -N/A.	There are 24X7 water supply inside the PHC Sankarpur Campus through Borewell and connected to overhead Tanks to the building.
3.Adequacy of Stock:			
1	Drugs	well Stocks	
2	Medicine		
3	Equipment	Sufficient equipment.	
4	Ambulance	available with 108.	
4.Readiness/ Emergency:			
1	Telephone	Telephone connectivity not available.	Intimation has been sent for new telephone connection with internet facility to BSNL Dhenkanal. Mobile No has been circulated for any emergency contact.
2	Internet	Internet connection not available.	Now, Internet connection has been done through JIO wifi. New connection has been applied for Telephone with internet.
5.Accessibility:			
Well-connected. good road.			
6.Miscellaneous Remarks:			
Quality health care provided.			
PHC Dhirapatana			
Date and Time of visit: 23rd November 2021 at 3 PM			
1.Presence of Medical Staff			
1	Doctors	There are total 2 doctors and they were present as per attendance record.	
2	Nurses	There are a total of 2 staff nurses and they were present.	
3	Ward Staff	3 ANM and 2 sweepers were present.	
2.Conditions of Facilities:			
1	Infrastructure	Infrastructure is Satisfactory.	
2	Power	There is power supply to all the rooms.	
3	Sanitation	Cleanliness - Hospital not clean. Waiting area not Clean and sanitized.	1. steps have been taken by the hospital superintendent & ensure that Hospital & waiting space is clean and sanitised by the Sanitary workers as per protocol. 2. cleanliness of the hospital by the sanitary worker has been ensured through house keeping checklist.

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		Toilet Facility- Insufficient toilets.	There are three nos Toilets & Bath rooms inside the campus both for Male & Female which was under construction during the DLSA visit and now they are ready to use. Two nos of attached latrine & Bathroom are being newly constructed for the patients inside the MCH ward and separate toilet & bathroom for staff also available inside the Campus.
		Availability of Water -N/A.	There are 24X7 water supply inside the PHC Sankarpur Campus through Bore well and connected overhead Tanks to the building.
3.Adequacy of Stock:			
1	Drugs	well stocked.	
2	Medicine		
3	Equipment	Sufficient equipment	
4	Ambulance	available with 108.	
4.Readiness/ Emergency:			
1	Telephone	Telephone connectivity not available.	Initiation has been made for new Telephone connection with internet facility to BSNL Dhenkanal. Mobile No 9438016943 has been circulated for any emergency contact
2	Internet	Internet connection not available.	Now Internet connection has been done through JIO wifi. New connection has been applied for Telephone with internet
5.Accessibility:			
Well-connected. good road.			
6.Miscellaneous Remarks:			
Quality health care provided.			

Gaiapati			
DHH Parlakhemundi			
Date and Time of visit: 26th November 2021 at 10.30 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	All the doctors were present at their assigned duty place. However, a permanent Aesthetician Doctor is required.	
2	Nurses	All the nurses were present.	
3	Ward Staff	All the other staff present.	

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2. Conditions of Facilities:			
1	Infrastructure	N/A.	The DHH is run in two huge building. One is old building for general patients and other one is new building for mother and child care with adequate facilities.
2	Power	Power supply is good. However, there is some problem in the old building. The supply is low and also there is some glitch in the appliances as per the patient	The Fans and ACs are in functioning condition. They are used whenever needed for the patients. There is no such glitch in the appliance. However, the SDO-GED, Gajapati requested to verify working condition of all the appliances.
3	Sanitation	Cleanliness -Clean and sanitised.	Plenty of water is available in DHH and the water taps are fixed everywhere to ensure the availability of water. Besides, there is point fixed at the entrance of DHH where drinking water is available 24X7 for the patients.
		Toilet Facility- Clean and sanitised.	
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	Adequately available.	
2	Medicine		
3	Equipment	All necessary equipments are available.	
4	Ambulance	Two more ambulances are required.	
4. Readiness/ Emergency:			
1	Telephone	available.	
2	Internet	N/A	DHH has accessibility to internet and all the systems are connected with internet for reporting.
5. Accessibility:			
Well-connected.			
6. Miscellaneous Remarks:			
Some doctors are referring patients to Berhampur. PHC Bhagusola			The doctors in DHH try their level best to provide treatment. But in some cases, when the patient requires super specialization and higher treatment, then they are referred to MKCG MCH, Berhampur for better treatment.
Date and Time of visit: 27th November 2021 at 9.30 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	One doctor present another doctor on study leave.	
2	Nurses		
3	Ward Staff	5- 6 other staff present.	

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2.Conditions of Facilities:			
1	Infrastructure	N/A.	The PHC Bhagusola is operated in a existing concrete building with facilities required for a PHC (N) single doctor institution.
2	Power	Uninterrupted supply.	
3	Sanitation	Cleanliness -Clean and sanitised.	Plenty of water is available in PHC Bhagusola and the water taps are fixed around so to ensure the availability of water. Water is available 24X7 in the premises of PHC.
		Toilet Facility- Clean and sanitised.	
		Availability of Water -N/A.	
3.Adequacy of Stock:			
1	Drugs	Adequately available.	
2	Medicine		
3	Equipment	N/A	Relevant equipments are available in the PHC(N)
4	Ambulance	No ambulance allotted to the health centre.	Since CHC Gurandi is nearby with an ambulance . So these two PHC(N) use that allotted ambulance and on call 108 ambulance is available.
4.Readiness/ Emergency:			
1	Telephone	Not available, but the patients have been shared with the personal number of the doctors and staff to contact during emergency.	Staffs have been given CUG number and the patients are shared the same for any need to contact doctors/staffs.
2	Internet	N/A	Internet is accessed through the Mobile data of doctors and staffs mobile phone.
5.Accessibility:			
Well-connected.			
6.Miscellaneous Remarks:			
Some doctors are referring patients to Berhampur.			
PHC Garabhandha			
Date and Time of visit:27th November 2021 at 10.45 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	One doctor present.	
2	Nurses	5 ANMs	
3	Ward Staff	4 other staff present.	
2.Conditions of Facilities:			
1	Infrastructure	Toilets are damaged. Apart from that the Centre is being operated in an old building and another building is under construction.	PHC(N) Garabandha was being operated in an old building and now repair renovation work was completed . Now, the new labor Room and total PHC(N) Garabandha building has come up with all facilities required for a PHC (N).
2	Power	Uninterrupted supply.	

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3	Sanitation	Cleanliness -Unsatisfactory.	Now the cleanliness of the PHC(N) has improved a lot and cleanliness is well maintained for which the PHC(N) Garabandha get Kayakalpa Award.
		Toilet Facility- Unsatisfactory.	Now the toilets were newly constructed & maintained cleanliness and available for patients use.
		Availability of Water -N/A.	Plenty of water is available in PHC (N) Garabandha and the water taps are fixed around so to ensure the availability of water. Water is available 24X7 in the premises of PHC(N).
3.Adequacy of Stock:			
1	Drugs	Medicines available.	
2	Medicine		
3	Equipment	N/A	Required equipment are available in the PHC (N).
4	Ambulance	No ambulance allotted to the health centre.	Since PHC Gurandi is nearby with an ambulance so these two PHCs use that allotted ambulance and on call 108 ambulance is available.
4.Readiness/ Emergency:			
1	Telephone	N/A	Staffs have been given CUG number and the patients are shared the same for any need to contact doctors/staffs.
2	Internet	N/A	Internet is accessed through the Mobile data of doctors and staffs' mobile phone.
5.Accessibility:			
Well-connected.			
6.Miscellaneous Remarks:			
N/A			
CHC Gurandi			
Date and Time of visit:27th November 2021 at 12 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	5 doctors as assigned were present.	
2	Nurses	N/A	As the posted Nursing Officers are deployed as CHO as per Govt. decision the ANMs are managing the staff Nurse duty and available in the CHC 24X7.
3	Ward Staff	All the other staff present.	
2.Conditions of Facilities:			
1	Infrastructure	Building under repair but the surrounding is clean and green. Toilets are also under repair.	The repair works of buildings and toilets are completed and available.

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2	Power	Low power supply due to which some electrical appliances are not working.	It is a village location and electricity supply is always poor due to single working phase Electricity connection and will be shorted out shortly and all the electrical appliances will be worked. The process for 3 phase electricity connection will be provided to the CHC-Gurandi under Bio Medical Waste Management scheme by the Executive Engineer(R&B) with deposition of required 3.00 lakhs rupees for 3 phase connection.
3	Sanitation	Cleanliness -Satisfactory	
		Toilet Facility- Toilets under repair..	Repair and renovation work of toilets repair are completed and they are maintained neat and clean in the CHC for patient and visitor's use.
		Availability of Water -N/A.	Plenty of water is available in Gurandi and the water taps are fixed around so to ensure the availability of water . Water is available 24X7 in premises of PHC.
3.Adequacy of Stock:			
1	Drugs	Medicines available including medicinal plants under the 'Kaya Kalpa' scheme.	
2	Medicine		
3	Equipment	N/A.	Relevant equipment for functioning of CHC are available in the CHC.
4	Ambulance	One ambulance has been allotted to the health centre.	
4.Readiness/ Emergency:			
1	Telephone	N/A	Staffs have been given CUG number and the patients are shared the same for any need to contact doctors/staffs .
2	Internet	N/A	Internet is available also dongles are provided for Internet connectivity and the Mobile data of doctors and staff's mobile phone are used for internet.
5.Accessibility:			
Well-connected.			
6.Miscellaneous Remarks:			
No street lights near the centre due to which patients facing problem.			Now, one Hi Max light and some solar lights have already been installed by the block administration in the CHC and around the CHC.

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Ganjam			
Date and Time of visit: 23rd November 2021 at 9 AM			
City Hospital, Berhampur			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	One doctor present, seats of Hospital Manager and hospital superintendent was vacant.	There are different departments in the hospital. All doctors (except doctors availing off) are present in their respective departments. Kayakalpa Team visited City Hospital, Berhampur on dated 23.11.2021. Hence the Superintendent & Hospital Manager were accompanying them.
2	Nurses	No nurses were present in the ward. One nurse and two assistant nurses were present.	
3	Ward Staff	Lab technicians were on duty.	
2. Conditions of Facilities:			
1	Infrastructure	Basic infrastructure is good.	
2	Power	Power backup facility is through UPS Inverter.	Generator is also available in working condition for backup power supply besides the UPs Inverter.
3	Sanitation	Cleanliness -Satisfactory.	
		Toilet Facility- Toilet facility is satisfactory.	
		Availability of Water -Available.	
3. Adequacy of Stock:			
1	Drugs	Basic medicines are available.	All Government supply medicines are available.
2	Medicine		
3	Equipment	Ultrasound facility is available but couldn't be processed due to absence of sono light. pathological facility is not sufficient to provide the requisite the facility.	Ultrasound facility is available and functioning on all working days except Sundays , which is a weekly off day. All facilities for examinations of patients as per Govt provision are available .
4	Ambulance	One ambulance is available for use the other was out of order.	At present both the Ambulances are in good condition for use of patients
4. Readiness/ Emergency:			
1	Telephone	Not available.	Mob.No. 9439543104 is available at Helpdesk room
2	Internet	Not available.	Railwire Net connection Mail ID- Bchnrh1@gmail.com
5. Accessibility:			
Well-connected.			
6. Miscellaneous Remarks:			
N/A			

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CHC Keluapalli			
Date and Time of visit: 24th November 2021 at 9.15AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Dr. Siba Prasad Panda was present but the other two doctors for dental and superintendent were absent.	Dr. Siba Prasad Panda was present. The Dental Surgeon was on maternity leave and Superintendent CHC Keluapalli had gone to CHC Patrapur for Peer Assessment of Kayakalp Award 2021-22.
2	Nurses	No nurses were present.	Both the Nursing Officers (MALE) as mentioned the name below were present at the CHC during visit of the Team 1. Pramod Kumar Mallik 2. Dibya Ranjan Basantia
3	Ward Staff	All other staffs present.	
2. Conditions of Facilities:			
1	Infrastructure	Basic infrastructure is good. Stretcher and wheelchair is available for disabled persons.	Basic infrastructure is good. Stretcher and wheelchair is available for disabled persons. All other infrastructure are also available at CHC Kelua palli.
2	Power	Power backup facility is through UPS Inverter.	Power Backup facility is through UPS Inverter as well as D.G sets with 10 K.W. is available at CHC Keluapalli.
3	Sanitation	Cleanliness -Satisfactory	Sufficient Drinking water and running water is also available at CHC Keluapalli.
		Toilet Facility- Toilet facility is satisfactory.	
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	Basic medicines are available.	
2	Medicine		
3	Equipment	N/A	Equipment and Instruments are available at CHC Keluapalli which are functional condition.
4	Ambulance	N/A	108 & 102 both are available at CHC area.
4. Readiness/ Emergency:			
1	Telephone	Available	Mobile number is available bearing No. 9937189696
2	Internet	Available	Airtel & Jio networks are available
5. Accessibility:			
Well-connected.			
6. Miscellaneous Remarks:			
N/A			

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PHC Narendrapur			
Date and Time of visit: 25th & 26th November 2021 at 9 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Dr. R. Pattnaik (ayush doctor) was absent and no other doctor was present.	Dr. S.B Mahapatra, Retd. MBBS Doctor posted on contractual basis being order by CDMO Ganjam and as per his statement, he interacted with DLSA team headed by Mr. Chittaranjan Mohanty and they have taken some medicines for their personal use like Tab Telmisartan for a month and other team members also took medicines from hospital. (Annexure -1 & 2) Dr. R.Pattnaik, AYUSH MO has gone to Rambha PHC for Kayakalpa Peer Assessment as per order by CDMO Ganjam and Superintendent CHC Municipentho and he was on duty that day.(Annexure -3 &4)
2	Nurses	Nurse reported late.	Actually there is no Staff Nurse. The said Staff nurse cum CHO before going to CHO training she was on duty at PHC Narendrapur and after completion of training from MKCG she was posted somewhere in the district .
3	Ward Staff	No staffs were present except the pharmacist.	There is no permanent attendant and sweeper post . One lady housekeeping person engaged from Nirmala yojana for the hospital cleanliness and she was present on that day . One security staff was on duty from SIS agency and he was present on that day. One lady Lab technician from Nidan was also present on that day. Pharmacist Mr. Sahu was present very well on that day and he has given medicines to the DLSA Team member.
2. Conditions of Facilities:			
1	Infrastructure	Basic infrastructure is good. Stretcher and wheelchair is available for disabled persons.	
2	Power	Power backup facility is through UPS Inverter.	
3	Sanitation	Cleanliness -Satisfactory.	Drinking water facility available with water Purifier and over head Water Tank with water supply available.
		Toilet Facility- Toilet facility is satisfactory.	
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	Basic medicines are available.	
2	Medicine		

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3	Equipment	N/A	As per HWC Norm available
4	Ambulance	N/A	One Ambulance under 102 scheme present with driver.
4.Readiness/ Emergency:			
1	Telephone	Available	No Broad Band connection but the staffs used BSNL CUG sim card.
2	Internet	Available	jio wifi dongle is used for e - sanjeevani consultancy and HWC data updation.
5.Accessibility:			
Well-connected.			
6.Miscellaneous Remarks:			
N/A			
PHC Sundarpur			
Date and Time of visit:26th November 2021 at 9 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Aayush doctor was absent and Dr. Khandual reported at 9:20 am.	All the Doctors both Ayush MO and MO I/C PHC (N) Sundarpur were present. Ayush MO reached PHC after 25 minutes on arrival of DLSA Team. Explanation called for from the Ayush MO. She explained that, due to some technical defect in her scooty, she arrived at PHC Lately, it was informed by MO Ayush to MO I/C CHC.
2	Nurses	N/A	No staff nurse has been posted to this PHC.
3	Ward Staff	Staffs were present namely Mr. Santosh kumar Nayak.	
2.Conditions of Facilities:			
1	Infrastructure	Basic infrastructure is good. Stretcher and wheelchair is available for disabled persons.	
2	Power	Power backup facility is through UPS Inverter.	
3	Sanitation	Cleanliness -Not Satisfactory	With the existing staff the cleanliness is being maintained.
		Toilet Facility- Toilet facility is not satisfactory.	Sufficient bleaching powder, phenyl is being used to keep toilet neat and clean, with the existing staff.
		Availability of Water -N/A.	Sufficient water available for all purposes.
3.Adequacy of Stock:			
1	Drugs	Basic medicines are available.	All types of medicines are available at PHC.
2	Medicine		

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3	Equipment	Insulin is not available. Basic equipment like pathology equipment, scale torch were not available. Pregnancy kit not available.	Medicines are being supplied to the PHC from the CDM & PHO Office through CHC - II Municipentho. Insulin, Pathology equipment, scale torch and pregnancy kit are available at PHC. Stock of insulin was not available during the time of visit.
4	Ambulance	Not available.	As the OPD patients are getting treatment at PHC, the critical patient are being referred to other higher hospital, MKCG, City Hospital etc. Ambulance is available in this PHC only one Ambulance facility has been provided to both PHC (N) Sundarpur and PHC (N) Narendrapur. The Ambulance is being used as and when required.
4.Readiness/ Emergency:			
1	Telephone	Not Available. Staffs using their own mobile phones for urgent matters.	No Broad Band, Wi-fi facilities not available in the PHC, but the staff used BSNL CUG Sim cards.
2	Internet	Not Available.	No internet available at PHC and E-Sanjivani consultancy is being conducted through mobile hot spot.
5.Accessibility:			
Well-connected.			
6.Miscellaneous Remarks:			
N/A			

Jagatsinghpur			
DHH Jagatsinghpur			
Date and Time of visit:25th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Most of the doctors as per record were absent on duty hours but signed the attendance register in advance. The AYUSH doctors were more helpful to patients than MBBS doctors.	The doctors are attending the OPD as per duty list.
2	Nurses	Most of the nurses and ANM were absent.	The Nurses & ANM are attending the duty as per duty list .
3	Ward Staff	Most of the staff were absent.	The Staff are attending the duty as per duty list .
2.Conditions of Facilities:			
1	Infrastructure	N/A.	

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2	Power	Electricity not properly supplied, inverter not working properly	There is provision of 24 X 7 electricity power supply with proper back up by inverters and adequate numbers of DG Set in functional condition.
3	Sanitation	Cleanliness -Satisfactory.	Now Toilets are being maintained properly.
		Toilet Facility- Unsatisfactory.	
		Availability of Water -N/A.	
3.Adequacy of Stock:			
1	Drugs	Medicine stock registers are haphazardly maintained and some of the medicines, surgical spirit and vaccines have been expired.	Now, Medicine Stock Register are maintained properly. There are no expiry medicines, surgical spirit & vaccines.
2	Medicine		
3	Equipment	Medical equipments not properly sanitised.	Medical equipments are sanitized as per procedure.
4	Ambulance	Ambulance and its driver were absent as per record.	The Ambulance & High - Tech Ambulance located at DHH Jagatsinghpur is kept in readiness and transporting patients as per need.
4.Readiness/ Emergency:			
1	Telephone	Not available.	Staffs are provided with Govt. CUG & one land line number is allocated in the control room bearing 06724-221016
2	Internet		Internet facility is available in DOC (Niramaya), SNCU, NRC & Registration Counter.
5.Accessibility:			
Well-connected.			
6.Miscellaneous Remarks:			
1. Food facility in DHH Hospital is available with poor quality and less quantity.2. In the Gynaecology Dept. at DHH hospital, a male ward boy was appointed to change sanitary napkin of women post-delivery by charging Rs. 40/- for change of napkin.3. Though ramp facility is available at DHH hospital but it is occupied by patients and their attendants due to shortage of beds.		a) Indoor patients are provided with food having expected quality and quantity. No complain from any patient was received in this regard. b) The male Ward Attendant in O & G unit is withdrawn from the O & G and substituted by a female attendant for taking care of the post operative O & G patients. c) The space in the Ramp was occupied with beds because of Space constraint in the indoor of DHH, Jagatsinghpur.	
CHC Bcrikina			
Date and Time of visit: 26th November 2021			
SI No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Most of the doctors as per record were absent on duty hours but signed the attendance register in advance.	The doctors are attending the OPD as per duty list .
2	Nurses	Most of the nurses and ANM were absent.	The ANM is attending the duty as per duty list.

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3	Ward Staff	Most of the staff were absent.	The Pharmacist & attendant are attending the duty regularly
2. Conditions of Facilities:			
1	Infrastructure	N/A.	
2	Power	Electricity not properly supplied, inverter not working properly	Electricity back up by inverter provided to the ILR point, OPD, IPD & dressing room.
3	Sanitation	Cleanliness -Unsatisfactory.	Cleanliness of the premises and toilets are maintained properly. Photo attached.
		Toilet Facility- Unsatisfactory.	
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	Medicine stock registers are haphazardly maintained and some of the medicines, surgical spirit and vaccines have been expired.	Medicine stock register is maintained properly. There is no expiry medicines, surgical spirit and vacancies
2	Medicine		
3	Equipment	Medical equipments not properly sanitised.	Medical equipments are sanitized as per procedure
4	Ambulance	Ambulance and its driver were absent as per record.	No Govt. ambulance is available in the CHC Borikina. One 108 ambulance is located at CHC Balikuda which is operated by an agency namely ZIQUITZA Health Care Limited.
4. Readiness/ Emergency:			
1	Telephone	Not available.	Doctors & Staff are provided with Govt. CUG
2	Internet	Not available.	Presently available
5. Accessibility:			
Well-connected.			
6. Miscellaneous Remarks:			
General public are dissatisfied about medical services. There is acute shortage of beds and pregnant women have to sleep in hospital floor.		There is no such scarcity of bed for the admitted patients. Regarding dissatisfaction of patients as remarked by DLSA, the Doctors & Staff are instructed to provide health care services up to the satisfaction of the public	
PHC Machhagaon			
Date and Time of visit: 26th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Most of the doctors as per record were absent on duty hours but signed the attendance register in advance. The AYUSH doctors were more helpful to patients than MBBS doctors.	The doctors are attending the OPD duty as per duty list. (Photo attached)
2	Nurses	N/A.	
3	Ward Staff	N/A.	

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2. Conditions of Facilities:			
1	Infrastructure	N/A.	
2	Power	Electricity not properly supplied, inverter not working properly	Electricity back up by Inverter provided to the ILR Point, OPD, IPD & Dressing Room.
3	Sanitation	Cleanliness -Satisfactory.	cleanness of toilets are maintained properly.(Photo attached)
		Toilet Facility- Unsatisfactory.	
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	Medicine stock registers are haphazardly maintained and some of the medicines, surgical spirit and vaccines have been expired.	The Medicine stock register is maintained properly. There are no medicines, surgical spirit and vacancies
2	Medicine		
3	Equipment	Medical equipments not properly sanitised.	Medical equipments are sanitized as per procedure.
4	Ambulance	Ambulance and its driver were absent as per record.	No Govt. ambulance is available in the PHC Machgaon. One 108 Ambulance is located at CHC Balikuda which is operated by an agency namely ZIQITZA Health Care Limited.
4. Readiness/ Emergency:			
1	Telephone	Not available.	Doctors & Staff are provided with Govt. CUG
2	Internet	Not available.	At present available
5. Accessibility:			
Well-connected.			
6. Miscellaneous Remarks:			
General public are dissatisfied about medical services. There is acute shortage of beds and pregnant women have to sleep in hospital floor.		There is no such scarcity of bed for the admitted patients. Regarding dissatisfaction of patients as remarked by DLSA, the Doctors & Staff are instructed to provide health care services up to the satisfaction of the public.	
PHC Panchapalli			
Date and Time of visit: 27th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Most of the doctors as per record were absent on duty hours but signed the attendance register in advance. The AYUSH doctors were more helpful to patients than MBBS doctors.	The doctors are attending the OPD as per duty list. (Photo attached)
2	Nurses	N/A.	
3	Ward Staff	N/A.	

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2. Conditions of Facilities:			
1	Infrastructure	N/A.	
2	Power	Electricity not properly supplied, inverter not working properly	Electricity supply is there and back up facility is provided through inverter.
3	Sanitation	Cleanliness -Unsatisfactory.	Cleanliness of toilets are maintained properly.
		Toilet Facility- Unsatisfactory.	
		Availability of Water -N/A.	
3. Adequacy of Stock:			
1	Drugs	Medicine stock registers are haphazardly maintained and some of the medicines, surgical spirit and vaccines have been expired.	The Medicine stock register is maintained properly. There is no expiry medicines, surgical spirit and vacancies
2	Medicine		
3	Equipment	Medical equipments not properly sanitised.	Medical equipments are sanitized as per procedure.
4	Ambulance	Ambulance and its driver were absent as per record.	No Govt Ambulance facility is available in the PHC Borikina. One 108 ambulance is located at PHC Panchapali which is being operated by an agency ZIQITZA Health Care Limited.
4. Readiness/ Emergency:			
1	Telephone	Not available.	Doctors & Staff are provided with Govt. CUG
2	Internet	Not available.	Internet facility is available .
5. Accessibility:			
Well-connected.			
6. Miscellaneous Remarks:			
General public are dissatisfied about medical services. There is acute shortage of beds and pregnant women have to sleep in hospital floor.		There is no such scarcity of bed for the admitted patients. Regarding dissatisfaction of patients as remarked by DLSA, the Doctors & Staff are instructed to provide health care services up to the satisfaction of the public.	

Jharsuguda			
DHH Jharsuguda			
Date and Time of visit: 23rd November 2021 at 11 AM			
SI No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	All the doctors as appointed were present.	
2	Nurses	All the nurses present.	
3	Ward Staff	All other staff were present.	
2. Conditions of Facilities:			
1	Infrastructure	The hospital is in good condition.	

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2	Power	Power supply available. Generator available for backup.	
3	Sanitation	Cleanliness -Satisfactory.	
		Toilet Facility- Satisfactory.	
		Availability of Water -Water Supply issue is there especially in the months of summer.	
3.Adequacy of Stock:			
1	Drugs	Medicines are well stocked and adequately available.	
2	Medicine		
3	Equipment	N/A	
4	Ambulance	No ambulance available. However, the MCL Authority is providing ambulance service at the time of emergency.	
4.Readiness/ Emergency:			
1	Telephone	Not Available.	
2	Internet	Not Available.	
5.Accessibility:			
Well-connected. But difficulty in reaching the centre during emergency time due to plying of heavy trucks.		The Executive Engineer,R & B Division, Jharsuguda has been requested vide letter no.4902/27.05.2022 to ensure the availability and functionality of street lights on the approachable road to District Headquarter Hospital, Jharsuguda and submit the compliance to the undersigned for further correspondence.	
6.Miscellaneous Remarks:			
Hospital is surrounded by jungle and there are no street lights which makes it unsafe to go to the centre at night. Nurses and attendants are less in proportionate to the patients.		The Executive Officer, Jharsuguda has been requested vide letter no. 4904/27.05.2022 to ensure the early completion of the alternative road in order to avoid plying movement of heavy trucks on the approachable road to District Headquarter Hospital, Jharsuguda and submit the compliance to the undersigned for further correspondence.The Chief District Medical & Public Health Officer Jharsuguda has been requested to provide additional Nursing Officer & Attendants for the smooth management of District Headquarter Hospital, Jharsuguda and submit the compliance to the undersigned for further correspondence.	

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CHC Brajrjnagar			
Date and Time of visit: 24th November 2021 at 10.30 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	All the doctors as appointed were present.	
2	Nurses	All the nurses present.	
3	Ward Staff	All other staff were present.	
2. Conditions of Facilities:			
1	Infrastructure	The hospital is in good condition.	
2	Power	Power supply available. Generator available for backup, but the same is not working causing some problem.	
3	Sanitation	Cleanliness Satisfactory.	
		Toilet Facility Satisfactory.	
		Availability of Water Water Supply issue is there especially in the months of summer.	
3. Adequacy of Stock:			
1	Drugs	Medicines are well stocked and adequately available.	
2	Medicine		
3	Equipment	N/A.	All equipments are available and functioning.
4	Ambulance	No ambulance available. However, the MCL Authority is providing ambulance service at the time of emergency.	On call 108 and 102 ambulances are also available
4. Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	N/A	
5. Accessibility:			
Well connected.			
6. Miscellaneous Remarks:			
Shortage of staff nurse as only 6 are working in place of 9.			
PHC Arda			
Date and Time of visit: 26th November 2021 at 8.30AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	There is no doctor as the post for the same is lying vacant.	One doctor has been deputed from CHC, Kirmira to PHC, Arda.
2	Nurses	All the nurses present.	
3	Ward Staff	All other staff were present.	
2. Conditions of Facilities:			
1	Infrastructure	The hospital is in good condition.	

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2	Power	Power supply available. Generator available for backup.	
3	Sanitation	Cleanliness -Satisfactory.	
		Toilet Facility- Satisfactory.	
		Availability of Water -N/A	
3.Adequacy of Stock:			
1	Drugs	Medicines are well stocked and adequately available.	
2	Medicine		
3	Equipment	N/A	
4	Ambulance	No ambulance available. But 108 service is available on call. Ultratech Company is also providing ambulance service at the time of emergency.	
4.Readiness/ Emergency:			
1	Telephone	Not Available.	CUG mobile available to pharmacists for emergency service.
2	Internet	Not Available.	Dongle has been provided for uninterrupted internet service.
5.Accessibility:			
Well-connected.			
6.Miscellaneous Remarks:			
Post of Doctors needs to be fulfilled at the earliest as the PHC is being managed by the nurses and Pharmacist.			
PHC Laikera			
Date and Time of visit:26th November 2021 at 10 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	All the doctors as appointed were present.	
2	Nurses	All the nurses present.	
3	Ward Staff	All other staff were present.	
2.Conditions of Facilities:			
1	Infrastructure	The hospital is in good condition.	
2	Power	Power supply available. Generator available for backup.	
3	Sanitation	Cleanliness -Satisfactory.	The water facility by deep borewell to entire health institution. For drinking a water filter and cooler is installed in the PHC premises.
		Toilet Facility- Satisfactory.	
		Availability of Water -N/A	
3.Adequacy of Stock:			
1	Drugs	Medicines are well stocked and adequately available.	
2	Medicine		
3	Equipment	N/A	Equipments as per the man power is available.

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4	Ambulance	No ambulance available. But 108 service is available on call. Ultratech Company is also providing ambulance service at the time of emergency.	
4.Readiness/ Emergency:			
1	Telephone	Not Available.	All staffs are provided with CUG mobiles for connection.
2	Internet	Not Available.	Dongle has been provided for uninterrupted internet service.
5.Accessibility:			
Well-connected.			
6.Miscellaneous Remarks:			
N/A			

Jajpur			
DHH Jajpur			
Date and Time of visit:24th November 2021 at 7.45 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Out of 4 only 2 doctors present. Outdoor doctor also absent. Apart from that, another doctor came late and another was busy in OT	As about the doctor remaining busy in OT it was found out that he was on duty at OPD and was carrying out a minor surgical operation of one outdoor patient which was necessary for him at that time.(ii) Late coming doctor shown in the video was alerted about the incidence of not being present in due time at the work place and warned not to repeat such undesirable habit henceforth. (Photo copy of warning letter enclosed)
2	Nurses	2 male attendants, but no female attendants.	No nursing officer is allotted duty in Gen. OPD
3	Ward Staff	N/A	
2.Conditions of Facilities:			
1	Infrastructure	Only one drinking facility available.	The tube well as shown in the video clipping has become defunct due to no-use. It is because there are 22 (twenty-two) nos. of ready to use and well maintained drinking water facility (filtered water) located at different places throughout the hospital. Also because of continuous water supply to the toilets existing in different wards and public toilets at strategic locations inside hospital campus.
2	Power	Well electrified.	
3	Sanitation	Cleanliness -N/A	(i) Total number of overhead tankers in use are 47(forty-seven) out of which 16
		Toilet Facility- Satisfactory.	

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		Availability of Water -N/A	no. of water tanks have capacity of 1000 litres each, 29 no. of water tanks have capacity of 2000 litres each , 01 no. of water tank has capacity of 50000 litres and 01 no. of water tank has capacity of 500 litres. In total 124500 litres of waters are readily available for everyday use. (ii) One underground water reservoir with capacity of 100000 litres water is always ready for fire safety use. (iii) 03 (three) nos. of bore well are functioning and source of ground water for the hospital.
3.Adequacy of Stock:			
1	Drugs	Drugs and medicine are of inferior quality as per the doctor and also not sufficient	Out of 750 no. of drugs (including drugs of cancer chemotherapy) available in Odisha State Medical Corporation Limited (OSMCL) and managed by State Drug Management Unit (SDMU) . As displayed in the video clipping (Ref. video_20211124_100826, video_20211124_101232 & video_20211124_101515) one doctor proclaims that less numbers of medicines are available as per requirement and one particular lotion is of inferior quality but the same drug is supplied from OSMCL and used in the hospital after its quality clearance. Every health institution received medicines as per its own indent which is prepared on the basis of quantity of drug expenditure of that particular item (plus 10% of extra quantity per anticipating more number of patients than previous year). Hence shortage of medicines usually do not occur. But paradoxical situation of shortage appears due to obsession of some prescribing doctors for a particular drug molecule even though another drug of similar efficiency and equivalent mode of action is available in sufficient quantity at drug distribution centre .This is a pervasive problem due to non application of mind on the part of some treating doctor regarding rational use of drug molecule. Besides, the treating doctors are required to place their indent of not so commonly used drugs every month so that these medicines can be provided through local purchase by hospital administration. It is not evident if the doctor video has given indent for procurement of any unusual drug before 24.11.21.
2	Medicine		


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3	Equipment	No CT Scan machine or any other advance machine. Lack of staff to operate Ultrasound machine.	
4	Ambulance	Only one ambulance, patients dependent on 108 and 102.	(i) There was one working Ambulance from Govt. of Odisha on that day. Another ambulance sourced from Govt. of Odisha was not available for service on that day as it was sent to the garage for repair of its machinery problem. (ii) To meet the requirement of Ambulance service for the patients at any time National Health Mission has provided free 108 Ambulance. (iii) Besides that Basic-life-support (BLS) and advance-life-support (ALS) Ambulance services were also available free then and now. (photograph enclosed)
4.Readiness/ Emergency:			
1	Telephone	Available.	
2	Internet	Available.	
5.Accessibility:			
Well-connected.			
6.Miscellaneous Remarks:			
Unhygienic food served to patients.		(i) The food kept in the kitchen had not been served due to delay in the cooking process which should have been completed by 8.30AM.Unfortunately the kitchen staff did not cover the cooked food at that time before serving it, but It is a fact that Breakfast is served hot to the patients by waiters with uniform and by steel serving spoon. No Hospital food poisoning is reported so far.(ii) (Ref.VID-2021 1127-WA0024A) as displayed in video there is some amount of leftover food material lying in the kitchen. There is some amount of raw cut vegetables peels in the washing area of the kitchen. The lavatory near kitchen is not functional.(iii) The leftover food material is not served to any human being.(iv) That day the food during lunch time was served and preparation through vegetable cutting was going on for preparation of food for next session.(v) As it not desirable to have a toilet in the kitchen complex it is not made functional. However during cooking process and food delivery time sanitation measures are followed and supervised.	

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CHC Badachana			
Date and Time of visit: 25th November 2021 at 8.40 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	No doctor present at the time of arriving of the team. One doctor reached around 9 and revealed that out of 6 only one is attending the patients.	<p>i) The office chamber of Dr. Rashmi Ranjan Pasayat, Block Public Health Officer in charge of Superintendent, CHC, Badachana was closed as he had to attend HIV sentinel Surveillance meeting held at Chennai as per Order No. 8923 Dtd. 18.11.2021 of CDM & PHO, Jajpur (Copy enclosed).</p> <p>ii) the post of Ophthalmic Assistant has not been created for CHC Badachana. In order to provide eye care services to the local people, the Ophthalmic Assistant of CHC, Dharmasala, dist-Jajpur has been deputed to work at CHC, Badachana twice in a week i.e. on every Tuesday & Thursday vide Order No. 3441 dated. 24.04.2020 of CDM & PHO, Jajpur. Previously the OPD of Ophth. Department was functioning in the ground floor in front of TB sample collection room. At present the said room, which has been shown in the video clip is used for stock and store of immunization.</p> <p>At present the OPD of eye is functioning in the 1st floor of CHC building adjacent to the Dental OPD. On interrogation with Shri Maheswar Mishra, Ophthalmic Assistant, he stated that he was present on that day and also discussed with the DLSA team on 25.11.2021 about discharging of patients.</p> <p>iii) Three numbers of staff Nurses were on duty and they were busy at General IPD. Hence they were not present at nursing duty room.</p> <p>iv) During visit of DLSA on 25.11.2021, Dr. Priyabrata Panda was discharging his duties. Basically the OPD of CHC is being managed by 2 numbers of doctors excluding O & G Specialist & one dental surgeon. One Dr. Saheen Arjumand, (Contractual), Medical Officer, PHC (N), Baujanga had been assigned to perform OPD duty at CHC on 25.11.2021. It is the fact that she reached at CHC, Badachana sometime late. Further it is to inform you that Dr. Saheen Arjumand has already resigned from her service as she was engaged as contractual physician.</p>

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2	Nurses	N/A	
3	Ward Staff	Lack of lab technician.	Only two numbers of Laboratory Technicians are working in the Laboratory. During the visit of DLSA team, Smt. Smaranika Das was present & another LT was on leave. However, they have been advised to wear apron during duty period.
2. Conditions of Facilities:			
1	Infrastructure	No drinking water facility. No OT Room and lab room.	vi) As there is no surgery specialist, major surgeries are not being conducted. The O.T. is being used only for the purpose of vasectomy & tubectomy etc.
2	Power	Power supply available.	
3	Sanitation	Cleanliness - Satisfactory.	The attendants coming with the patients & outside people are spitting and making unclean during OPD hour. The same area has been cleaned out and also renovated with vitrified tiles. The securities have been instructed to take steps to refrain the people from such activities by collecting fine Rs. 50/- (Rupees Fifty) only from defaulters. (Video Clip enclosed) one dustbin has been kept in front of OPD of CHC, which was made unclean by the patients & attendants. The said dustbin has already been removed from that place and that area has been cleaned properly & hygiene is being maintained. The basins are functional properly.
		Toilet Facility- Satisfactory.	i) Toilet was defuncted due to blockage of soil in the PVC pipe. Later the entire blockage cleaned out and the toilet is now functional. ii) the Sauchalaya is situated near the Post Mortem Centre. It is being managed by Sulabh agency. At present the Sauchalaya is functional. (Video clip enclosed)
		Availability of Water - No water supply.	13 numbers of overhead tanks are available in CHC. Two numbers of Aqua Guards cooling with functional are available for drinking water purpose (Video clip enclosed).
3. Adequacy of Stock:			
1	Drugs	No sufficient medicine.	If is submitted that the list of medicines available in the store are displayed in front of the DDDC. (photo of list of medicines enclosed)
2	Medicine		
3	Equipment	N/A	
4	Ambulance	No ambulance, patients dependent on 108 and 102.	

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4. Readiness/ Emergency:		
1	Telephone	Not Available.
2	Internet	Not Available.
5. Accessibility:		
Well-connected.		
6. Miscellaneous Remarks:		
Expired medicines are kept with regular medicines.		<p>i) As shown in the video clip, Some empty bottles were on the roof top of CHC building. At present the roof has been cleaned out. (Video clip enclosed)</p> <p>ii) one old woman patient was sitting in the wheel chair suffering from RTA on the day of visit of DLSA team, she was attended by doctor on duty and all possible treatments had also been given to her. iii) Names of doctors and other staffs, who are on duty are being reflected in the duty list on daily basis. Inadvertently on 25.11.2021, the names of doctors and staffs were not mentioned. The MO I/C, CHC, Badchana has assured that, such type of mistake will not be repeated in future. However, all the names of doctors and staffs are reflected in the duty list. (video enclosed) iv) one O & G patient, who was admitted the previous day of the visit of the team and she stated that no doctor attended her. On inquiry it is ascertained that the patient first attended in General OPD. As per advice of OPD doctor, she was admitted in O & G ward. After some time, she delivered a child normally conducted by staff nurses.</p> <p>v) the Covid testing room is situated outside OPD & IPD building. At that time, the said building was used as Covid testing room. At present, covid testing is still continuing in that room.</p> <p>vi) Smt. Manorama Swain, PHEO was opening her office room at about 10:35 AM. She convinced the team that, she just reached the office at that time after field visit and again, she will visit to field for F.W. work. The administrative block is functioning in an old asbestos building, which requires demolition. At present the establishment section and V.S. section are functioning in the said old building. On that day the junior assistant, which post is a single post had to concerned treasury office to submit some bills and he returned to office at about 12:30 PM. The V.S. Clerk was present but she visited the Nursing duty room to collect</p>

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	<p>the birth and death reports.</p> <p>vii) 2 numbers of patients were admitted, one before 24.11.2021 night and another patient on 25.11.2021 morning. Both patients alleged before the DLSA team that no doctors attended them only staff nurses attended. Initially OPD doctor, who was on duty attended the patient and admitted, then sisters were attended them. Later O & G Specialist conducted delivery properly.</p> <p>viii) The dental OPD is functioning in the 1s floor of the CHC building. Dr. Alok Kumar Sahoo, Dental Surgeon was discharging his duty during visit of the DLSA on 25.11.2021. The team asked Dr. Sahoo about providing of all types of dental care services, but he stated all medicines are available in NIRAMAYA & he is discharging the patients with those medicines.</p>
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PHC Ahivas

Date and Time of visit: 26th November 2021 at 8 AM

Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	No doctor present at the time of arriving of the team but after 2 hrs., the appointed doctor arrived. The appointed AYUSH doctor was also absent.	Instructions have been issued to the Medical Officers and MO, Ayush to be regular on duty.
2	Nurses	One nurse was present.	
3	Ward Staff	No pharmacist present.	
2. Conditions of Facilities:			
1	Infrastructure	No drinking water facility. No bed facilities.	Drinking water facility is available in PHC(N), Ahivas. (The photo of Aquagaurd and Water connection is enclosed)
2	Power	N/A	Power supply is available.
3	Sanitation	Cleanliness -Unsatisfactory.	Cleaning has already been done by the outsourcing agency and it is also being maintained. (video clip is enclosed)
		Toilet Facility- No toilets.	Toilets available (Video clip enclosed)
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	Available.	
2	Medicine		
3	Equipment	No Labs	Labrotary facility is not available at PHC(N), Ahivas.
4	Ambulance	N/A	On call 108 ambulance is available.
4. Readiness/ Emergency:			
1	Telephone	Not Available.	
2	Internet	Not Available.	Computer with internet facility is available (Photos and videos enclosed)

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5. Accessibility:			
Well-connected.			
6. Miscellaneous Remarks:			
Expired medicines are kept with regular medicines			
PHC Sankhachilla			
Date and Time of visit: 27h November 2021 at 8.25AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	One AYUSH doctor present, another appointed doctor arrived late.	The Regular MO was already present in the medical campus but had gone to the backside of the medical building for a short time to supervise the covid vaccination program that was going on when the DLSA Team arrived in the medical. they considered him late when he was actually present inside the medical premises.
2	Nurses	One nurse was present.	
3	Ward Staff	No pharmacist present.	One pharmacist is present
2. Conditions of Facilities:			
1	Infrastructure	One building is ready but not in use.	The newly constructed building will be handed over very shortly.
2	Power	N/A	24 hour power supply available with inverter connection(Consumer No- CINU401060R2021SGC035951) is available.
3	Sanitation	Cleanliness -Unsatisfactory.	On the day of visit of DLSAs, sweeper was absent due to his mother's illness, for which though 2 toilets inside the medical buildings were clean, the one outside the medical building could not be managed which was unintentional and circumstantial, otherwise cleanliness practice is being followed.
		Toilet Facility- Unsatisfactory.	
	Availability of Water -N/A	c) Water is available in the medical campus through a motorized pump.	
3. Adequacy of Stock:			
1	Drugs	Available.	
2	Medicine		
3	Equipment	N/A	All necessary equipments for a P.H.C setup available.
4	Ambulance	No ambulance.	On call 108 ambulance is available.
4. Readiness/ Emergency:			
1	Telephone	Not Available.	Phone no of Doctors and Paramedical staff are displayed at a suitable place for emergency
2	Internet	Not Available.	Internet connection is through Jio Modem Router.
5. Accessibility:			
Well-connected.			

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6. Miscellaneous Remarks:	
Expired medicines are kept with regular medicines	Medicines which were to expire in the same month were kept aside the regular medicines due to paucity of space and are usually sent back regularly after their expiry.

KALAHANDI			
PHC Deypur			
Date and Time of visit: 25th November 2021 at 3.15 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Dr. Smruti Ranjan Bez and Pharmacist, Sri Mahendra Sahoo. The PHC is consisting of one medical officer, one Ayush doctor	
2	Nurses	One Laboratory Technician, one pharmacist and four nurses, two ward staffs. Out of four nursing staff one was in leave and one was on deputation.	
3	Ward Staff	N/A	
2. Conditions of Facilities:			
1	Infrastructure	Renovation work in the PHC was going on during our visit. In spite of that the PHC was quite clean.	
2	Power	There was electricity connection to each and every room of the PHC. Further there are inverters connections to every room of the PHC. The infrastructure of the PHC is good. However some more rooms are required for storage of medicine.	Steps are being taken for construction of one store room at PHC(N), Deypur.
3	Sanitation	Cleanliness -We found that the Outdoor, offices, laboratory. Drugs distribution centre, toilets were properly cleaned.	
		Toilet Facility-There are separate toilets for male and female staffs.	
		Availability of Water -Available	

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3. Adequacy of Stock:			
1	Drugs	We verified the stock register of drugs and medicine and also local purchase medicine. Verified the stock and found correct.	
2	Medicine	There are sufficient numbers of medical equipment to run the P.H.C.	
3	Equipment	No Information	
4	Ambulance	The PHC has no Ambulance and dead body carrier. However, on call the 102 ambulance reaches the PHC. There is a halting point of 102 Ambulance at Deypur village.	
4. Readiness/ Emergency:			
1	Telephone	Telephone available	
2	Internet	Internet available	
5. Accessibility:			
The PHC is located within 100 meter distance from State highway and the road condition is good			
6. Miscellaneous Remarks:			
The PHC Deypur maintains proper treatment quality. The patients did not complain regarding the treatment of the physicians and availability of medicines. We found sanitization facilities, hand washing basin, some posters on the govt. scheme and rights of the patients inside the PHC, The Deypur PHC developed rain water harvesting system in the PHC. During our stay, we noted that quality health care was discharged by the physicians, nurses and staffs of the PHC.			
PHC Bhawanipatna			
Date and Time of visit: 26th November 2021 at 10.30AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Interacted with Dr. Sriram Mohanty, Hospital manager. During our visit we found Dr. Banishree Padhi, Dr. Suman Supritee, Dr. Subhangi Sukia and Dr. Nisab Rajdeep were present outdoor and were giving treatment to the patients.	Following specialists are working at DHH, Kalahandi. 1. Medicine Specialist- 02 (sanctioned posts-02) 2. O&G Spl:- 04 (sanctioned posts-04) 3. Spl Anaesthesia -02 (sanctioned posts-02). Besides one Doctor trained in LSAS (Life saving Anaesthetic Skill) is working at DHH Kalahandi 4. Spl Ophthalmology:- 02 (sanctioned posts-02) Other Spls like Pathologist, Skin and VD, TB and CD, Neurosurgery, Cardiology are vacant
2	Nurses	29 nurses were present	

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3	Ward Staff	the post of Sr. Consultant Medicine, Sr. Consultant HDU O&G, Consultant Anesthesia, Spl. Anesthesia, Spl. Ophthalmology, Consultant Pathology, Consultant Skin & VD, Consultant TB & CD, Consultant Neurosurgery, Consultant Cardiology remain vacant.	
2. Conditions of Facilities:			
1	Infrastructure	Inspected both the Male and female medicine ward, Male and female surgery ward, Children ward, SNCU, Children ward Gynecology ward, O.T. District Early Intervention Centre, District Public Health Laboratory, CT scan centre. Regional Diagnostic centre, eye hospital Drugs distribution centre. Outdoor etc.	
2	Power	There was electricity connection to each and every room of the Hospital. Further there were four numbers of D.G. and inverters connections to every room of the Hospital.	
3	Sanitation	Cleanliness -We found that the wards, offices, laboratory, toilets were properly cleaned. However, the outside campus needs some more cleaning by deputing more staff.	Executive Officer Bhawanipatna Municipality is being requested for taking necessary steps by deputing his cleaning staffs.
		Toilet Facility- There are separate toilets for male and female staffs.	
		Availability of Water -Available	
3. Adequacy of Stock:			
1	Drugs	We verified the stock register of drugs and medicine and also local purchase medicine. Verified the stock and found correct.	
2	Medicine	There are sufficient numbers of medical equipment to run the-P.H.C.	

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3	Equipment	Oxygen plant, CT scan machine, X ray digital, X ray (CR), Auto analyzer. Semi auto analyzer. Electrolyte Analyzer, Radiant warmer, EGG machine, IGU Bed, Alisha Reader, RTPGR machine, Truenet Machine, Hemodialysis machine. Oxygen cylinder, baby warmer, generator. Autoclave. Electrical sterilizer. Hub cutter. Refrigerator, Microscope, fire extinguisher. Nebulizer etc. are found during our inspection.	
4	Ambulance	The DHH got 10 numbers of Ambulances.	
4. Readiness/ Emergency:			
1	Telephone	Telephone available	
2	Internet	Internet Available.	
5. Accessibility:			
		The DHH is located within 200 meter distance from N.H.26 highway and in Bhawanipatna	
6. Miscellaneous Remarks:			
		The DHH Kalahandi maintains quality of proper treatment. Vaccination centre for Covid-19 is also in this DHH. The patients did not complain anything regarding the treatment of the physicians and availability of medicines. During our visit we noticed there were 275 approved bed for the patients and 102 extra bed for the patients also.	

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Kendrapara			
DHH Kendrapara			
Date and Time of visit: 24th November 2021 at 9.30 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Only 13 doctors present on duty at the time of inspection. Psychiatric and Orthopedic doctor needed	Dr. Mrunmayee Pradhan, Senior Resident, Dept. of Psychiatry MCH Cuttack has been deployed to DHH, Kendrapara three days in a month i.e 1st, 2nd and 3rd working days of 2nd week of every month for screening treatment and follow up of PMIs and to attend Disability Board. The vacancy position of doctors of Kendrapara district (Including Spl. In Orthopedic) is being sent regularly to the Govt. of Odisha H & FW Dept for filling up the remaining vacant post of doctors.
2	Nurses	Nurses were present.	
3	Ward Staff	Staff present.	
2. Conditions of Facilities:			
1	Infrastructure	Leakage in dressing room	Leakage has already been repaired. Present DHH, Kendrapara will be shifted to new hospital building at Samagudia soon.
2	Power	Well electrified but need more lighting in the central medicine store. No eye ward. OT in damaged condition. Same is Post Mortem room. No Mortuary	Adequate numbers of CFL bulbs have been fitted at the central medicine store to have explicit light. There is a eye ward present. The General OT infrastructure is in good condition and minor and major surgeries are being done regularly. The mortuary and postmortem centre is under construction at new hospital building site at Samagudia where the present DHH, Kendrapara is going to be shifted soon.
3	Sanitation	Cleanliness -Satisfactory. But blood bank premises not clean	Two times clean operation is being done by the Nirmal Scheme Staff in Blood Bank premises on daily basis.
		Toilet Facility-Not Clean	Cleaning of toilet is done at 2 hours interval.
		Availability of Water -N/A	Water Taps are fitted at various points where toilet are available and water is supplied to every point 24x7.
3. Adequacy of Stock:			
1	Drugs	Adequate stock	
2	Medicine	Adequate stock	
3	Equipment	Digital X-Ray and ECG Machine required. Rest all available	Digital X-Ray machine and ECG machine are available at DHH, Kendrapara and the same are functioning well

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4	Ambulance	N/A	Three numbers of ambulances are available at DHH, Kendrapara and all are operational.
4. Readiness/ Emergency:			
1	Telephone	N/A	The CUG number have been provided to the Hospital Authority and the same has been displayed at display Board for the exigency of public.
2	Internet	N/A	Internet facility is available at O/o the DMO(MS) Superintendent, DHH, Kendrapara
5. Accessibility:			
Accessible by road			
6. Miscellaneous Remarks:			
Patients sleeping on floor due to insufficiency of bed. Central Medicine Store staff signed attendance register in advance. No bed for blood donors. Dietary chart not followed.		It is generally seen that maximum patient gets admitted in Male and Female Medicine wards of DHH, Kendrapara. Whenever, bed occupancy rate goes beyond 100%, then the patients admitted in those wards are shifted to Surgery ward to prevent them sleeping on the floor. DMO(MS)-Cum- Superintendent, DHH, Kendrapara has been directed to inquiry in to the matter and report compliance. Diet is being provided by one agency which has been selected by tender process. The agency has been directed to strictly adhere to the guidelines of the Govt. while processing of food and supply of food items to the patient. Asst. Matron and Staff Nurses of the concerned ward have been directed to check the quality of the diets. There is one bed reserved in Blood Bank for collection of blood.	
CHC Aul			
Date and Time of visit: 23rd November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	6 fresh MBBS doctors were present but no specialist doctors. No doctors at nighttime to attend the emergency patients	SIX numbers of doctors were present, out of which 4 nos of doctors have been allotted Govt. quarters and they are managing emergency and night duty. Govt. has been intimated about vacancy post of specialist
2	Nurses	Total 8, staffs and nurses were present at the facility	
3	Ward Staff		
2. Conditions of Facilities:			
1	Infrastructure	Roof of the centre is damaged. Staff quarters in dilapidated condition	A new building construction has been sanctioned

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2	Power	No power supply in toilet but rest of the hospital well electrified	Power supply has already been given to toilet
3	Sanitation	Cleanliness -Satisfactory.	
		Toilet Facility-Not Clean	Step has been taken to for regular cleaning of toilet
		Availability of Water -N/A	
3.Adequacy of Stock:			
1	Drugs	Adequate stock	
2	Medicine	Adequate stock	
3	Equipment	Digital X-Ray and ECG Machine required. Rest all available	X-ray machine is there at CHC Aul
4	Ambulance	One 108 ambulance available.	
4.Readiness/ Emergency:			
1	Telephone	N/A	CUG number has been provided to the Medical Officer I/c CHC Aul
2	Internet	Available	
5.Accessibility:			
Accessible by road but road is not well maintained.		Accessibility to different building inside the campus of CHC headquarters is well.	
6.Miscellaneous Remarks:			
Ward facility and O.T. labour room available for emergency. No bed covers in any of the bed.		M.O. I/C CHC Aul has been intimated to take necessary steps for bed covers for each bed.	
PHC Chandanpur			
Date and Time of visit:23rd November 2021 at 3 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	One MBBS and One AYUSH Doctor shown to be present as per the attendance register, but no doctor was present at around 3 PM. No doctors at night time to attend the emergency patients	One MBBS doctor Dr Mirja Zober Baig is posted who was deployed to Indupur CHC due to lack of doctor. Now he is working at PHC Chandanpur. One Ayush doctor named Dr. Suprava Jena is also working at PHC Chandanpur.
2	Nurses	Only 3 nurses	
3	Ward Staff	1 attendant. Pharmacist was also absent but his signature was there on attendance register. No laboratory technician appointed	All staffs were present. But, they went for lunch break.
2.Conditions of Facilities:			
1	Infrastructure	Staff quarters in dilapidated condition	Repair and renovation work will be taken of the building
2	Power	No power supply in toilet but rest of the hospital well electrified	
3	Sanitation	Cleanliness -Satisfactory.	
		Toilet Facility-Not Clean	Instruction has been given to maintain cleanliness

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		Availability of Water -No Water Supply	Two numbers of tube well are present.
3.Adequacy of Stock:			
1	Drugs	Adequate stock	
2	Medicine	Adequate stock	
3	Equipment	No pathology laboratory facility	Step has been taken for sanction of LT post there in near future
4	Ambulance	Not Available.	On call 108 and 102 ambulances are available
4.Readiness/ Emergency:			
1	Telephone	N/A	Medical Officers are being provided with CUG numbers
2	Internet	Available	
5.Accessibility:			
Accessible by road but road is not well maintained.		Accessibility to different building inside the campus of CHC Hqrs is well	
6.Miscellaneous Remarks:			
No ward facility and O.T. for emergency.		Will be sorted after construction of new building.	
PHC Kurutunga			
Date and Time of visit:24th November 2021 at 30.30 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	One MBBS and One AYUSH Doctor shown to be present as per the attendance register, but no doctor was present at around 3 PM. No doctors at night time to attend the emergency patients	Dr. Sushree Anamika Tripathy is posted at Kurutunga PHC and deployed to Marsaghai due to shortage of doctors at CHC Marsaghai. Dr.Ritendra Mohanty, M.O. Ayush is posted at PHC Kurutunga.
2	Nurses	2 Nurses were present	
3	Ward Staff	2 attendants present. Pharmacist absent. Laboratory technician not appointed	Step has been taken for sanction of LT post there in near future
2.Conditions of Facilities:			
1	Infrastructure	Staff quarters in dilapidated condition	New building is proposed
2	Power	Well electrified except ward room	Power supply has been given
3	Sanitation	Cleanliness -Satisfactory. But labour room not cleaned and maintained.	Stpes have been taken to maintain cleanliness and make water system well equipped.
		Toilet Facility-Not Clean	
		Availability of Water -Not well equipped	
3.Adequacy of Stock:			
1	Drugs	Adequate stock	
2	Medicine	Adequate stock	
3	Equipment	No pathology laboratory facility	
4	Ambulance	Not Available.	On call 108 and 102 ambulances are available.

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4. Readiness/ Emergency:		
1	Telephone	N/A
		CUG number has been provided to the Medical Officer
2	Internet	Available
5. Accessibility:		
Accessible by road.		
6. Miscellaneous Remarks:		
N/A		

Keonihar			
DHH Keonihar			
Date and Time of visit: 22nd November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Total post = 64 Doctors. 49 present. 15 vacant Duty is assigned to 20 doctors; 17 present and 3 are absent	Out of total nos. 64 Doctors 15 posts have been lying vacant in the following categories. LTRMO-10, Skin & VD Spl.-1 GDMO(SNCU)-4. Out of 20 Doctors assigned with duty on the day of visit (morning shift), 17 doctors were found present in their respective places. One Doctor was attending Telemedicine, while two others were on duty off.
2	Nurses	Total 112 posts for nurses. 88 are present. 24 are absent Duty assigned to 40. Present= 40	Out of 112 sanctioned posts, 24 posts have been lying vacant.
3	Ward Staff	Total 13 posts for pharmacists. Out of them 7 present Duty assigned to Pharmacists: 6 Present on duty: 6 Total posts for ward staffs= 60 Present= 44 Vacant= 16	Total sanctioned post of Pharmacists is 13, out of which 6 posts have been lying vacant. Total allotted staff was 56, out of which 44 staffs were present. So far as the remaining 12 staff are concerned, 8 staff availed off, 3 staff allotted duty in CPCH Training center at Badahal and 1 engaged in Covid RT-PCR Lab.
2. Conditions of Facilities:			
1	Infrastructure	Construction rapidly going on. Pediatric ward not cleaned. All 6 monitors of the HDU (High Dependency Unit) not functioning.	As the construction work was in progress in different areas of MCH Building and also because of over-crowding of patients and their attendants, the Paediatrics Ward found not cleaned properly at the time of visit of the team. However, the concerned Housekeeping Staff have been warned to make the ward clean at frequent intervals. Whereas, the concerned Staff Nurse In-charge has been advised to monitor the work of cleanliness for the ward. On that day the HDU was closed due to insufficient skilled staffs because of Home isolation issue.
2	Power	power supply is there for 24 hrs. DG set is available	

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3	Sanitation	Cleanliness -Good	Some of the toilets were found not cleaned properly because of unhygienic practices by some of the patients and their attendants in spite of repeated verbal instruction and sensitization .The toilets of the female OPD were not functioning on that day due to blockage of the waste pipe water resulting the accumulation of waste water and accordingly the concerned supervisor & Hospital Manger was instructed to complete the repair work immediately and also to supervise and monitor the cleaning work on the regular basis and report to the concerned authority .
		Toilet Facility-20% toilets are not clean Verandah and window walls are unhygienic. Female toilet in OPD not clean	
		Availability of Water -N/A	
3.Adequacy of Stock:			
1	Drugs	Non-essential medicines for surgery is 85 and out of which, 31 items are unavailable	The purchase order was placed to the concerned pharm for supply of the unavailable 31 items, but, they were not received at that time.
2	Medicine	Essential medicine items are 295 and out of which 55 items are unavailable	Necessary indent was placed to the OSMCL, Bhubaneswar for supply of the 55 unavailable items, but, they were not received at that time.
3	Equipment	ICU and ventilator are required in the Pediatric ward	The present status of installation of ICU and ventilator is 19 (HDU-2, Cardiac ICU-5,PICU/NICU-8,Emergency Medicine Department-4).
4	Ambulance	9 ambulances	
4.Readiness/ Emergency:			
1	Telephone	no telephone services for patients and public	Telephone service has been available at help desk, DDC, Labour room and blood bank for patient and public.
2	Internet	internet connection available	
5.Accessibility:			
There is connectivity by road and availability of public transport.			
6.Miscellaneous Remarks:			

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<p>Most doctors and staffs were absent. There is facility to deal with emergencies No trauma centre and No doctor in outdoor female ward.</p>	<p>The concerned doctor of female OPD was attending / disposing the patients in the general OPD as there was sudden rush of patients over there. The ENT Spl. had been to ENT ward to attend the emergency call for a short period and thereafter he attended the ENT OPD. The concerned doctor of Surgery OPD was engaged in minor OT. All the Doctors and staffs were present at their respective places where they were actually allotted duty on thatday. Moreover, the District Headquarters Hospital has been upgraded with the status of treatment hospital for Government Medical College, Keonjhar. All necessary steps have been taken to make it a better place of treatment for people. As a result of ceaseless endeavour towards betterment, the hospital has been bestowed upon with Kayakalp award in January, 2022. It has also been achieved the ISO certification on 21-02-2022.</p>
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CHC Telkoi

Date and Time of visit: 27th November 2021

Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Total post = 7 Doctors. One is present. Duty is assigned to 5 doctors and 3 present and 2 are absent	Only 1 regular doctor posted and present. 3 retired doctors posted under DMF. 1 doctor working under deputation from CHC Basudevpur .
2	Nurses	Total 112 posts for nurses. 88 are present. 24 are absent Duty assigned to 40 Present= 40	Total 6 nos. of Nurses are posted for CHC Telkoi. All were present at station. Duty assigned to 2 (morning shift duty and both were present)
3	Ward Staff	Total 13 posts for pharmacists. Out of them 7 present Duty assigned to Pharmacists: 6 Present on duty: 6 Total posts for ward staffs= 60 Present=44 Vacant= 16	Total 2 Pharmacists are posted .Both were assigned duty and both were present .
2. Conditions of Facilities:			
1	Infrastructure	Staff quarter required. Old hospital building Dilapidated and Required to be demolished	There is need of staff quarters on urgent basis. For demolition of Old Hospital building and construction of staff quarters, communication has been made to Executive Engineer, R & B Division, Keonjhar vide Letter No. 719 dated 04.09. 2019 and Letter No. 184/ Dt.19.02.2022 .
2	Power	power supply is there. Generator is available	

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3	Sanitation	Cleanliness -Good	Due to collapse of bore-well in hospital during the visit of DLSA team, temporary arrangements were made for patient.
		Toilet Facility-Good. Toilets are available	
		Availability of Water -No drinking water	
3.Adequacy of Stock:			
1	Drugs	Adequate stock of drugs available. Cefixime/ Cetrizine/ Eye Drop/ terbina File not there	Alternate drugs like cefadroxil ,CPM, clotrimazole ointment were available
2	Medicine	Adequate stock of medicines available	
3	Equipment	Clove machine and ECG machine required. X ray machine not functional.	Due to lack of HR and Infrastructure , X ray machine not functional for long time.
4	Ambulance	3 ambulances	
4.Readiness/ Emergency:			
1	Telephone	no telephone services	There was telephone connection but due to very bad BSNL network in the area, the connectivity was not helpful for our purpose. Hence , the system switched to mobile network.
2	Internet	Available but not in use	Due to very poor network of BSNL services , internet connectivity availed through mobile network.
5.Accessibility:			
		There is connectivity by road and availability of public transport	
6.Miscellaneous Remarks:			
		There is facility to deal with emergencies	
PHC Guali			
Date and Time of visit:23rd November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Total post = 1 Doctor. He is present. Duty is assigned to one doctor and he is absent since 19th November, 2021	Dr.Jasmine Mahanta, MO MBBS is posted at Guali PHC.She was on leave from 19th Nov 2021 to 24th Nov 2021 due to her fathers illness. (Xerox copy attached)
2	Nurses	Total 2 nurses. All present.	
3	Ward Staff	1 pharmacist and 3 ward staff. All present.	
2.Conditions of Facilities:			
1	Infrastructure	No infrastructure required	
2	Power	power supply is fluctuating	Guali PHC is situated in a mining area. So most of the time the power supply is fluctuating. So for uninterupped power supply Inverter has been installed for better power back up.(Photograph attached)

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3	Sanitation	Cleanliness -Not Good	The cleanliness of Guali PHC was not maintained properly at the time of visit due to lack of staff. But steps have been taken to maintain the cleanliness properly henceforth. (Photograph of toilet and campus attached) The water facility is available @ 24X7 at Guali PHC
		Toilet Facility-not good. Toilet not Available. Not used for a year together	
		Availability of Water - (Information not available)	
3. Adequacy of Stock:			
1	Drugs	Adequate stock of drugs available	
2	Medicine	Adequate stock of medicines available	
3	Equipment	Adequate stock of equipments available	
4	Ambulance	No ambulance	PHC have no provision of Ambulance, still we the Dist Authority has been requested to provide a ambulance for Guali PHC. For the time being 108 is used for patient referral.
4. Readiness/ Emergency:			
1	Telephone	no telephone services	The Medical Officers and other staff are using CUG for communication .
2	Internet	Available but not in use	
5. Accessibility:			
There is connectivity by road and availability of public transport.			
6. Miscellaneous Remarks:			
No facility to deal with emergencies		Guali PHC have insufficient staffs still we have dealt with emergencies as per our best.	
PHC Khireitangiri			
Date and Time of visit: 24th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Total post = 1 Doctor. He is present. Duty is assigned to one doctor and he is absent	Total post= 2 Doctors. 1 Doctor was present & as that was a surprise visit by DLSA, Keonjhar Team and no such prior information from higher quarter . This is to bring your kind notice that M.O. (self) was absent on because of that day was considered as weekly off day.
2	Nurses	Total 2 nurses. All present.	
3	Ward Staff	1 pharmacist and 1 ward staff. All present.	
2. Conditions of Facilities:			
1	Infrastructure	new building is being constructed	Construction work of new hospital building is almost completed. it will be handed over shortly for use.

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2	Power	poor power supply. Generator is not available	Available generator is functional & ready for use as and when required . In the mean time another request has been made to concerned power supply authority TPNODL, Keonjhar for 3 phase electric connection.
3	Sanitation	Cleanliness -Not Good	The sweeper on that day was late on duty because of his health issue (known case of T2 DM), further he has been informed to perform his duty sincerely .
		Toilet Facility-not good. Toilet Available. But not in good condition	As water supply was not continuous, so facility was not good.
		Availability of Water - (Information not available)	Rural pipe supply was connected to the hospital premises but it is in time bound manner. Also digging of one bore well has been failed due to non availability of ground water level
3. Adequacy of Stock:			
1	Drugs	Adequate stock of drugs not available	Requirement of drugs had already been placed but not received prior to the day of DLSA visit. As that was the end of month (last week) the availability of drugs was dispensed and quantity was reduced.
2	Medicine	Adequate stock of medicines and TT not available	Non receipt of sufficient amount of medicines. TT was in stock
3	Equipment	Only BP machine and Stethoscope is available	Sphygmomanometer, stethoscope, sanitizer, biomedical shredder machine were available.
4	Ambulance	No ambulance	On call 108 and 102 ambulance facility available.
4. Readiness/ Emergency:			
1	Telephone	no telephone services	
2	Internet	not in use	Pvt Jio mobile network connectivity is available. But allotment received annually for this purpose is very less.
5. Accessibility:			
There is connectivity by road and availability of public transport.			
6. Miscellaneous Remarks:			
No facility to deal with emergencies.			

Khurda			
Capital Hospital Bhubaneswar			
Date and Time of visit: 22nd November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	No information about the exact number of doctors is available	There are 133 Medical Officers are in position.

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2	Nurses	no information about the exact number of nurses is available.	There are 158 staff nurses are in position.
3	Ward Staff	On enquiry it came to the notice that as there has been shortage in the number of doctors, the doctors who were assigned with emergency duties are being deployed for other duties.	In the greater interest of patients care and public services. the doctors are being deployed for other duty due to shortage in number.
2. Conditions of Facilities:			
1	Infrastructure	garbage found in one corner but building's condition new.	Steps have been taken to clean the garbage.
2	Power	24 hrs power supply	
3	Sanitation	Cleanliness -satisfactory condition	Steps have been taken to for improvement of toilet facility.
		Toilet Facility-In the Orthopedic department there is problem regarding commode latrine. The patients are facing much difficulties in attending to their call of nature. In the Pediatric ward more cleanliness is required.	24*7 drinking water and water facility for other purposes are available in the hospital campus.
		Availability of Water - (Information not available)	
3. Adequacy of Stock:			
1	Drugs	Stocks regarding drugs/medicines are sufficient.	
2	Medicine	But there is storage problem due to which huge amounts of medicines are being kept on the floor.	Steps have been taken for proper storage of medicine. R & B has been informed earlier for expansion.
3	Equipment	The hospital is also well connected with e-facilities.	
4	Ambulance	ambulance available.	
4. Readiness/ Emergency:			
1	Telephone	Available	
2	Internet	Available	
5. Accessibility:			
		As the Capital Hospital is situated in the heart of the city, it is well connected with roads. transport facilities like town buses, auto services and hospital Ambulances are also available.	
6. Miscellaneous Remarks:			
		Other facilities like twenty four hours power supply/generator, modern health care equipments with infrastructures are plentifully available, but due to shortage of doctors, staff nurses, ward boys, it is not being possible to take care of the patients properly.	

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CHC Balakati			
Date and Time of visit: 22nd November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	By taking their own initiative, the Medical Officer in charge and Ayush doctor have managed to make this hospital one of the best of its kind in the locality.	
2	Nurses	The doctors and staffs of this hospital are well aware about their duties.	
3	Ward Staff	Staff quarters are not available. The doctors and staff are staying on rent in the locality and are managing the hospital by remaining alert	
2. Conditions of Facilities:			
1	Infrastructure	decent condition.	
2	Power	Power supply is not sufficient so generator facility is there. "Mo Sarkar" - help desk is also available.	
3	Sanitation	Cleanliness -satisfactory condition	
		Toilet Facility-The hospital is clean and toilets are being properly sanitized.	
		Availability of Water -Though the hospital is small, cleanliness and sanitation are being maintained properly.	
3. Adequacy of Stock:			
1	Drugs	Vaccinations are being done by the staffs. Medicines are sufficiently available	
2	Medicine	The store room is very small. So medicines and drugs are being kept on the floor	As the drug Ware house was not handed over to Medical Officer I.C., the Drugs were being stored in a single room at the time of visit of the said Team, But now, the Drug Ware House is handed over to them RD Dept. in this month and is being used. Also there is no shortage of Doctors & Staffs in CHC, Balakati now.
3	Equipment	the major problems in the health centre are: 1.non-availability of Ambulance 2. Shortage of staff and doctors 3. Non-availability of major health care equipments etc	

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4	Ambulance	No Ambulance service is there. In case of emergency the health centre is hiring 102 and 108 Ambulance	
4.Readiness/ Emergency:			
1	Telephone	Available	
2	Internet	Available	
5.Accessibility:			
		The roads are well connected with the hospital. Town bus and Auto services are available.	
6.Miscellaneous Remarks:			
		Though problems are there but due to sincerity and integrity of the staff and doctors, this hospital achieved great reputation in the locality and also grabbed so many awards from the Government and other private agencies.	
PHC Benupur			
Date and Time of visit:22nd November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	One is the Medical Officer-in-Charge and another is Ayush doctor.	
2	Nurses	one nurse available	
3	Ward Staff	one dressing staff available. One nursing staff, one ANM and one dresser are working here	
2.Conditions of Facilities:			
1	Infrastructure	decent condition.	
2	Power	Power supply :s not sufficient so generator facility is there. "Mo Sarkar" - help desk is also available.	
3	Sanitation	Cleanliness -satisfactory condition	
		Toilet Facility-The hospital is clean and toilets are being properly sanitized.	
		Availability of Water -Though the hospital is small, cleanliness and sanitation are being maintained properly.	
3.Adequacy of Stock:			
1	Drugs	Medicines are being sent to the health centre by the Balakati PHC.	

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2	Medicine	Though it is a small unit but has been maintained by the doctors and staff They made themselves available for the patients all the time.	
3	Equipment		
4	Ambulance	No Ambulance service is available. In case of emergency, the health centre calls 102 and 108 Ambulance	
4. Readiness/ Emergency:			
1	Telephone	Available	
2	Internet	Available	
5. Accessibility:			
		The roads are well connected with the hospital. Town bus and Auto services are available.	
6. Miscellaneous Remarks:			
		No testing laboratory is there.	
PHC Kalpana			
Date and Time of visit: 22nd November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	no doctors available at the time of visit	Dr. Abhiram Sethi, MO is the treating physician. On an average, 70 patients attend the OPD regularly. On 22nd November, 2021, DLSA team visited the UPHC, Kalpana at about 1.30 PM which was beyond the duty time, by that time hospital was closed. On the day and time of visit of DLSA team to UPHC, Kalpana, pharmacist remained present to oversee the electrical repairing works of UPHC. At about 1.30 PM of 22.11.2021 the pharmacist over telephone informed the MO that some learned advocates visited the hospital. since it was beyond the duty time and MO was at his residence, he asked the pharmacist to extend all support and courtesy to them which the pharmacist did. As usual, the MO attended his duty in the evening shift (5.00 PM to 8.00 PM).
2	Nurses		

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3	Ward Staff	The afternoon OPD hour starts from 5PM. and continues up to 8PM. On enquiry from the locality, it came to the notice that nobody comes to the hospital after 5PM. So the staffs are also not coming to the hospital after 5PM. All the rooms get locked by the authority.	Normally the morning shift of OPD starts from 8.00 AM and closes at 11.00 AM in all days. The evening shift starts at 5.00 PM and closes at 8.00 PM except in Public Holidays and Sunday. On 22nd November, 2021, in the morning shift 23 patients attended and in the evening shift 21 patients attended OPD. This information is already available in the Patient OPD Register. A copy of OPD Register and drug issue Register enclosed.
2. Conditions of Facilities:			
1	Infrastructure	decent condition	
2	Power	Power supply is sufficient	
3	Sanitation	Cleanliness -satisfactory condition	
		Toilet Facility-The hospital is clean and toilets are being properly sanitized	
		Availability of Water -Though the hospital is small, cleanliness and sanitation are being maintained properly.	
3. Adequacy of Stock:			
1	Drugs	One pharmacist is only available. On enquiry it came to the notice that, after the OPD hour i.e., from 8AM to 11AM, all the doctors, nursing staffs, attendants leave the premises of the health centre by locking the same. The afternoon OPD hour starts from 5P.M. and continues up to 8PM. On enquiry from the locality, it came to the notice that nobody comes to the hospital after 5PM. So the staffs are also not coming to the hospital after 5PM. All the rooms get locked by the authority.	Required drugs as per the need of patients have also been provided from the counter of the hospital under NIRAMAYA and relevant records are also available to that effect. On 22nd November, 2021, in the morning shift 23 patients attended and in the evening shift 21 patients attended OPD. This information is already available in the Patient OPD Register. A copy of OPD Register and drug issue Register enclosed.
2	Medicine	It is observed that the only pharmacist is managing the entire hospital.	Required drugs as per the need of patients have also been provided from the counter of the hospital under NIRAMAYA and relevant records are also available to that effect.
3	Equipment		

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4	Ambulance	No Ambulance service is available. In case of emergency, the health centre calls 102 and 108 Ambulance	
4. Readiness/ Emergency:			
1	Telephone	Information not mentioned in report	11. Landline telephone facility available in UPHC.
2	Internet	-	
5. Accessibility:			
Roads are well connected with the hospital			
6. Miscellaneous Remarks:			
It is observed that the only pharmacist is managing the entire hospital. After morning OPD hour, no staff of the hospital is available for emergency patients		The DLSA team visited the hospital at about 1.30 PM on 22.11.2021 which is beyond duty hours.	

Koraput			
DHH Jeypore, Koraput			
Date and Time of visit: 23rd November 2021 at 8.32AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	32 are Doctors. 17 doctors were present with their signatures found on the register. Only two Doctors were absent	2 Nos of doctors were remarked as absent. In this context, it is stated that, one doctor (Dr. Ashok Kumar Mallik) was on training & another one (Dr. Durga Prasad Patra) was on leave.
2	Nurses	Total strength of the nurses was 72 out of which 30 were allotted the morning shift.	
3	Ward Staff	ward staff strength is 20 + 5(drivers) and all were present.	
2. Conditions of Facilities:			
1	Infrastructure	No sufficient space available for D.H.H functioning	Because the DHH is functioning at MCH building, there is space constraint. Construction of new building of DHH Koraput at Jeypore (G+6) for 300 bedded Is going on. It is designated for all facilities.
2	Power	Have 250 K.W and 62.5 K.W diesel generators. The inverters are in good condition. Overall remarks were satisfactory.	
3	Sanitation	Cleanliness -Not Satisfactory	Sensitised the cleaning staffs and issued letter to the outsourcing staffs and presently the machinery cleanliness work is going on which is satisfactory.
		Toilet Facility- No information in report	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	Available	

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2	Medicine	Available including snake bite and dog bite injections and other life saving drugs.	
3	Equipment	Not Available: 1. SNCU (newborn heater machine) 2. Sonography machine 3. Ventilator 4. Dialysis 5. High level testing equipments.	<ul style="list-style-type: none"> The SNCU of DHH is well organized with all required machineries and functioning smoothly, specially, 12 nos of Radiant warmer & phototherapy Machine is functioning. They are kept in ON mode whenever there is a sick baby under it. The DHH is providing Its USG services for O&G cases only due to non availability of Sonologist. As the Ultrasound machine is very old one new Ultrasound machine is required for DHH regarding which Indent has already been placed to MD OSMCL. The DHH Jeypore has 5 Nos of ventilators which are In working condition. 5 bedded dialysis Unit is functioning at DHH Jeypore since 19.01.2022. The DHH pathology lab has 5 parts CBC machine-One, 3 part CBC Machine-Two, Fully Biochemistry Analyzer-Two, Electrolyte Analyzer-One, Specto Photo meter-One, Incubator-Two, Binocular Microscope-Two are functioning which are of no use. Further two other pathological tests have being provided in PPP mode.
4	Ambulance	Available but more ambulances required. (Dead body carrier:1, 108 Ambulance:1, ALS Ambulance:1)	The DHH Jeypore has one ALS Ambulance, three Nos of BLS Ambulances, one 102 Ambulance, one 108 Ambulance and one Dead Body Carrier. Further one Dead Body carrier is being supplied from by Maitree Infra through Dist. Admn.
4. Readiness/ Emergency:			
1	Telephone	Available. Working condition.	
2	Internet	Lack of internet	The Problem of Internet connection to DHH Jeypore was presently solved with BSNL FTTH.
5. Accessibility:			
Well connected, situated besides NH 26			
6. Miscellaneous Remarks:			
At Dental O.P.D Dr. Debasis Behera was present but the dental surgery machine was not working properly. There was shortage of CABINET test cartridge test Kit as per version of office staff. Dr. B.B. Jena was absent and Dr. A.K. Prusty was on morning ward round.		The Dental chair & equipments are functioning service is provided. The CBNAAT cartridge was temporarily short supply, but, now it is supplied and on use. Dr. Jena was with Kayakalpa Assessment Team that day, so Dr. Prusty was making the round.	

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CHC Dasamantpur			
Date and Time of visit: 25th November 2021 at 6 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	11+1 (dental) is the total strength of the hospital out of which 3 were assigned for the day	Out of 11MOs, 7 Nos of posts are lying vacant. Now, there are 4 Nos of MOs who are working at CHC, Dasmanthpur, 01 post of dental surgeon is now lying vacant.
2	Nurses	Total strength of the nurses is 4 out of which 4 of them were present	
3	Ward Staff	Ward staff strength is 5 and out of which 5 were present.	
2. Conditions of Facilities:			
1	Infrastructure	Building in damaged condition, staff quarters are old, in rainy season water stores in medical campus	Because the CHC is functioning at old building, there is space constraint. Shortly, new CHC building construction work will be started, it is designed for all facilities.
2	Power	No Generator available. Only one inverter available in OG room.	Now, DG is available for the facility. Individual inverter is available for different area.
3	Sanitation	Cleanliness -Very poor and bad	Now, the CHC is maintaining it's cleanliness.
		Toilet Facility- Not Satisfactory	Old model toilets are available. In new CHC building, all facilities will be there.
		Availability of Water -Not Satisfactory	Now, water facility is available. In new building, all facilities will be there.
3. Adequacy of Stock:			
1	Drugs	Drugs available but not stored at the store.	Drugs are available as per regular need at DDC.
2	Medicine	Available, but kept in unhealthy environment.	Drugs store house needs repair.
3	Equipment	Boundary wall needed. Not enough equipment.	Complete boundary wall is required. Equipments will be fitted in proper places after completion of building
4	Ambulance	Available but more ambulances required. (Dead body carrier:0, 108Ambulance:1, 102Ambulance:1)	
4. Readiness/ Emergency:			
1	Telephone	Not Available.	Emergency mobile number is available.
2	Internet	Information not in report	Internet facility is available through AIRTEL.
5. Accessibility:			
Well connected.			
6. Miscellaneous Remarks:			

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PHC Kakirigumma			
Date and Time of visit: 23rd November 2021 at 12 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Total strength was 2, but only 1 was assigned, and 1 was present for the day.	Sanctioned strength of Medical Officer is 2, 1 is allopathic and 1 is AYUSH.
2	Nurses	Total strength of the nurses is 2 out of which 2 of them were present	
3	Ward Staff	Ward staff strength is 2 (1 sweeper and 1 attendant) and out of which 2 were present.	
2. Conditions of Facilities:			
1	Infrastructure	No Lab and Lab Technician, other resources are missing as well.	There is no sanctioned post of Lab Technician at PHC, Kakirigumma. Construction work of main building is under progress which is designated for all facilities.
2	Power	Inverter and Electricity available	
3	Sanitation	Cleanliness -Not satisfactory	Steps have been taken for improvement. Now, they are clean.
		Toilet Facility- Not available for public use	New toilet work is going on in new PHC building.
		Availability of Water -Not mentioned in report	
3. Adequacy of Stock:			
1	Drugs	Not Available in adequacy	Sufficient drugs are available.
2	Medicine	ADV not available, ASV available	No provision of ADV at PHC level.
3	Equipment	Lab and Lab technicians not available	There is no sanctioned post of Lab technician at PHC level.
4	Ambulance	108 Ambulance-1, 102 Ambulance-1, No dead body carrier	1 no. of 108 and 1 no. of 102 ambulance is available. Now, applied for special ambulance for the PHC, Kakirigumma.
4. Readiness/ Emergency:			
1	Telephone	Not Available.	Already applied for new connection and will be connected shortly.
2	Internet	Not Available.	Computer set is available and is being used with proper internet since January, 2022.
5. Accessibility:			
Connected by road			
6. Miscellaneous Remarks:			

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PHC Dumuriput			
Date and Time of visit: 23rd November 2021 at 3.20 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Total strength was 2, but only 1 was assigned, and 1 was absent for the day.	Sanctioned strength of MO is 2, 1 is allopathic & 1 is AYUSH which is lying vacant.
2	Nurses	Total strength of the nurses is 2 out of which 2 of them were present	
3	Ward Staff	No ward staff assigned	One cass-IV staff was available who was deputed to bring the medicine from CHC.
2. Conditions of Facilities:			
1	Infrastructure	One newly constructed building exists.	
2	Power	No response given	Power supply is available with inverter back up.
3	Sanitation	Cleanliness - Reasonable	Warning has been issued to maintain cleanliness.
		Toilet Facility- Not satisfactory	Warning has been issued to maintain cleanliness.
		Availability of Water -Not satisfactory	Now water facility is available with water purifier.
3. Adequacy of Stock:			
1	Drugs	No Data	
2	Medicine	No Data	
3	Equipment	Not as per AVM	
4	Ambulance	NIL	On call 108 and 102 ambulance is available.
4. Readiness/ Emergency:			
1	Telephone	Not Available.	Already applied for new connection & will be connected shortly.
2	Internet	Computer available-1 but no internet	Computer available and will be shortly connected with internet facility
5. Accessibility:			
No information in report			
6. Miscellaneous Remarks:			
Ability to deal with emergency is not satisfactory.			

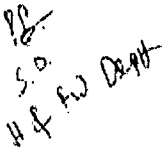
Malkangiri			
DHH Malkangiri			
Date and Time of visit: 27th November 2021 at 12.15 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Doctors are present as per	

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		enquiry	
2	Nurses	Nurses are present as per enquiry	
3	Ward Staff	medical staffs were present on duty	
2. Conditions of Facilities:			
1	Infrastructure	There are cabins, ICU, X-ray, Ultrasound, Physiotherapy and all other facilities are available. There are 30 underweight weight babies kept in ICU of pediatric ward with proper care and supervision of the Specialists Doctors. The Hospital is properly maintained.	
2	Power	N/A	
3	Sanitation	Cleanliness -Sanitation condition is good	
		Toilet Facility- toilets and basins were very neat and clean	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	Adequate stock of drugs available	
2	Medicine	There is adequate stock of medicines available but during need, things are procured from local market.	
3	Equipment	advanced equipments available	
4	Ambulance	ambulance was there for emergency	
4. Readiness/ Emergency:			
1	Telephone	Telephone connectivity Available	
2	Internet	internet connectivity available	
5. Accessibility:			
The DHC is well connected; free bus service is there			
6. Miscellaneous Remarks:			
The hospital has ability to deal with Emergencies			
PHC Biralaxmipur			
Date and Time of visit: 26th November 2021 at 3.15 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	One doctor sanctioned for post and he was present.	
2	Nurses	N/A	

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3	Ward Staff	Posts for one Pharmacist, one male Medical attendant, one Sweeper and a Yoga practitioner are there. Except the Yoga practitioner, all other staffs were present.	
2. Conditions of Facilities:			
1	Infrastructure	There are two beds available in the Hospital for the patients. Infrastructure development of the PHC was going on. Doctor's residential quarter is available in the PHC campus	
2	Power	N/A	
3	Sanitation	Cleanliness - wash basins were not clean is good	
		Toilet Facility- toilet was not clean	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	Adequate stock of drugs available	
2	Medicine	There is adequate stock of medicines available but some were expired Equipment	
3	Equipment	advanced equipments available	
4	Ambulance	No availability of ambulance ,however ambulance service is available on dialing 108.	
4. Readiness/ Emergency:			
1	Telephone		
2	Internet	No internet connectivity available	
5. Accessibility:			
		The Panchayat road which is connected to the PHC is in damaged condition.	
6. Miscellaneous Remarks:			
		The hospital has ability to deal with Emergencies. Infrastructure development is going on, sanitation and availability of the staffs is required in the PHC for quality Health care.	
CHC Kalimela			
Date and Time of visit: 24th November 2021 at 4.30 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Doctors are present as per enquiry	
2	Nurses	Nurses are present as per enquiry	
3	Ward Staff	medical staffs were present on duty.	

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2.Conditions of Facilities:			
1	Infrastructure	The Hospital is properly maintained	
2	Power	N/A	
3	Sanitation	Cleanliness -Sanitation condition is good	
		Toilet Facility- toilets and basins were very neat and clean	
		Availability of Water -N/A	
3.Adequacy of Stock:			
1	Drugs	Adequate stock of drugs available	
2	Medicine	There is adequate stock of medicines available but during need, things are procured from local market.	
3	Equipment	N/A	
4	Ambulance	ambulance service is available on dialling 108.	
4.Readiness/ Emergency:			
1	Telephone	Telephone connectivity available.	
2	Internet	internet connectivity available	
5.Accessibility:			
CHC is properly connected			
6.Miscellaneous Remarks:			
about 120 to 150 numbers of patients coming to the Hospital in a day.			
PHC Matapaka			
Date and Time of visit:23rd November 2021 at 3.30 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	One doctor sanctioned for post and he was present.	a) Two nurses were posted. Among them one was on CHO Training at DHH,Malkangiri and another was present. b)Pharmacist was on leave with proper application with genuine reason mentioned in it. c) Rest all other staff including Doctor, one male Attendant, one Female Attendant were present and performing their respective duties
2	Nurses	2 Nurses. One present, one absent	
3	Ward Staff	one Pharmacist was absent,two male Medical attendants were present	
2.Conditions of Facilities:			

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1	Infrastructure	OPD register not maintained. a lot of development in infrastructure is required	a) OPD Register Proper OPD register had not been provided at that time manually I had to make tabulation and entry the things like (Date and time,Address,Name,Diseases etc.) on a plane rolling note book.Now a new Proper OPD register has been issued and well maintained as per guidelines. b) Infrastructure Road Connectivity is good to the Matapaka Village, but an approach Road is needed from the main road to the PHC(N) Matapaka for better transportation and communication
2	Power	N/A	Wash basin are now well cleaned as given with pictures.
3	Sanitation	Cleanliness -wash basins were not clean	Toilet is being cleaned regularly as given in the pictures.The sweeper was unable to clean the basin and Toilet regularly due to lack of water supply(Defective Motor Pump)
		Toilet Facility- toilets was not clean	Tubewell has been repaired and Motor Pump reinstalled to get sufficient water supply to PHC.
		Availability of Water -tube well was out of order and no water supplied	
3.Adequacy of Stock:			
1	Drugs	Adequate stock of drugs available	Drugs,Medicine,equipments are adequately available.
2	Medicine	There is adequate stock of medicines available	
3	Equipment	adequate equipments available	
4	Ambulance	No availability of ambulance was there, however ambulance service is available on dialling 108.	No Ambulance is provided to the PHC. However it is available on dialing 108.
4.Readiness/ Emergency:			
1	Telephone		No telephone and internet connection are available to the PHC.
2	Internet	No internet connectivity available	
5.Accessibility:			
		The PHC is connected with well-maintained roads	
6.Miscellaneous Remarks:			
		Infrastructure development, sanitation and availability of the staffs required in PHC for quality health care.	

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MAYURBHANJ			
DHH Baripada			
Date and Time of visit: 27th November 2021 at 3.30 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	In casualty ward, one Female doctor namely Dr. Manisha Puja Panda, two female nurses and one Male nurse were present. Then our team visited the female medicine ward and found no doctors were present. In Medicine Unit -III Emergency Dr Padmabati Singh was there. In Female Surgical Unit No.1,2,3 and 4 numbered doctors were present. In Paediatric OPD, no doctors or staffs were present. In gynae ward, no doctors were present.	
2	Nurses	In Male Surgical Ward, one Male and two female nurses were present. In Medicine Unit -III, two nurses were present. In Female Surgical Unit, out of four nurses only two nurses were present.	
3	Ward Staff	In the ECG ward, paramedical staff was present	
2. Conditions of Facilities:			
1	Infrastructure	In the Medicine ward, while some patients occupied bed, rest of them were sleeping on the floor due to non-availability of sufficient number of beds. X-Ray room. Pathology Room was also locked and no technician was available outside said room	
2	Power	Power backup is available in hospital	
3	Sanitation	Cleanliness -The Pediatric Ward, Gynaec ward and Labour ward were not clean and foul smell was coming. The condition of hospital kitchen where food is prepared for patients is poor and unhygienic	
		Toilet Facility- toilets not hygienic	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	Jan Ausuadhi Kendra and Niramaya (Drug distribution Centre) was visited for which stock of drugs could not be verified	
2	Medicine	N/A	
3	Equipment	N/A	
4	Ambulance	Many Ambulances were parked in plenty number inside Campus of hospital	
4. Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	N/A	

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5. Accessibility:			
The DHH is properly connected by road			
6. Miscellaneous Remarks:			
Outdoor was closed and patients were referred to casualty ward. When enquired from Paramedical staffs regarding absence of doctors in different wards, they informed us that doctor attendants only medical emergency duty after getting a phone call from them. The DHH, Baripada is not equipped to deal with emergency as post of many specialist doctors are lying vacant.			
PHC Pinchhabania			
Date and Time of visit: 26th November 2021 at 3.15 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Ayush doctor Sagarika Mohapatra who was allotted duty was absent.	Dr. Samalai Prasad Panda, Asst. Surgeon is in charge of Superintendent until posting of Superintendent. The specialist are lying vacant. Three Asst. Surgeon are posted against the vacant specialist post
2	Nurses	The nurses were absent.	Nurses now re-designated as CHO and posted in HWC.
3	Ward Staff	Only Pharmacist Puma Chandra Mohanta, Lab attendant Rashmi Ranjan Parida, Health worker Jayanti Behera, Sweeper Gurubha Singh and one Dresser were present at duty	Pharmacist, Lab attendant, HW(F), Sweeper and Dresser are punctual and come to PHC(N) regularly
2. Conditions of Facilities:			
1	Infrastructure	The stock room was locked and no concerned person was present	The Stock room is open when ever required and concerned person (Pharmacist) present in Headquarter
2	Power	N/A	
3	Sanitation	Cleanliness - The surrounding of PHC was clean and well maintained	The surrounding of PHC is clean and well maintained
		Toilet Facility- toilet was closed and foul smell was coming	All the toilets are now clean and well maintained
		Availability of Water - N/A	
3. Adequacy of Stock:			
1	Drugs	drugs could not be verified as room was closed	Adequate drugs are available with proper labeling in the DDC room

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2	Medicine	N/A	
3	Equipment	The room in which equipments were kept was also locked	The equipment room is open when ever required and concerned person(Pharmacist)present in Headquarter.
4	Ambulance	No ambulance	108 ambulance service is available here
4.Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	N/A	
5.Accessibility:			
The PHC is properly connected by road and there is no frequent availability of public transport.		Pinchhabania PHC(N) is well connected by road, as a interior PHC(N) there is no frequent availability of public transport	
6.Miscellaneous Remarks:			
properly connected by road and there is no frequent availability of public transport main gate of PHC was locked and no patients were present inside said PHC. Due to absence of medical staffs including doctors and Paramedical staffs, the PHC is ill- equipped to deal with emergencies.		Main gate of Pinchhabania PHC(N) is now open always and all medical staffs including doctors and paramedical staffs are present regularly. Supporting image and video attached here with for your kind reference. • Besides all, I assure you Sir, I will try my best to improve the service the Patients of Pinchhabania PHC(N) by the concern medical staffs	

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PHC Moroda			
Date and Time of visit: 24th November 2021 at 4.15PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Dr Sangram keshari Sahu and two others who were allotted duty were absent.	The MO Ayush was not on leave . The MO AYUSH was attending a training at DHH Nabarangpur , 2 days TOT on Refresher Training of as has on HWC , HBYC & Newer Activies of Designated sector CP Nodal persons on dtd 24.11.2021 & 25.11.2021
2	Nurses	N/A	
3	Ward Staff	Pharmacist Radhagobinda Das, Health worker Susama Mohapatra and LHB Kamala Dey were present	
2. Conditions of Facilities:			
1	Infrastructure	The labour room was closed and patients were being treated in an unhygienic room.	
2	Power	no sufficient power supply	
3	Sanitation	Cleanliness -room and bathroom was fully covered by bushes	The remark in the context of room & bath room fully covered by bushes , I am to inform that the bushes has been cleaned up, which photo copies are submitting herewith for your kind perusal.
		Toilet Facility- toilets not hygienic	The old building's toilets are strained much and now it was shifted to new building for toilet purpose and also hygienic.
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	Drug distribution Centre was closed because of which stock of drugs could not be verified	During the visit of the team the Drug Dispensing Counter was opened & the responsible Pharmacist was there who accompany the team during the visit of the hospital. Adequate drugs are available with proper verification in the DDC counter.
2	Medicine	N/A	
3	Equipment	The room in which equipments were kept was also locked.	Equipment room(store) was open when ever required and concerned pharmacist

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			present in the headquarter
4	Ambulance	No ambulance facility	No ambulance is supplied by the Govt. of Odisha to the specific Hospital Morada. 108 vehicle is available all the time.
4. Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	N/A	
5. Accessibility:			
The hospital is properly connected by road			
6. Miscellaneous Remarks:			
On interaction with patients, it was known that informed doctors do not regularly visit them and medicine was prescribed to them by pharmacist. one lady who has just given birth to child complained that she was not provided food even though it was evening time. Due to absence of medical staffs including doctors and Paramedical staffs, the PHC is ill- equipped to deal with emergencies.			
CHC Rasgovindpur			
Date and Time of visit: 24th November 2021 at 3.15 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	No doctors were present at Rasgovindpur CHC at time of visit. After being informed about the visit, the doctor immediately rushed to the hospital. The In-charge Doctor was also absent.	
2	Nurses	8 Nurses were posted but only one was present at the time of our visit.	
3	Ward Staff	The other staffs except Data entry operator was also absent.	
2. Conditions of Facilities:			
1	Infrastructure	N/A	
2	Power	N/A	
3	Sanitation	Cleanliness -toilet is in unusable condition	
		Toilet Facility-toilets not hygienic	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	Drug distribution Centre was closed because of which stock of drugs could not be verified	

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2	Medicine	N/A	
3	Equipment	N/A	There are adequate no's of Equipments at each department as the PHC is functional HEALTH AND WELLNESS CENTER and also a Delivery point. This is for your kind information & with regards. N.B:Attached the EL leave sanction letter of medical officer for your need.
4	Ambulance	Doctor said 3 ambulance Facilities were there. On verification it was found that no ambulance was present in the vicinity.	
4.Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	N/A	
5.Accessibility:			
The hospital is properly connected by road but no frequent transportation to reach the CHC.			
6.Miscellaneous Remarks:			
On interaction with patients, it was known that informed doctors do not regularly visit them and medicine was prescribed to them by pharmacist. patients depend upon private medicine store in vicinity of hospital to cater to their medical needs. Due to absence of medical staffs including doctors and Paramedical staffs, the CHC is ill- equipped to deal with emergencies.			

Nabarangpur			
DHH Nabarangpur			
Date and Time of visit:N/A			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	The sanctioned strength of doctors: 71 Number of doctors posted: 26 Doctors on deputation: 6 Number of doctors required: 45	
2	Nurses	The sanctioned staff nurse: 90 Number of vacancy: 27 Out of the rest, 55 will shortly return back for training. Therefore, there is a staff nurse crisis.	

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3	Ward Staff	11 posts for Pharmacists 6 have been posted. 5 vacant	
2. Conditions of Facilities:			
1	Infrastructure	New building is being constructed with 200 bedded facility in number of wards. One step room is available with a 6 bed capacity for any destitute woman and having 6 women volunteers. The DHH has complete OPD, OT, ICU, dialysis Centre Chemotherapy Room, DIEC room facilities.	
2	Power	Power supply is there. There are 4 generators to supply light to entire building	
3	Sanitation	Cleanliness -Both indoor and outdoor facilities have been cleaned	
		Toilet Facility- toilets are available; both indoor and outdoor	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	Adequate stock of drugs available	
2	Medicine	There is adequate stock of medicines available	
3	Equipment	There is adequate stock of equipments available	
4	Ambulance	three ambulances are and two dead body carriers are there.	
4. Readiness/ Emergency:			
1	Telephone	There is adequate connectivity by road	
2	Internet	N/A	
5. Accessibility:			
The DHH is properly connected by road			
6. Miscellaneous Remarks:			
Inadequate doctors that is, less than one-third of the sanctioned strength. Inadequate number of staff nurses and pharmacists. Need for increase in dialysis units for diabetic patients. Cancer medicine not available.			
CHC Tentulikhunti			
Date and Time of visit: N/A			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	The post of Superintendent is vacated. So, Assistant Surgeon is working in his place. The posts for specialists such as medicine, surgery, Gynecologist and Pediatric are Lying vacant. Three Assistant Surgeons have been posted.	Dr. Samalal Prasad Panda, Asst. Surgeon is incharge of Superintendent until posting of Superintendent. The specialist are lying vacant. Three

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			Asst. Surgeon are posted against the vacant specialist post
2	Nurses	N/A	
3	Ward Staff	N/A	
2. Conditions of Facilities:			
1	Infrastructure	There are 16 indoor beds. There is Indoor dressing room, operation theatre And staff quarters. Minor OT is available for all cases 24 hours a day.	
2	Power	Power supply is there. There is a generator and Inverters are present to Supply light to entire building	
3	Sanitation	Cleanliness -Both indoor and outdoor facilities have been cleaned	
		Toilet Facility- toilets are available; both indoor and outdoor	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	stock of drugs is available	
2	Medicine	stock of medicines is available	
3	Equipment	6 oxygen cylinders with refill facility is there.	
4	Ambulance	two ambulances are there	
4. Readiness/ Emergency:			
1	Telephone	Telephone connectivity not there but staffs have private phones	A separate connectivity (Mobile phone) has been made available at the Nursing Station.
2	Internet	internet connection not available	Internet connection has been made available (Jio/Airtel Datapack)
5. Accessibility:			
There is adequate connectivity by road			
6. Miscellaneous Remarks:			
The PHC has only first aid facility available. In case of emergency they refer to the DHH Nabarangpur for further treatment.			
PHC Asanga			
Date and Time of visit: 25th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			

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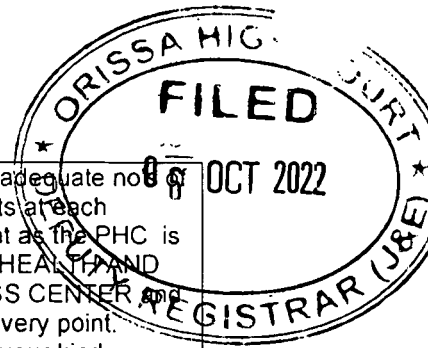
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1	Doctors	The post of Superintendent is vacated. The MO Ayush is there and is in-charge of the PHC. The MO was absent and on leave.	The MO Ayush was not on leave . The MO AYUSH was attending a training at DHH Nabarangpur , 2 days TOT on Refresher Training of as has on HWC , HBYC & Newer Activies of Designated sector CP Nodal persons on dtd 24.11.2021 & 25.11.2021
2	Nurses	One nurse has been posted to PHC	
3	Ward Staff	One Pharmacist has been posted.	
2.Conditions of Facilities:			
1	Infrastructure	New building is being constructed with 6 bedded facility. A Labour room with one bed is there.	
2	Power	Power supply is there. 3 Inverters are present to supply light to entire building	
3	Sanitation	Cleanliness -Both indoor and outdoor facilities have been cleaned	
		Toilet Facility- toilets are available; both indoor and outdoor	
		Availability of Water -N/A	There are adequate amount of water with borewall and overhead tanks and water supply to all stations like OPD, DDC, Labortory, Labour Room, Post Partum ward , Dressing room , ILR room & containment area etc.
3.Adequacy of Stock:			
1	Drugs	stock of drugs is available	
2	Medicine	stock of medicines is available	
3	Equipment	N/A	There are adequate nos of Equipment at each department as the PHC is a functional HEALTH AND WELLNESS CENTRE and also delivery point. This is for your kind information & with regards.
4	Ambulance	no ambulance is there	
4.Readiness/ Emergency:			
1	Telephone	Telephone connectivity not there but staffs have private phones.	
2	Internet	internet connection not available	

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5. Accessibility:			
There is adequate connectivity by road			
6. Miscellaneous Remarks:			
The PHC has only first aid facility available. In case of emergency they refer to the CHC Kosagumuda for further treatment. There is no lab technician, ambulance Facilities in the PHC and building is in Damaged condition.			
PHC Kodinga			
Date and Time of visit: 25th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Doctor was absent and was on leave.	Medical officer was on leave and leave sanctioned vide letter no. 2373/25.05.22 of DHS Bhubaneswar, Odisha copy attached for your need.
2	Nurses	One nurse has been posted to PHC Two staff nurse posts are vacant.	
3	Ward Staff	One Pharmacist One ANM has been posted.	
2. Conditions of Facilities:			
1	Infrastructure	New building is being constructed with 6 bedded facility. A Labour room with one bed is there. There is no proper drainage system so the water gets inside PHC.	
2	Power	Power supply is there. Inverter is present to Supply light to entire building.	
3	Sanitation	Cleanliness -Both indoor and outdoor facilities have been cleaned	
		Toilet Facility- toilets are available; both indoor and outdoor But one is not in Good condition	both Indoor and outdoor facilities have clean. Noted for future
		Availability of Water -N/A	There are adequate amount of water with borewell and over head tanks and water supply to all stations of Hospital like OPD, DOC, Laboratory, Labour room, Postpartum ward, Dressing room, ILR room & Containment area etc.
3. Adequacy of Stock:			
1	Drugs	stock of drugs is available	
2	Medicine	stock of medicines is available	

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3	Equipment	N/A	There are adequate no Equipments at each department as the PHC is functional HEALTH AND WELLNESS CENTER and also a Delivery point. This is for your kind information & with regards. N.B:Attached the EL leave sanction letter of medical officer for your need.
4	Ambulance	no ambulance is there	
4.Readiness/ Emergency:			
1	Telephone	Telephone connectivity not there but staffs have private phones.	
2	Internet	internet connection not available	
5.Accessibility:			
There is adequate connectivity by road. Public transport is available.			
6.Miscellaneous Remarks:			
The PHC has only first aid facility available. In case of emergency they refer to the CHC Kosagumuda for further treatment. There is no lab technician, ambulance facilities in the PHC and building is in damaged condition.			

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NAYAGARH			
DHH Nayagarh			
Date and Time of visit: 27th November 2021 at 8.30AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	In Causality there was no doctor is present, no staff nurse is present, in Medicine ward no Doctor is present, and two staff nurse was present who has been continuing her duty from night shift of the previous day. In Surgery ward, there the doctor named as Dr. Manoj Tripathy was absent, staff nurse Renubala Behera and Jyotrimayee Dalabehera were present	All morning staffs have reached hospital on time and were getting ready to work like wearing their professional attires, Putting initial in attendance register & Biometric Machine etc. The handing over procedure was supposed to start and night staff nurses were available in station for care of patient. Presently the attendance of all category of staffs is being monitored on daily basis. After DLSA visit, all category staffs sensitised to attend duty on time. Hospital authority trying to ensure all staffs reaching hospital on time without any delay. Necessary order has been issued to all category of staffs to attend their duty on time daily basis. Strict instruction passed to staffs and daily monitoring done.
2	Nurses	all medical staffs were absent then and all wards and all chair of doctors were lying vacant.	
3	Ward Staff	all medical staffs were absent then and all wards and all chair of doctors were lying vacant.	
2. Conditions of Facilities:			
1	Infrastructure	The building is well maintained	
2	Power	Power supply available	
3	Sanitation	Cleanliness - Toilets are in very bad condition	The house keeping services has been out sourced to M/S Bharat Security Services, Jajpur. Letter has been issued to the agency to take necessary steps at the earliest to maintain hygiene of the hospital premises. Daily check list has been implemented in all patient care areas of hospital and checked on regular basis by authority
		Toilet Facility- Not taken due care while cleaning the area.	
		Availability of Water -N/A	

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3. Adequacy of Stock:			
1	Drugs	This DHH has adequate stock of drugs and medicines, all necessary equipment available at the time of our visit.	
2	Medicine	The stores have been checked and found in proper order and few expired medicines have been at Sub-store in Nayagarh, and the medicine registers in OTs and also in Mother and Child ward is not properly maintained.	The expired medicines were segregated and stored separately to be submitted to Central store. The Expired medicines were being disposed as per protocol at DHH, Nayagarh. Necessary instruction has been issued to all patient care units to maintain stock register and records properly
3	Equipment	20 items of medicines in Emergency Drug Registrar found most irregular in practical field and in register and there are many variations of the actual figure and the figure noted in register.	
4	Ambulance	one ambulance in active condition	
4. Readiness/ Emergency:			
1	Telephone	Available	
2	Internet	Available	
5. Accessibility:			
The road facility to this place can be reached from all ways, and there is availability of mobile vehicle to this place for urgent need. There is availability of taxi, Auto rickshaw, cars and Buses, vans etc.			
6. Miscellaneous Remarks:			
1. There are security guards appointed from a third party outsourcing from one Jajpur District but the Security Guards have not been paid since last three months and a video is attached herewith. 2. The sweepers appointed are not regular and not properly paid - such as the sweeper named Naba Kishore Dalei in Laboratory. 3. There is no urinal for the patients and it's maintenance is worst. of the negligence of the Medical facility of the District administration and of the medical Department of this place.			1. Necessary disciplinary action has been initiated against the out sourcing agency M/S Orion Security Solutions, New Delhi. 2. Necessary instruction has been passed to the Out sourcing agency M/S Bharat Security, Services, Jajapur. Penalty has been imposed in monthly NIRMAL meetings. 3. Steps are being taken to construct public urinals & toilets inside DHH, Nayagarh premises.

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PHC Sunamuhi			
Date and Time of visit: 25th November 2021 at 8.30AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	There is no regular doctor in that PHC and only on Monday the Doctor comes to the PHC. So far as the point of view of all the medical staff including Doctors, Nurses, ward Staff, who are assigned to that facility is concerned, they are in fact in attendance, the doctor Bhagirathi Pradhan was absent, Staff Nurse was Present and she belongs to Cuttack	At present, only 2 staffs permanently posted i.e., Doctor(MO) and Pharmacist. Other 3 NHM staffs i.e., 1 Lab technician deployed here for weekly 3days (Monday, wendesday, friday). 1 physiotherapist deployed here for weekly 2days (Wednesday , Saturday), and 1 yoga instructor deployed here for weekly 2 times (Thursday-4pm to 5.30pm; Friday-8am to 9.30am). Will manage the hospital smoothly. b.Regarding Staff nurse menitioned in the report. at present, she left the PHC and joined as CHC at Sakeri Sub-center. She had came to our hospital only for 4months. c.Regarding the sweeper mentioned in the report, he is not posted here. he voluntarily cleaned the PHC.
2	Nurses	only one staff nurse named as Jyoshnamayee Jena, and one temporary worker sweeper named as GaurahariNahakand were present.	a. on their visit on 25.11.2021 (Thursday) at 8.30am to PHC. Sunamuhin, the MO was at CHC Odagaon as he is deputed to CHC Odagaon for 2 days a week , i.e. on Thursday and Saturday. Also, he had taken leave for 4 days i.e., from 23.11.2021 to 26.11.2021. The deputation order, leave application, and attedance register copy of November-2021 are enclosed here with for reference.b. Except the said days at CHC Odagaon, I have done my duty sincerely on other days at PHC Sunamuhin.

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3	Ward Staff	one pharmacist named as RatikantNayak	
2.Conditions of Facilities:			
1	Infrastructure	From the machineries and building, it was known that the lab of the said PHC was always locked and never functioned.	3. Regarding infrastructure, the building is well and the laboratory of the PHC is not always locked but rather functioning well. On Monday, Wednesday and Friday, it is functional by the lab technician deployed here. On other days, he works at PHC Komanda. On these days, the pharmacist does few regular tests like Hb%, FBS, PPBS, RBS, MPTCT, and sputum collection.
2	Power	Power supply availab.e	Regarding power supply, they have an inverter machine with a battery for power backup. The generator they use only for natural disaster. The video clip that has been taken by team that "generator has no fuel" since Sunamuhin is 14 km far away from Odagaon & fuel is not available at Sunamuhin. If the fuel is finished it's quite time taking to refuel as only 2 staffs posted there. So he suggested the pharmacist to take fuel from Odagaon. They have rectified and refuelled it ; the rectified video clipis enclosed here with for reference.

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3	Sanitation	Cleanliness -Toilets are in very bad condition	5. Regarding cleanliness, sanitation, toilet facilities, and water supply on there port, as they don't have any 4th grade staffs i.e., sweeper & attendant on a permanent regular basis, so this type of problem is faced. They rectified it by cleaning this which was detected through photos & video clips by the DLSA team and those rectified photos & video clip are enclosed here with for reference.
		Toilet Facility- Not taken due care while cleaning the area.	
		Availability of Water -N/A	24 hrs watersupply is available and also Aquaguard is there for safe drinking water.
3.Adequacy of Stock:			
1	Drugs	most of the medicines had crossed its expired date.	They have most of the drugs are in stock with properly labeled on the rack. From the report, it's mentioned that the patients are purchasing the medicines from outside, They are giving govt. provided Niramaya medicines in full phase. From t be expired medicine list provided by the team, only the dextrose i.v., infusion bottle has been expired and others are not expired. The expired dextrose infusion after expiry had been kept separately for disposal by competent committee
2	Medicine	most of the medicines had crossed its expired date.	

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3	Equipment		equipments,we have sterilizer, autoclave,electrical oxygen concentrator,oxygen cylinder, nebulizer, hemoglobinometer, spbygmomanometer, glucometer, suction machine, weighing machine, and lab equipments, from these existing equipments I'm trying to give maximum service to the people.
4	Ambulance	No ambulance	we have no ambulance. The emergency patients when ever come to our hospital we will manage it; if the condition does not improve or deteriorated, then will refer them to nearby CHC through calling 108,102 & never ever we suggest them to ply DHH in their own cost.
4.Readiness/ Emergency:			
1	Telephone	Not Available	we have no telephone & no internet facilities
2	Internet	Not Available	
5.Accessibility:			
As far the point of view of accessibility of (i.e. connectivity by road, and availability of public transport to reach the facility.), the road facility to this place can be reached from all ways, but there is no availability of public vehicle to this place for urgent need. There is no availability of taxi, Auto rickshaw, cars and vans available.			
6.Miscellaneous Remarks:			
1. As far the point of view of any other matter of relevance and significance for general availability of quality healthcare is concerned, there is no proper treatment of patients and also the doctors are not available here, no drugs and medicines, and no proper medicines are available here. No proper transport. The District head quarter was never aware of the situation and if aware, there is no willingness to develop the same for the PHC. There is no urinal for the patients and it's maintenance is worst. 2. This is the best example of the negligence of the Medical facility of the District administration and of the Medical department.			10. As per existing facilities,manpower,infrastru cture, equipment.,and machinery, we are trying our best to provide quality health care and properly treated every patient within our time limits. Apart from the above explanation/compliance by me,apologize for the deficiencies detected therein.There fore I beg your pardon that this will not occur further on my part

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PHC Balugaon			
Date and Time of visit: 25th November 2021 at 9AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	The Doctor's seat was lying absent, and the Doctor Subhashree Mohanty reached there at about 3.45pm	The Hospital runs in two shifts 1, e8AM to 12 PM and again 3PM to 5PM (On the date of visit). On the date in the forenoon hours, all the staffs were present. Annexure Copy of attendance register of all staffs on 25.11.2021) Annexure2-OPD Register, (Medical Officer I/C, on 25.11.2021) Annexure3-OPD Register of Medical Officer AYUSH on 25.11.2021) Annexure4-Medicine Register (Entered by Pharmacist on 25.11.2021), Annexure5-Laboratory Test Register (Entered by Lab Technician on 25.11.2021) The patient load of the PHC is very high. On the date visit as many as 59 patients visited the PHC. In the month as many as 1913 patients have visited the PHC. The monthly average of 63. Because of this high in flow, the morning shift is stretched beyond 12PM. As there is no staff quarter, the staffs have to go for lunch. In the afternoon, for this obvious reason MO reached the Hospital late.
2	Nurses	No nurse	No Staff Nurse is posted in the PHC
3	Ward Staff	only one sweeper present	The lone staff sweeper is posted in the PHC

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2. Conditions of Facilities:			
1	Infrastructure	From the machineries and building, it was known that the lab of the said PHC was always locked and never functioned	<p>There is a Laboratory Technician posted in the PHC who officially performs duty for 3days and testing is done as per requirement. Due to space constraint the store room is spared for the purpose. However, comments are taken care of and will be corrected and will be functional in a clean environment. Photographs will be shared in subsequent report. The register is maintained as evidenced in Annexure5. Power supply is Available (NoComment) Sanitation-Cleanliness-Toilets are in Bad Condition Comment-The sweeper maintains it properly. Duty taken care of. Photos will be shared. Water supply is available. Photos will be subsequently shared,</p>
2	Power	Power supply available	
3	Sanitation	Cleanliness -Toilets are in very bad condition	
		Toilet Facility- Not taken due care while cleaning the area.	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	most of the medicines had crossed its expired date.	<p>A stock register is maintained properly. Expiry medicines are never administered to the patients. The expiry medicines are separately kept for disposal after following due procedure. In the stock register the expiry date is mentioned. Every month the details of inflow-outflow of drugs are entered online in e-Niramaya under OSMCL. Due to paucity of space and patient load there may be sorting issues but the expired medicines are not administered. Annexure6-CopiesofStock Register, Annexure7-Issue Register,down loaded for relevant month from online portal. Equipment-(No Remarks) Ambulance-No Ambulance</p>
2	Medicine	most of the medicines had crossed its expired date.	
3	Equipment		
4	Ambulance	no ambulance	

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			Comments-No provision for PHC
4.Readiness/ Emergency:			
1	Telephone	Not Available	Not supplied to PHC
2	Internet	Not Available	No dedicated line is there, But one wi-fi dongle is there form a king entry of NCD information, MO Portal and medicines. One PC is in there.
5.Accessibility:			
The road facility to this place can be reached from all ways, and there is availability of public vehicle to this place for urgent need. There is availability of taxi, Auto rickshaw, cars and Buses, vans .			
6.Miscellaneous Remarks:			
1. As far as general availability of quality healthcare is concerned, there is no proper treatment of patients and also the doctors are not available here, no drugs and medicines, and no proper medicines are available here. no drugs and medicines, and no proper medicine. 2. This is the best example of the negligence of the Medical facility of the District administration and of the Medical department.			The PHC, Balugaon caters the need of health care services to population of 32000 of 5 Gram Panchayats, having 6 subcentres. During 2021-22 as many 19865 Patients visited the PHC who were provided health care services
CHC Badapandusara			
Date and Time of visit: 25th November 2021 at 4.30 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	One Ayush Doctor named as Prasanna Kumar Prusty, one Staff Nurse named as Krishnabari Jena, one Jayanti Martha was present, all other medical staffs were absent then.	All the staffs are ordered to do their duty according to the duty chart . If any deviation done they strict action deemed proper will be initiated against them.
2	Nurses	One Staff Nurse named as Krishnabari Jena	
3	Ward Staff	only one sweeper present	
2.Conditions of Facilities:			
1	Infrastructure	Photo of the basin used for washing, is in damaged condition and the premises of the PHC is very dirty and unhealthy. From the machineries and building, it clear hat the lab of the said PHC was always locked and never functioned. Most of the medicines (massive) had crossed it expired date	All the house keeping staff are ordered to clean the hospital area&toilets properly. A cleaning check list in every area of the hospital attached & according to the cleaning log book the salary of the house keeping staffs are to be done. The LT is order to ordered to open the Laboatory as per the OPD hours. Expiry & NSQ medicines are sorted and

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			stored separately for disposal. Encl- Annex-1.
2	Power	Power supply available.	Toilets are cleaned & strict instruction given to the house keeper to maintain cleanliness on regular basis. Encl- Annex-2
3	Sanitation	Cleanliness -Toilets are in very bad condition	
		Toilet Facility- Not taken due care while cleaning the area.	
		Availability of Water -N/A	
3.Adequacy of Stock:			
1	Drugs	The CHC has adequate stock of drugs and medicines, but never distributed it to the people, all the registers of the CHC are with the female health worker named Basanti Das, and on being asked the Doctor replied that all the stocks, its calculation and register are with the Pharmacists. At that time, the pharmacist was also absent. He came after one hour to the CHC, almost in the evening at around 5.30. Most patients purchased their medicines from outside medicine stores, and there are no equipment for better services, the lab of the CHC is not functioning, and there is no independent ambulance for the CHC and its patients.	Compliance done as per our Letter No. 354 dated 30.05.2022.
2	Medicine	1. Rabeprazole, 2. Levocetrezine Dihydrochloride, 3. Hydrocortisone-100, 4. Pantoprazole-90, 5. I.V. Cannuba, expired since last month	The NSQ / expired medicines are sorted & stored separately in rack. Encl-3
3	Equipment		
4	Ambulance	no ambulance	There is no ambulance provided to us.
4.Readiness/ Emergency:			
1	Telephone	Not Available	Compliance done as per our Letter No. 354 dated 30.05.2022.
2	Internet	Not Available	Compliance done as per our Letter No. 354 dated 30.05.2022.
5.Accessibility:			
the road to this place can be reached from all ways, but there is no availability of public vehicle to come to this place for urgent need.			Compliance done as per our Letter No. 354 dated 30.05.2022.

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6.Miscellaneous Remarks:	
<p>1. There is no proper treatment of patients and also the doctors are not available here in proper time. Medicines costing Lakhs and Lakhs have expired due to lack of proper distribution and the staffs have detained the stocks. the rarest of the medicines have expired and are damaged due to the unwillingness of the doctors and medical staffs, and no proper equipment is also available No proper transport.</p> <p>The District head quarter was never aware of the situation and if aware, there was no willingness to develop the same for the CHC. There is no urinal for the patients and its maintenance is worst.</p> <p>2. This is the best example of the negligence of the Medical facility of the District administration and of the Medical department.</p>	<p>Compliance done as per our Letter No. 354 dated 30.05.2022.</p>

NUAPADA			
Date and Time of visit: 23rd November 2021			
DHH Nuapada			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Doctors were present in their duties	
2	Nurses	The nurses were present	
3	Ward Staff	The ward staffs were present	
2. Conditions of Facilities:			
1	Infrastructure	There are separate toilet facilities for male and female on each block in the hospital and 2 (two) out of those 3 (three) are in running condition	
2	Power	The hospital is facilitated with electricity connection and for any electricity disruption, heavy generators are also available with the hospital.	
3	Sanitation	Cleanliness -each facility is neat and clean position. each block has been cleaned and sanitized by the outsource staffs.	
		Toilet Facility- Found to be clean.	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	Adequate stock of drugs available	
2	Medicine	There is adequate stock of medicines available	
3	Equipment	The stock of equipment is available.	

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4	Ambulance	only three ambulances are there.	along with 3 ambulances, on call 108 and 102 ambulances are there.
4.Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	Internet internet connection available	
5.Accessibility:			
There is good connectivity by road			
6.Miscellaneous Remarks:			
The hospital has ability to deal with Emergencies. Due to shortage of specialist doctors and insufficient staff, the hospital has to arrange the specialist doctors on contract basis as such the local inhabitants have been debarred to have all special facility on regular basis and have to move to Raipur of Chhattisgarh State or Burla medical college for better treatment and facility which costs them a lot.			Steps are being taken for posting of Medical Officers.
CHC Khariar Road			
Date and Time of visit: 23rd November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Doctors were present in their duties. There are 6 M.B.B.S Doctors, one B.A.M.S. doctor, one surgery and one gynaecologist presently posted at the hospital	
2	Nurses	The nurses were present	
3	Ward Staff	The ward staffs were present	
2.Conditions of Facilities:			
1	Infrastructure	Toilets and floors have been sanitized by the staffs. There are separate toilet facilities for male and female	
2	Power	The hospital is facilitated with electricity connection and for any electricity disruption, heavy generators are also available with the hospital.	
3	Sanitation	Cleanliness -each facility in neat and clean position	
		Toilet Facility- Found to be clean.	
		Availability of Water -N/A	
3.Adequacy of Stock:			
1	Drugs	Adequate stock of drugs available	
2	Medicine	There is adequate stock of medicines available	
3	Equipment	X-ray not available. Due to non-availability of adequate equipments, the patients have been referred to DHH, Nuapada.	Requisition has been put before DHS.Odisha,Bhubaneswar for supply of X-ray Machine

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4	Ambulance	only one ambulances is there.	
4.Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	internet connection available	
5.Accessibility:			
There is good connectivity by road			
6.Miscellaneous Remarks:			
After providing treatment to some extent, the patients have been referred to DHH, Nuapada for better treatment. Due to shortage of specialist doctors, the local inhabitants have been debarred to have special facility basis and have to move to D.H.H. Nuapada, Raipur of Chhattisgarh State or Burla Medical college for better treatment and facility which costs them much.			
PHC Darlimunda			
Date and Time of visit: 23rd November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Doctors were present in their duties. There are two Numbers of Doctors i.e. one M.B.B.S and another is B.A.M.S.	
2	Nurses	The nurses were present	
3	Ward Staff	The ward staffs were present. In case of any emergency, the Doctors and staffs are present on call.	
2.Conditions of Facilities:			
1	Infrastructure	no emergency facilities available at PHC.	As the Medical Officer/Staffs used to attend the emergency oncall. They have been told to maintain such and identify a room for emergency facility.
2	Power	The hospital is facilitated with electricity connection and for any electricity disruption, inverters are also available with the hospital.	
3	Sanitation	Cleanliness -each facility in neat and clean position	
		Toilet Facility- Found to be clean.	
		Availability of Water -N/A	
3.Adequacy of Stock:			
1	Drugs	Adequate stock of drugs available	
2	Medicine	There is adequate stock of medicines available	
3	Equipment	X-ray not available. Due to non-availability of adequate equipments, the patients have been referred to DHH, Nuapada.	
4	Ambulance	Only under 108 ambulance facility is available.	

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4. Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	Internet connection not available	The issue has already been addressed.
5. Accessibility:			
There is good connectivity by road			
6. Miscellaneous Remarks:			
After providing treatment to some extent, the patients have been referred to DHH, Nuapada for better treatment. Due to shortage of specialist doctors, the local inhabitants have been debarred to have special facility basis and have to move to D.H.H. Nuapada, Raipur of Chhattisgarh State or Burla medical college for better treatment and facility which costs them much.			
PHC Dharambandha			
Date and Time of visit: 23rd November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Doctors were present in their duties. There are two Numbers of Doctors i.e. One M.B.B.S and another is B.A.M.S.	
2	Nurses	The nurses were present	
3	Ward Staff	Ward Staffs were present and doing their jobs as assigned to them at OPD and there is emergency facility available at PHC, Dharambandha	
2. Conditions of Facilities:			
1	Infrastructure	no emergency facilities available at PHC.	As the Medical Officer/Staffs used to attend the emergency on call, they have been told to maintain such and identify a room for emergency facility.
2	Power	The hospital is facilitated with electricity connection and for any electricity disruption; heavy generators are also available with the hospital	
3	Sanitation	Cleanliness -each facility in neat and clean position	
		Toilet Facility- Found to be clean.	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	Adequate stock of drugs available	
2	Medicine	There is adequate stock of medicines available	
3	Equipment	X-ray not available. Due to non-availability of adequate equipments, the patients have been referred to DHH, Nuapada	

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4	Ambulance	Only under 108, ambulance facility is available.	
4. Readiness/ Emergency:			
1	Telephone	Telephonic service there	
2	Internet	Internet connection not available	The issue has already been addressed
5. Accessibility:			
There is no good public transport facility available to reach the facility.			
6. Miscellaneous Remarks:			
After providing treatment to some extent, the patients have been referred to DHH, Nuapada for better treatment. Due to shortage of specialist doctors, the local inhabitants have been debarred to have special facility basis and have to move to D.H.H. Nuapada, Raipur of Chhattisgarh State or Burla medical college for better treatment and facility which costs them much.			

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KANDHAMAL			
DHH Phulbani			
Date and Time of visit: 24th November 2021 at 10.30 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	All the doctors are present in their duties. Absence of radiologist.	Radiologist Post is lying vacant since long. The MOs continuing PG study will be posted after completion of their study period.
2	Nurses	The nurses were present	
3	Ward Staff	All attendants who are assigned in their duty at different wards & sections are present in their duties	
2. Conditions of Facilities:			
1	Infrastructure	1. Toilet facility is there but it is inadequate in comparison with the daily patients. In the 2. general surgery ward two bathrooms are 3. locked for last 10 months. 4. The old building in the general surgery ward is functioning but there is a leak and the roofs are not in good condition, some cement pieces detached from the roof which looks to be fallen down. 5. No drainage system except some soak pits. 6. No lift in multistoried building of mother & child care unit. There is no ultrasound facility.	1. Letter already communicated to Superintending Engineer GPH, Division No. 2 Sambalpur vide Letter No.4917 on dtd.21.04.2022. 2. Two bathrooms of General Surgery ward were locked due to ongoing repair work of septic tank & soak pit work by GPH. 3. Alternate facilities were made for patients of surgery ward. Proposal already submitted to State under state plan-2022-23 financial year 4. Proposal already submitted to State under state plan-2022-23. 5. Lift available for MCH building. 6. Ultra sound facility available for O&G patients only at DHH.
2	Power	Power supply is well & good and also there are 10 generators out of which two are automatic.	Out of 10 generators, only two are automatic as these are new model of generators & other are manually how ever all are in good condition & electricians are deployed in 3 shifts to operate the generator.

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3	Sanitation	Cleanliness -The Garden area is not cleaned	
		Toilet Facility- Found to be clean.	
		Availability of Water -All sections & wards have been connected with water supply	
3.Adequacy of Stock:			
1	Drugs	The stock of drugs and medicines is available	
2	Medicine	N/A	The medicines which are out of stock has been placed indent to OSMCL but still not supplied.
3	Equipment	The stock of equipment available. A machine is there only for O&G patients	
4	Ambulance	Ambulance is 108 ambulance are available. Janani express is also there.	
4.Readiness/ Emergency:			
1	Telephone	Telephone connectivity available	
2	Internet	Internet internet connection available	
5.Accessibility:			
There is connectivity by road and availability of public transport.			
6.Miscellaneous Remarks:			
<p>Patients are purchasing medicine from outside medicine stores. The Maintenance Executive Mr. Agasti Bagh denied to give information about ambulance services & its maintenance at DHH, Phulbani. Telemedicine centre is available. 14 periphery hospitals are connected with this centre. The mental health outdoor functions for two days in a month.</p>		<p>The medicines which are not available in hospital store are procured in local purchase method from the empanelled medicines stores of DHH. Sri Agasti Bagh (maintenance Executive for ambulance) is not authorized person to give information regarding 108 ambulances. Mr. Sunil Mishra Cluster Leader for Kandhamal District was on tour for monitoring of ambulance. There are two no. of Advance Life Support (ALS) ambulances are available at DHH Phulabani. Further another one 108 Jajani ambulance is available in DHH Phulabani. As per Govt instruction, Dr.Swati Mishra Psychiatrist deployed to MKCG,Berhampur. She attend monthly two days</p>	

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			i.e. 28th & 29th of every month at DHH Kandhamal
CHC Gumagarh			
Date and Time of visit: 25th November 2021 at 11.30AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	All the doctors are present in their duties	
2	Nurses	The nurses were present	
3	Ward Staff	The ward staffs were present	
2. Conditions of Facilities:			
1	Infrastructure	Due to non-supply of adequate instruments in dental section, treatment is given to only minor cases. The instruments are not kept properly. Fire extinguisher not available. Operation Theater is not functioning and it is used as store room. Waste management has not been conducted properly	Adequate instruments for dental section was not supplied now it has been purchased from NHM fund and installed at Dental Section. Treatment is going on. Fire extinguisher is now available. Due to the vacancy of Surgery & OG Specialist at CHC, Gumagarh the Operation Theater is non functional but OT is kept in working condition. Waste management has been conducted properly. One waste handler has been appointed for that purpose
2	Power	No generator facilities	Not provided by District Authority as inverter is installed.
3	Sanitation	Cleanliness -Hospital OPD, Dispensary room, Laboratory & duty rooms are cleaned. The dressing room is not cleaned.	Due to numerous patients the dressing room was not cleaned properly during visit. The cleanliness of dressing room is maintained regularly & properly
		Toilet Facility- Not Found to be clean.	Now Cleanliness maintained regularly & properly
		Availability of Water -N/A	Water is available and 2 Nos of Water Purifier have been installed for public. Proposal already submitted to State for above purpose

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3. Adequacy of Stock:			
1	Drugs	No adequate drugs available. Two expired injection vile found. Pralidoxime Iodine injection 500 mg was expired.	Drugs expired corner has been installed at NIRAMAYA(DDC) and medicine are shorting in FIFO(First In FirstOut) process also look alike medicine and sound alike medicine corner has been installed. All adequate drugs are available as per NIRAMAYA guideline
2	Medicine	No adequate medicines available. No homeopathy medicines have been supplied since 2016. Sanitizerbottles were kept in the racks of the medicine room.	As there is no provision of purchase of Homeopathy Medicine and also not supplied by the district authority. It has been taken to the notice of the district authority in AYUSH in the quarterly review meeting. All medicines are kept properly in the rack of the medicine room. (Photo copy attached).
3	Equipment	N/A	Adequate equipments available(Copy enclosed)
4	Ambulance	No ambulance facility	One Ambulance (TATAMagic) bearing vehicle No.OD07AK6518 has been provided by CDM&PHO,Kandhamal on dt.18.01.2022(Photocopy attached).
4. Readiness/ Emergency:			
1	Telephone	Telephone connectivity is at default	Telephone connection is disconnected by BSNL and not connected till date.
2	Internet	The duty chart of staffs are not displayed in the display board at Gumagarh CHC. One female patient under treatment at the hospital and she has purchased medicines from market The Staffs of the hospital need to be more sincere to their works	Duty chart of all staffs including their contact number are displayed in the displayed board of CHC,Gumagarh. No medical officer is advising patients to purchase medicines from out side market. Strict instructions are also given to all Doctors for the above purpose
5. Accessibility:			
There is connectivity by road and availability of public transport. A concrete road from NH connects to the hospital. The concrete road			The concrete road is now accessible for Physically handicapped persons

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is not accessible for physically handicapped persons.			
6. Miscellaneous Remarks:			
The duty chart of staffs are not displayed in the display board at Gumagarh CHC. One female patient under treatment at the hospital and she has purchased medicines from market The Staffs of the hospital need to be more sincere to their works.			
PHC Katringia			
Date and Time of visit: 26th November 2021 at 11 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	The medical officer is present in their duty	
2	Nurses	Staff nurse is under training at DHH, Phulbani	
3	Ward Staff	one pharmacist, Lab technician, attendant and a sweeper is present in their duty.	
2. Conditions of Facilities:			
1	Infrastructure	Ayush hospital is not functioning from 2 years. The building is well furnished and beautifully decorated by garden. There is no approach path for Physically handicapped person	There is no Ayush DOCTOR POSTED at PHC(N)Katringia under H&FW Deptt SINCE LONG. One Ramp already constructed backside of the OPD Building before visit of DLSA team.
2	Power	Community toilets are without electricity	Electricity & water facility for Community Toilet of has been completed by Phulbani.
3	Sanitation	Cleanliness -Hospital is cleaned properly	Now cleanness maintained properly & regularly
		Toilet Facility- N/A	Electricity & water facility for Community Toilet of has been completed by Phulbani Block
		Availability of Water -Community toilets are without water facilities.	
3. Adequacy of Stock:			
1	Drugs	N/A	All drugs are available
2	Medicine	N/A	All Medicines are available

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3	Equipment	Necessary equipments are available. Indoor facility is not available there. No stretcher is there	PHC(N)Katringia is a delivery point and not an indoor bedded hospital. Hence indoor facility is not available there. One stretcher and one wheel chair are available
4	Ambulance	No ambulance facility	PHC(N)Katringia is not provided with Ambulance service
4.Readiness/ Emergency:			
1	Telephone	Telephone connectivity not available	personal CUG mobile has been provided
2	Internet	Internet connection not available	Mobile internet facility available.
5.Accessibility:			
The centre is situated at the roadside. Public transport is also available.			As the PHC(N) is a rural tribal area of Kandhamal district, the network availability is not consistence
6.Miscellaneous Remarks:			
The doctors, pharmacist & staff are staying inside the hospital campus and attend all emergency cases. A mobile health unit is functioning in the health & wellness centre. A hired vehicle is used for the purpose. We tried to contact the mobile vehicle over the prescribed contact number but it does not connected.			
CHC Sudrukumpa			
Date and Time of visit: 27th November 2021 at 11.30 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Doctors were present in their duties.	
2	Nurses	The nurses were present. Out of three Nurses, one is under deputation to Khajuripada CHC and another one Nurse in under training at DHH	
3	Ward Staff	Ward staffs were present. One ANM is in field duty	

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2.Conditions of Facilities:			
1	Infrastructure	There is only one toilet in the hospital. The toilet is not in good condition. The building is very small and congested. The labor room is not functioning.	New PHC(N) has been approved under NHM PIP 2021-22 financial year. The work is in tender stage. The work execute by BDO,Khajuripada. New PHC(N) has been approved under NHMPIP-2021-22. The work is in tender stage. The work execute by BDO. PHC Sudrukumpa Labor room is not functioning due to non-availability of Staff Nurse & other necessary equipments.
2	Power	N/A	Power supply is available
3	Sanitation	Cleanliness -Hospital is cleaned	NewPHC(N)has been approved under NHM PIP-2021-22. The work is in tender stage. The work executed by BDO
		Toilet Facility- N/A	
		Availability of Water -N/A	Bore-well is available. But Water supply is insufficient. New PHC(N) has been approved under NHMPIP-2021-22.The work is in tender stage. The work executed by BDO,Khajuripada
3.Adequacy of Stock:			
1	Drugs	N/A	Necessary drugs are available.
2	Medicine	All required medicines are available	
3	Equipment	Less number of equipment in the hospital .No medicines have been supplied to the hospital since 2013 . in theyear 2020 some medicines have been purchased.	All required Equipments are present in the Hospital. Medicines are supplied as per requirement
4	Ambulance	No ambulance facility	PHC Sudrukumpa Ambulance is not available. But Ambulance PHC Billabadi which is adjacent to this PHC is available as per requirement. Ambulance of DHH Phulabani & CHC- khajuripada also tagged with this PHC


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4.Readiness/ Emergency:			
1	Telephone	not available.	Telephone facility is not available.
2	Internet	Internet internet connection not available	Internet facility available but signal is unstable due to hilly forest area.
5.Accessibility:			
A concrete approach road is there to the hospital. Public transport is also available.			
6.Miscellaneous Remarks:			
There is no duty roaster of emergency services. The doctors & nurses are residing inside the hospital campus. They also attend in emergency cases. They also attend in emergency cases.			As per the availability of staff, they are performing their Emergency services.

PURI			
DHH PURI			
Date and Time of visit: 25th , 26th, 28th and 29th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
	Doctors	Most of the staff absent	Some of the staffs were suffering from COVID and were on quarantine. Duty was being managed by available doctors.
	Nurses	N/A.	
	Ward Staff	N/A.	
2.Conditions of Facilities:			
1	Infrastructure	Infrastructure is under renovation. Fire safety is doubtful. Fire extinguisher is dismantled on the pretext of repairing.	The renovation work has already been completed and all departments are ready now and functioning. Fire extinguisher was dismantled at that time due to the rennovation work was going on. Fire safety inspection has been done regularly by the Fire department officers. Training has been conducted to Paramedical staffs, Security personnel and other Class-IV staff. Mock drill has been done. The filling up of existing fire extinguisher as well as installation of new extinguishers in process. The PHD Department / WATCO has already been communicated to functionalize the Water Sprinkler system. The Smoke

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			Detecting system & Fire Safety Alaram are in order.	
2	Power	Power supply is available.		
3	Sanitation	Cleanliness -Unsatisfactory.	After engageent new sanitation agency, the cleanliness has improved now remarkably.	
		Toilet Facility- Satisfactory.		
		Availability of Water -N/A		
3.Adequacy of Stock:				
1	Drugs	There is adequacy of drugs, medicines except few medicines as per the stock register.	Medicines are available as per suply of OSMCL. And also, if required, local purchase is being done for benefit of poor needy patients.	
2	Medicine	N/A		
3	Equipment	Equipments: No endoscopy facility	We don't have gastrology department	
		Ultrasound facility is only available for pregnant women. General patients do not get the facility	Steps are being taken to functionalize another USG Machine under PC & PNDDT Act which will be managed by Radiology Department of SJMCH, Puri for benefit of general patients.	
		X-Ray Facility is only available in day time	X-Ray Department is functioning 24X7 at DHH, Puri. From 8 AM to 8 PM, the department is opened and from 8 PM to 8 AM on call service is being provided to patients.	
		E.E.G machine for detection of convulsion is highly required. But there is no such machine.	No facility for Neuro-Consultation at DHH, Puri	
		No YAG LASER machine in OPHTHALMOLOGY Dept.	The YAG Laser machine is non-functional and it is an old one. It can not be repaired as reported by the Bio-Medical Engineer. Hence, requisition has alrady been to supply a new YAG Laser machine under Sunetra Yojana.	
		Oxygen Cylinder is not sufficient	Jambo cylinder-79 & PSA Plant in position. Sufficient Oxygen Concentrators are available.	
		Masks are used regularly without change.	Only N-95 masks can be re-used. At that time, there might be shortage of masks due to severity of COVID. However, now a days, this is not in practice.	
		There is no Neurology Dept.	DHH don't have any super speciality OPD	
		Insufficient nubilisation machines are in Peadiatric Ward.	We have arranged requisite Nebulizers in both OPD & IPD	

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			of Paediatric Department.	
		Only one bed is available in Gynec OPD and the same is running in a small room (10/10). Water leakage is also found in Gynec OPD.	The adjacent room to the existing O & G OPD is ready to use as O & G OPD now.	
4	Ambulance	N/A		
4. Readiness/ Emergency:				
1	Telephone	Telephonic service is only available for the administrative block, but not in the hospital premises	During renovation work, it was disconnected temporarily. However, requisition has already been made to BSNL for reconnection.	
2	Internet	No internet available in the hospital premises.	Internet services are available 24*7 in DHH	
5. Accessibility:				
Accessible.				
6. Miscellaneous Remarks:				
	No sufficient security personnel		There are total 64 security personnels	
	Only one lift is working		Steps has already been initiated to functionize another lift within a month.	
	Dialysis and Chemo Dept. is situated in the first floor and the patients are facing problems due to lack of lift and ramp.		Ramp has already been constructed and running for easy movement of the dialysis and chemo patients.	
	Though Mental and Destitute ward are available but the patients are being treated in Corridors, benches and Verandas.		the ward is ready and now functional. In addition to this, the SAHAYA and HelpDesk Volunteers are in position to help these patients as and when admitted.	
	Jan Ausadhi Centre is not available.		We have 2 Nos. of Niramaya Counters in DHH for free medicine distribution	
CHC Rebuna Nuagaon				
Date and Time of visit: 26th November 2021				
Sl No.	Description	Observation of DLSA Team	Compliance Report	
1. Presence of Medical Staff				
1	Doctors	All the Doctors as appointed were present		
2	Nurses	All the nurses were present.		
3	Ward Staff	All the other staffs were present.		
2. Conditions of Facilities:				
1	Infrastructure	Infrastructure is good.		
2	Power	Power supply is available.		
3	Sanitation	Cleanliness -Satisfactory.		
		Toilet Facility- Satisfactory.		
		Availability of Water -N/A		

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3.Adequacy of Stock:			
1	Drugs	Drugs and medicines are available.	
2	Medicine		
3	Equipment	Necessary equipment are available.	
4	Ambulance	Ambulance facility is available on call.	
4.Readiness/ Emergency:			
1	Telephone	Available.	
2	Internet	Not Available.	Available
5.Accessibility:			
Accessible.			
6.Miscellaneous Remarks:			
N/A			
CHC Chalisibatia			
Date and Time of visit:28th and 29th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Doctor and staffs come only for a specific time and rest of the time the hospital remains under lock.	As its was a Government Holiday Dr. Gyanaranjan Badajena, MO Chalisbatia had availed off . Pharmacist and other supprotting staffs were present.
2	Nurses	N/A	
3	Ward Staff	N/A	
2.Conditions of Facilities:			
1	Infrastructure	Infrastructure is good.	
2	Power	Satisfactory.	
3	Sanitation	Cleanliness -Satisfactory.	
		Toilet Facility- Satisfactory.	
		Availability of Water -Poor water supply..	
3.Adequacy of Stock:			
1	Drugs	Drugs and medicines are available.	
2	Medicine		
3	Equipment	Necessary equipments are available.	
4	Ambulance	N/A	
4.Readiness/ Emergency:			
1	Telephone	Not Available.	
2	Internet	Not Available.	
5.Accessibility:			
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6.Miscellaneous Remarks:			
No Security staffs are appointed.			

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PHC Dobandha			
Date and Time of visit: 28th and 29th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Doctors and staffs attend the Hospital for a stipulated time	PHC remains open in OPD hours
2	Nurses	N/A	present
3	Ward Staff	N/A	present
2. Conditions of Facilities:			
1	Infrastructure	There is no boundary walls in the concerned P.H.C. Toilet was under construction	boundary walls work on progress, Toilet construction completed
2	Power	N/A	
3	Sanitation	Cleanliness - Satisfactory. Toilet Facility - Satisfactory.	
		Availability of Water - Poor water supply.	Aquaguard has been repaired
3. Adequacy of Stock:			
1	Drugs	Stocks of drugs, medicines are found up to date.	
2	Medicine		
3	Equipment	Necessary equipment are available	
4	Ambulance	N/A	
4. Readiness/ Emergency:			
1	Telephone	not available.	Will be purchased by RKS
2	Internet	not available.	Computer not supplied from District. However, mobile internet is available.
5. Accessibility:			
Accessible			
No Security staffs are appointed.			

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RAYAGADA			
Date and Time of visit: 24th November 2021 at 10.25 AM			
DHH Rayagada			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	sanctioned posts for Doctors with specialists is 47 where as only 29 doctors were found working in the rolls out of which 03 (Three) were contractual. no specialised doctors (Nephrologist). no anaesthesia specialist has been appointed.	Total 47 nos. of posts of doctors are sanctioned. 36 nos. of doctors are in position at DHH, Rayagada out of which 4 nos. of doctors deputed to other hospital. The post of Nephrologist is not sanctioned to DHH, Rayagada. The information regarding vacancy position of doctors has already been sent to the H&FW dept., Govt. Of Odisha as well as Director Health Services, Odisha. (Copy Attached).
2	Nurses	Staff nurse is concern out of 139 sanctioned post only 72 were appointed excluding the contractual and out ourced whose figure is 2+16 total to 90 in place of 157.	Total 142 nos. Of posts of Staff Nurse are sanctioned. Out of which 19 nos. are in position on regular basis, 84 nos. are in position on regular contractual and 39 nos. are vacant. The information regarding vacancy position of staff Nurse has already been sent to the H&FW dept., Govt. Of Odisha.
3	Ward Staff	N/A	
2. Conditions of Facilities:			
1	Infrastructure	Cabin facilities for patients which is paid was found to be not properly maintained. The air condition Machines were not functioning and the inmates are not able to open the window as because of bad odour and mosquitoes.	The renovation of old cabins has already been started. White washing and painting of walls have been completed. Old windows have been replaced and wire meshes have been installed in windos to protect from mosquitoes. As the Air Conditioners are old and requiring frequent Breakdown maintenance, so four nos. of new ACs are planned to be installed within 1 month.
2	Power	Power supply is good. diesel generators are available as backup electricity during power failure and different departments are connected with inverters.	

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3	Sanitation	Cleanliness -Unsatisfactory.	Asper the guideline under NIRMAL program, all the areas have been cleaned regularly and supervised by Asst. Matron & Hospital Manager. Instructions have been given to all House keeping Supervisors for effective cleaning of hospital.
		Toilet Facility- Unsatisfactory.	Instructions have been given to House keeping supervisor to fix the cleaning staff for toilet separately and increase the frequency of cleaning of toilets i.e. 4 times in a shift.
		Availability of Water -N/A	
3.Adequacy of Stock:			
1	Drugs	Medicines available.	
2	Medicine		
3	Equipment	Certain equipment like MRI and CT are required.	
4	Ambulance	except the 108 and 102 services the hospital has 4 ambulances out of which one is used as mahaprayana	
4.Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	N/A	
5.Accessibility:			
Accessible.			
6.Miscellaneous Remarks:			
Shortage of Infrastructure. (Lack of Beds); Shortage of Manpower. (Doctors and Nurses); Appointment of Doctors and specialists.; Appointment of Paramedical staffs; Establishment of ICU/CCU for critical care.;Steps should be taken for supply of Drinking water separately.; For supply of more beds for patients.; Appointment of More pharmacist, Technician for X-Ray and Ultrasound unit and Pharmacists for storehouse for emergency; Proper supervisionis required for the cleaning and sanitation staff			The civil constructions and electrical installations of CT Scan room has been completed as per the Layout plan provided by the agency. The CT Scan machine will be installed within 15 days as per the statement given by agency. MRI facility is not available.)

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PHC Kumbhikota			
Date and Time of visit: 27th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	two doctors, one MBBS and one (AYUS) are working.	1 MO, 1 Ayush MO & 1 ANM No Nursing Officer, No L.T. No pharmacist. Nursing Officer which were present at the time of their visit have now been deputed to CHO. L.T. Also resigned due to personal problem
2	Nurses	two Nursing staffs, one ANM and One L.T.	
3	Ward Staff	Post of pharmacist lying vacant.	
2. Conditions of Facilities:			
1	Infrastructure	No drinking water facility for the patients. Only one bore well is there for all purposes. building is an old one and water is leaking from the slab. Toilets have no door. Government has provided quarter facility for one doctor only and there are no facilities for other staff.	1. Drinking water facility of borewell has been made for the patients as in this locality, there is issue of electricity going down for long hours. So no other arrangements have been possible. 2. Building is old one and water leaks from the slab. Complaints have been made to DPM, NHM JE verbally. They said new building provision has been made for this PHCs so new work will be done for this building. 3. Its true that toilets have no door. the authorities have been informed for repair of the same. 4. Quarter facility: there are 2 quarters in the premises. 1 quarter is in no position to stay. And in the another one, one more doctor stays.
2	Power	N/A	
3	Sanitation	Cleanliness -N/A	
		Toilet Facility- Unsatisfactory.	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	N/A	
2	Medicine		
3	Equipment	N/A	
4	Ambulance	Not available	
4. Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	N/A	
5. Accessibility:			
Accessible.			
6. Miscellaneous Remarks:			

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PHC is working as a dispensary and its working Hours is 8-12 A.M and from 3-5 P.M. To upgrade the centre from PHC to CHC. Establishment of New Building. Providing drinking water through R.O Machine. To establish a delivery point with appointment of specialist.			
PHC Malligaon			
Date and Time of visit:28th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	two doctors, one MBBS and one (AYUS) are working.	
2	Nurses	two Nursing staffs, one ANM and One L.T.	
3	Ward Staff	N/A	
2. Conditions of Facilities:			
1	Infrastructure	Government has provided quarter facility for one doctor only and there are no facility for other staff. recently the PHC is functioning in a new building. The environment of the PHC is good one. No drinking water facility.	They were the winner of Kayakalpa 20-21 with a score of 90.3% from Rayagada district and being a winner. They had met all criteria of cleanliness and basic sanitation. They don't have any new building as mentioned in the letter. The PHC does not even have a Medical officer room and multiutility room. Still they are managing the daily OPD within the premises and there is no negligence in patient care. No nursing staffs are there in the PHC. The facts that are given in the letter are absolutely incorrect
2	Power	N/A	
3	Sanitation	Cleanliness -N/A	
		Toilet Facility-N/A	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	N/A	
2	Medicine		
3	Equipment	N/A	
4	Ambulance	Not available	
4. Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	N/A	
5. Accessibility:			
Accessible.			

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6. Miscellaneous Remarks:			
PHC is working as a dispensary and its working Hours is 8-12 A.M and from 3-5 P.M. To upgrade the centre from PHC to CHC. Providing drinking water through R.O Machine. To establish a delivery point with appointment of specialist			
CHC Kashipur			
Date and Time of visit: 27th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	four doctors are working. Government has sanctioned several specialist doctors for this CHC, no specialist is appointed ever. Same is the situation of Paramedical staffs.	No shortcomings could be traced in performance of duty of available Doctors, Nurses, Ward Staffs and other Paramedical Staffs. Appointment of vacant posts of Specialists, LTRMO, Nursing Officers, Ward Staffs, Securities, LT & Pharmacists will be done. It isn't a fact that Sweepers Staffs were not available on the date of visit.
2	Nurses	Available	
3	Ward Staff	Two Nos. of security personnel for the Centre which is not sufficient. There are no sweeper staffs for this hospital. Only one Malaria L.T is working and the post of L.T is lying vacant since last 4 years. So also the post of Pharmacist	
2. Conditions of Facilities:			
1	Infrastructure	The building of Hospital is running in an old building and due to scarcity of space 11 beds are arranged so far in place of 16 beds. There is no adequate facility of drinking water.	Yes, it is a fact that the Hospital is running in a Old Building and there is scarcity of space. Presently construction of new MCH Building with 30 bedded capacity is under process. The Hospital will be shifted to new building after completion of its construction. Power supply is there with backup facility i.e DG. Cleanliness, Toilet Facility and availability of water as well as facility of drinking water has been done in accordance with the ongoing Kayakalp activities and this facility received Kayakalp Award for the same in the year-2022.
2	Power	N/A	
3	Sanitation	Cleanliness -N/A Toilet Facility- N/A Availability of Water -N/A	

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3. Adequacy of Stock:			
1	Drugs	N/A	It is not a fact that Drugs and Medicines were not available at the facility during the visit. All necessary drugs are being indented from OSMCL from time to time as per the requirement to the facility. More than 200 varieties of Drugs and Medicines including injectable items are available at this facility.
2	Medicine		
3	Equipment	N/A	Most of the equipments required for functioning of this facility are available. Requisition has been made to competent Authority towards supply of shortcomings.
4	Ambulance	There are no ambulances for the urgent needs and only 108 and 102 ambulance service is there	It is the fact that 3 Nos of 102 & 108 Ambulance are available in this Block. 2(Two) more ambulance service is highly needed for smooth emergency management of the facility. However, on call 108 and 102 ambulances are available.
4. Readiness/ Emergency:			
1	Telephone		One Cell Phone is available bearing No 7894585222 at the facility for emergency and CUG Nos are also been allotted to Head of the Institution and other staffs. Emergency contact No of MOs is displayed at Notice Board of facility as per their schedule duty.
		N/A	
2	Internet		"OSWAN" Internet Service provided by the Govt. is out of order. Maintenance services is not being done for last 2 year. Immediate Steps have been taken to repair the same.
		N/A	
5. Accessibility:			
Accessible.			
6. Miscellaneous Remarks:			
Due to lack of space both male and female indoor patients are admitted in a single room and undergoing treatment adjacently. Appointment of adequate staffs both Doctors and paramedical. Appointment of Laboratory Technician and Pharmacist Ambulance for emergency service. Installation of X-Ray Machine and CBC testing facility. Construction of a new hospital building with 30 bedded capacity.			

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SAMBALPUR			
DHH Sambalpur			
Date and Time of visit: 23rd November 2021 at 11.53 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	CDMO was on visit to Burla. ADMO was present at the hospital. The doctors were present.	
2	Nurses	N/A	
3	Ward Staff	N/A	
2. Conditions of Facilities:			
1	Infrastructure	N/A	
2	Power	Power supply is there along with backup for the same.	
3	Sanitation	Cleanliness - Cleanliness is not satisfactory. Child ward was well maintained and clean.	As many patients & their attendants are visiting the various departments in frequent intervals. Due to load of room, dressing patients, the rooms & toilets get soiled more during OPD time. Cleanliness is maintained in every four hourly. Cleanliness are done by out sourcing agency and it is dynamic process. Agency is directed to maintain cleanliness strictly. However they will be cleaned more frequently.
		Toilet Facility- Toilet facilities is not good.	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	70 variety of medicines are available, the other 30 varieties are not available according to their staff. Required equipment are available.	The drugs are available on present date as follows: OSMCL-207 drugs are available Out of 286 Categories IPD-242 drugs are available out of 286 Categories. OPD DDC-114 drugs are
2	Medicine		
3	Equipment		

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4	Ambulance	Ambulance facility is available.	available out of 176 Categories .The average patient load in OPD per day is 800.Drugs are indented as per the prescription of Doctors and the stocks are maintained Regularly. Stocks of medicines get exhausted depending on the number of patients at OPD.However appropriate steps will be taken to make all drugs available all the time.
4.Readiness/ Emergency:			
1	Telephone	Available	
2	Internet	Available	
5.Accessibility:			
Accessible.			
6.Miscellaneous Remarks:			
N/A			
SDH Kuchinda			
Date and Time of visit:25th November 2021 at 10.45 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	The Doctors were present. However, there is no surgery specialist and surgeon for general surgery.	There is vacancy of Surgery Specialist in SDH,Kuchinda since long period. Which has been reported to the higher authority.
2	Nurses	N/A	We have sufficient Nursing Officers & they were at their assigned duties.
3	Ward Staff	The staffs were present	
2.Conditions of Facilities:			
1	Infrastructure	The building of the health centre is in good condition.	
2	Power	Power supply is there along with backup for the same.	
3	Sanitation	Cleanliness -Cleanliness is not satisfactory.	:-At time of visit of the Team at 10.45A.M the toilet was not properly cleaned as the night duty sweeper came late and cleaned it by 11.30 A.M. In this regard the sweeper has been warned to clean early and administration is seriously about it and will not be repeated in future.
		Toilet Facility- Toilet facility is not satisfactory.	
		Availability of Water -N/A	

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3. Adequacy of Stock:			
1	Drugs	Adequate medicine is available but there is a shortage of protein powder, multivitamin and amino acid for maternity ward.	They are following the guidelines of Medicines supplied to them and they regularly indenting medicines which is short stock/ No stock in the Drugs ware house.
2	Medicine		
3	Equipment	Required equipment are available and working.	
4	Ambulance	Two ambulances are available but there is no driver.	They have only one no. of functional Ambulance and they have also One driver who was on leave since last one year due to his CVA/Hemi Paresis ill condition the same has been communicated to higher authority. However, on call 108 ambulance and 102 ambulances are available.
4. Readiness/ Emergency:			
1	Telephone	Available	
2	Internet	Available	
5. Accessibility:			
Accessible.			
6. Miscellaneous Remarks:			
N/A			
PHC Badmal			
Date and Time of visit: N/A			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	When the team reached the health centre, Dr. Sangram Panda and Dr. Abhimanyu Dash (Aayush) were not in attendance. Both the doctors reached the facility around 11:30 AM.	As there is no quarter is available, the MO I/C has to do up down from Charmal .On that day, his bike broke down. So he had to arrange a ride to reach the PHC(N)Badmal. Hence, he reached there late.
2	Nurses	N/A	
3	Ward Staff	The staffs were present.	There is no post of radiographer at PHC(N)Badmal. Hence there is no availability of X-Ray and ultrasound equipment.
2. Conditions of Facilities:			

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PHC Badmal

1	Infrastructure	There is no boundary around the health centre. The roof of the health centre is in a very precarious condition. Roof over the pathology laboratory as well as that of doctors' chambers and staff rooms are damaged.	1. There is no boundary around the health centre. But requisitions have been made for funds for construction of boundary wall .2. Roof of health centre, patholab, doctor chamber and staff room are damaged. We have written letters for repairing and renovation of above mentioned buildings.
2	Power	There is a solar panel for power backup	
3	Sanitation	Cleanliness - Cleanliness is not satisfactory.	Sweeper is now available and cleanliness is well maintained now. Toilets and wash basins are cleaned now. Two water purifiers are functioning and are in good condition.
		Toilet Facility - Toilet facilities is not good. None of the wash basins and toilets were clean.	
		Availability of Water - N/A	
3. Adequacy of Stock:			
1	Drugs	122 varieties of medicines were available on the facility.	
2	Medicine		
3	Equipment	Ultrasound, X-ray machines are not available.	
4	Ambulance	One 108 ambulance is available for the health centre.	
4. Readiness/ Emergency:			
1	Telephone	Not available	personal CUG numbers are there.
2	Internet	Not available	Internet connectivity is now available at our centre.
5. Accessibility:			
Accessible.			
6. Miscellaneous Remarks:			
There are two water purifiers installed in the hospital but both of them were not functioning at the time of the visit.			
PHC Dhama			
Date and Time of visit: 27th November 2021 at 12.22 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Doctors were present.	
2	Nurses	N/A	
3	Ward Staff	Staff were present.	
2. Conditions of Facilities:			
1	Infrastructure	Building of the health centre is in a good condition.	

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2	Power	N/A	
3	Sanitation	Cleanliness -Cleanliness is satisfactory. However, the doctor and the staff quarters are in a very bad condition.	Already informed to block authority as well as CDM & PHO, Sambalpur for repairing and renovation of both building as early as possible.
		Toilet Facility-Some toilets were clean but the toilet attached to delivery room was not clean. Some of the wash basins were also not clean.	All toilet as well as wash basin of HWC now cleaned regularly as per protocol. Handwash protocol has also been displayed in basin point of HWC
		Availability of Water -N/A	N/A
3. Adequacy of Stock:			
1	Drugs	Adequate medicine is available but there is no cough syrup being supplied to the facility according to the staff present.	Cough syrup were not adequate at that time. On emergency, they are being purchased locally from outside empanelled shops.
2	Medicine		
3	Equipment	Adequate equipment is available at the facility.	N/A
4	Ambulance	One ambulance is available for the health centre.	N/A
4. Readiness/ Emergency:			
1	Telephone	Not available.	CUG SIM already available for staffs. No landline available.
2	Internet	Not available.	JIO FI available at HWC.
5. Accessibility:			
Accessible by public transport.			
6. Miscellaneous Remarks:			
N/A			

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SONEPUR			
DHH Subarnapur			
Date and Time of visit: 28th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	The Doctors were present as per the attendance record. In DHH Subarnapur, the important posts like Orthopaedic, Anaesthetic, Chest, Skin, Dentist, Radiologist, Psychiatric are lying vacant. In geochronology and paediatric the strength of the doctors are not yet fulfilled.	In the gynecology department 3 doctors and in the paediatric department 2 doctors are in position. Requisition has been sent to Government for posting in the important posts like Orthopaedic, Anaesthetic, Chest, Skin, Dentist, Radiologist, Psychiatric. After the joining of PG students on completion of their study, they will be posted.
2	Nurses	The nurses were present as per the attendance record	The nurses were present as per the attendance record.
3	Ward Staff	The ward staff were present	The ward staffs were present.
2. Conditions of Facilities:			
1	Infrastructure	The laboratory is integrated one but it was ascertained that the testing reports are being provided to the patients after a long delay of 5-6 hours. The reason of such delay is due to shortage of laboratory technicians. There is no facility of Dialysis and general Ultrasound	3 Laboratory technicians are in position at DHH Laboratory. Urgent reports like HB, RBS, MP, and MPAG are given instantly. Tests like urea, creatinine, Sugar, electrolyte, CBC and biochemical test reports are provided within 3-4 hours. Test reports of IPD patients are given within 12:00 PM of same day. Dialysis unit started from 05th April 2022 at MCH. Govt. has been intimated to post a radiologist for conducting general USG.
2	Power	There is adequate power supply and also, there is alternative power generator system.	There is adequate power supply and also, there is alternative power generator system
3	Sanitation	Cleanliness - Sanitation & toilet facilities are satisfactory.	Sanitation & toilet facility are satisfactory
		Toilet Facility- Found to be clean.	Found to be clean.
		Availability of Water -N/A	Available 24x7
3. Adequacy of Stock:			

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1	Drugs	The stocks of drugs and medicines are available.	The stock of drugs and medicine are available.
2	Medicine		
3	Equipment	The stock of equipment was available.	The stock of equipment was available.
4	Ambulance	There is adequate 108 ambulance service.	There is adequate 108 ambulance service.
4. Readiness/ Emergency:			
1	Telephone	N/A	Available
2	Internet	N/A	Available
5. Accessibility:			
There is good connectivity of road and public transport facilities.			
6. Miscellaneous Remarks:			
N/A			
CHC Naikenpali			
Date and Time of visit: 23rd November 2021 at 9.30 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	The Doctors were present as per the attendance record. Adequate vacancy of Doctors in the important departments like paediatrics, medicine, surgery.	
2	Nurses	The nurses were present as per the attendance record.	
3	Ward Staff	The staff were present as per the attendance record. The medical officer, who resides inside the CHC is available on call to attend emergency cases	
2. Conditions of Facilities:			
1	Infrastructure	Organizational structures and facilities of the CHC is satisfactory	
2	Power	There is availability of generator to back up the power supply.	
3	Sanitation	Cleanliness - Sanitation & toilet facilities are satisfactory.	
		Toilet Facility- Found to be clean.	
		Availability of Water -N/A	Availability of water at CHC, Naikenpali is adequate
3. Adequacy of Stock:			
1	Drugs	The drugs and medicines were available.	
2	Medicine	The medicines were ordered from the DHH, Subarnapur, supplied to the CHC sometimes at belated stage.	
3	Equipment	The stock of equipment was available.	
4	Ambulance	No ambulance but there is availability of 108 ambulance service to patients	
4. Readiness/ Emergency:			
1	Telephone	Telephone connectivity available	

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2	Internet	Internet connection available.	
5. Accessibility:			
There is adequate connectivity by road. Public transports available.			
6. Miscellaneous Remarks:			
The overcrowd inside the hospital caused a problem for the relatives of the patient.			
PHC Sahajpita, Hardakhol			
Date and Time of visit: 27th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	There is posting of one MBBS doctor against two numbers of sanctioned post. One post for Aayush doctor and he was present. One post for doctor is vacant.	
2	Nurses	The nurses were present.	
3	Ward Staff	The ward staff were present.	
2. Conditions of Facilities:			
1	Infrastructure	The emergency patients are depending upon the DHH, Subarnapur which is located within a distance of 12 kms away from this PHC. The infrastructure of the PHC is overall good.	
2	Power	Power supply is satisfactory. No generator facility to back up the power supply.	
3	Sanitation	Cleanliness - Sanitation & toilet facilities are satisfactory.	
		Toilet Facility- Found to be clean.	
		Availability of Water - N/A	Availability of water at PHC, Sahajpita is adequate
3. Adequacy of Stock:			
1	Drugs	The stock of drugs and medicines is available as per the requirement.	
2	Medicine		
3	Equipment	N/A	Stock of Equipment is available at PHC, Sahajpita
4	Ambulance	There is service of 108 ambulance in this locality.	
4. Readiness/ Emergency:			
1	Telephone	Telephone connectivity available.	
2	Internet	Internet connection available.	
5. Accessibility:			
There is good accessibility to the PHC.			
6. Miscellaneous Remarks:			
N/A			


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PHC Subalaya			
Date and Time of visit: 24th November 2021 at 10.10 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	2 MBBS post and out of two, there is posting of one Doctor, who was on leave from 21.11.2021 to 24.11.2021. In his absence the Pharmacist was engaged in treating and prescribing medicines to the patients. One post of Aayush Doctor is present and he was on duty.	<ul style="list-style-type: none"> • All medical staffs were present during the visit. • The Medical Officer I/C was on urgent medical leave from Dt:-21.11.2021 to Dt:-24.11.2021. • During his absence, AYUSH Doctor & the pharmacist were engaged in treating & prescribing medicine to the patients.
2	Nurses	The nurses were present	
3	Ward Staff	Other staffs were present	
2. Conditions of Facilities:			
1	Infrastructure	Less importance is being given to basic infrastructures like building, sanitation, hazardous disposal facility, staff quarters and appointment of doctors, COVID test etc. Patients are usually depending upon Birmaharajpur SDH, while in emergencies which is 10 KMs away.	<ul style="list-style-type: none"> • Infrastructures like buildings and staff quarters require major repair and maintenance, which are beyond the ability of the PHC and it has been reported to the higher authorities earlier. • Lack of proper boundary wall around the PHC, making it harder to maintain cleanliness in the hospital facility. A proposal for area Demarcation and construction of boundary wall has been sent to the higher authorities.
2	Power	There is supply of power but no facility of generator is present.	CDM & PHO has been intimated.
3	Sanitation	Cleanliness -Sanitation & toilet facilities are satisfactory.	<p>There are total 6 toilets in the PHC. 2 in patient waiting room & 1 in labour room which are mostly used, cleaned daily and it were clean during the aforesaid visit.</p> <p>3 General toilets, which are not used regularly and reserved mostly for Diarrhoea season when there is rush of patients. These toilets were not cleaned during the visit. As 5 more toilets are being under construction now,</p>
		Toilet Facility- Found to be clean.	
		Availability of Water -N/A	

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			which leads to a total of 11 no of toilets which exceed by far the Prerequirement of the facility. Hence the difficulty in maintaining cleanliness with just 1 sweeper for the whole hospital. Still care will be taken to maintain cleanliness & sanitation in all toilet facilities
3.Adequacy of Stock:			
1	Drugs	Adequate supply of drugs and medicines is there.	
2	Medicine		
3	Equipment	N/A	
4	Ambulance	The patients are depending upon the 108 Ambulance service.	
4.Readiness/ Emergency:			
1	Telephone	Telephone connectivity not satisfactory. Poor internet connection	• Telephone & Internet connection are good baring bad weather condition or power failure in the area.
2	Internet		
5.Accessibility:			
The connectivity by road and availability of public transport is good.			
6.Miscellaneous Remarks:			
The average number of patients is 50-70 per day.			Rectification of the shortcomings/deficiency:- • All the medical staffs including the MO I/C are staying at headquarter and performing duty regularly. • New staff quarters are required and existing quarters require gross repair and maintenance, which has been informed to the higher authorities. • In leave of absence of any staff, duty arrangements are done accordingly, so that no patient care or PHC work is hampered. • Since January 2022, a permanent sweeper has been posted under NIRMAL Scheme. Sanitation & cleanliness of toilets facilities, waste management facility are being done regular now. • Availability of water supply to all building has been done through deep bore well. For

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	<p>drinking water purpose RO & freezer facility are being provided to patients.</p> <ul style="list-style-type: none"> • New OPD building & the In-patient building are under construction. Upon completion of these buildings, most of the infrastructure shortcoming will be rectified.
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SUNDERGARH			
DHH Sundergarh			
Date and Time of visit: 23rd November 2021 at 9.30 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	<p>One doctor was present at the male outdoor and the other one was absent.</p> <p>Mental doctor visits once.</p> <p>There is no doctor in the outdoor.</p> <p>Orthopaedic doctor was not present.</p> <p>Two attendants were present.</p> <p>Skin specialist was on leave.</p> <p>No other alternative was present.</p> <p>ENT Specialist allowed for minor operation only</p> <p>All dentists were present and told all the equipment to be available.</p> <p>Non-availability of anaesthetic specialists.</p> <p>CDMO was not present.</p> <p>ADMO was present in the OT.</p>	<ul style="list-style-type: none"> • In DHH, all specialist OPDs are functioning . The general OPD is still being continued with two doctors. One doctor was present, the other doctor has gone to dressing room for supervising a critical wound dressing. • The Psychiatrist post is not sanctioned for DHH, Sundargarh. The doctor Dr.Chabila Adha which is trained in Mental Health is attending everyweek. On rest of the days the Psychological worker do counseling and follow up of cases. • Orthopedic doctor was on in door round and was absent in OPD during the visit of Hon'ble members. On that day 34 patients have been seen by Dr. S. Karan in Orthopedic OPD. • As there is only one Skin and VD Specialist and when he goes on leave, the patients are diverted to Medicine OPD. • Major ENT Surgeries are done under General Anesthesia and required operating microscope. • Only one Anesthesia Specialist on DMF was available and one LSAS was available whose services were utilized for caesarian section in MCH OT. • CDMO was not present as he has gone to attend meeting with Collector & DM. • ADMO is an Ophthalmic Surgeon and incharge of DPMDBCS as this post is not filled up by Govt.

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			<ul style="list-style-type: none">• Meanwhile taking the crowd into consideration general OPD as Male & female have been separated by arranging two doctors which gives equal opportunity to all for quick treatment (Photo 1&2)• The Superintendent, VIMSAR, Burla has been requested to deploy their Psychiatric Asst. Prof. every week as per the Govt. instruction No.30486 dt.15.11.2021. The DMET, Odisha has been requested to deploy faculties of psychiatry in Govt. Medical College & Hospital, Sundargarh for regular OPD. (Copy attached)• After Indoor round, Dr. S. Karan, Spl. in Orthopedic seen 34 patient. (Copy attached). Now two faculties from Medical College has joined as the DHH is functioning as a teaching hospital of Govt. Medical College, Sundargarh.• Two ENT faculties of Govt. Medical Colleges have joined and there is no sort fall now a days..• Now Prof. & Associate Prof of Anesthesia has joined in MCH/DHH. If required, high end instruments will be procured as per their requirement. The OSMCL has been indented for the instruments to start major operation in ENT.• One Prof., one Associate Professor in anesthesia and two other anesthesia Spl. from DMF and Post PG are on deployment at present, there is no issue of Anesthesia.• The CDM&PHO in the district works in the office upto 8P. M. Sundargarh is a vast district and CDM&PHO has to attend various matter, Programme in Headquarter as well as peripheries.• The Govt. will be requested to post a fulltime Eye Specialist to look after the Eye Surgery & National Programme for control of Blindness
2	Nurses	N/A	
3	Ward Staff	N/A	

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2. Conditions of Facilities:			
1	Infrastructure	Lack of beds; so, patients were lying on the ground.	<ul style="list-style-type: none"> • DHH, Sundargarh is three hundred thirty bedded hospital. At times due to heavy load of patients, a few patients are offered floorbeds with mattress and bedsheet. As soon as beds are available after discharge of cured patients bed is provided to them. • Sanitation workers (from NIRMAL PLUS) inadequate numbers are present to maintain the cleanness of the hospital premises. They are doing satisfactory works. This hospital has begged KAYAKALPA award consecutively for two years basis on the basis of cleanliness. However, more steps will be taken for keeping the hospital more cleaner. <p>Infrastructure:- Meanwhile, more spaces in unutilized rooms have been created and beds are arranged to accommodate more patients.</p> <p>The OSA has been instructed to clear the area. Steps have been taken to enforce COTPA act and has entrusted the Security persons to check the attendants pockets for Gutkha. They are seized & destroyed if found with the patients or attendants.</p>
2	Power	N/A	
3	Sanitation	Cleanliness -Not found to be satisfactory. Spit of pan was seen.	The Overall area is clean. Kayakalpa award has been awarded twice. However on the visit of the team few people had spilted below the indoor varanda which was subsequently cleaned.
		Toilet Facility-Clean but lack of bathroom equipment.	<p>Daily bathroom equipments like buckets and mugs are frequently misplaced by the patients attendants.</p> <p>Toilets:- The lost bathroom equipments are replaced periodically. We are panning to chain the equipments to prevent theft and displacement</p>
		Availability of Water -N/A	

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3. Adequacy of Stock:			
1	Drugs	N/A	154 items of drugs were available on that day. Stock ledgers are not maintained in DDC as there is online entry. However there is a register which denotes the quantity of medicines distributed to each patient. The stocks are deducted at the end of the day i.e. at 9PM. • Medicines:-When ever any non EDL drugs is not available, we procure from empanelled medicine shops and provide to patients. On that day the patients were advised to receive the rest of the medicines from Indoor DOC which are the pediatric drugs.
2	Medicine	Medicine not available from last 10 days. Stock register was not produced.	
3	Equipment	Lack of beds in geriatric and female wards. Non-functioning of geriatric ward. Traction machine not functioning Physiotherapy ward needs to be repaired. Shortage of paediatric warmer, C pap machine and oxygen ventilators. Dental equipment was available.	• 10 beds are there in newly constructed geriatric ward. On the visit of Hon'ble members, no patients were there as some geriatric patients were already admitted to medicine ward. • The Cervical traction machine in patient ward was broken on that day. Information was given to the agency for repair. There is no shortage of Pediatric warmer, Cpap machine and Oxygen ventilators. They were kept in store. Meanwhile we have developed the geriatric ward along with demonstration room for examination of patient and teaching the medical students. As the Sr. faculties of Medical College has joined we will start geriatric ward. Now the traction machine has been repaired and there is alternate source of PT in NTPC Medical College building now the ventilator. Meanwhile the pediatric warmer, C-Pap, ventilators are kept in their proper place and the ready for fictionalization of 10 beded ICU.
4	Ambulance	N/A	
4. Readiness/ Emergency:			
1	Telephone	Telecommunications available	
2	Internet	N/A	
5. Accessibility:			
Transportation available.			
6. Miscellaneous Remarks:			
Irregularity in attendance record in regard to signature of staffs.			

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PHC Bilaimunda			
Date and Time of visit: 24th November 2021 at 9.15 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	No any doctors were present as per attendance record. Dr. SD Salman comes twice a week. Dentist comes regularly but at times, not available. No Pathologist is there Doctors are not regular.	<ul style="list-style-type: none"> • Now Dr. Salman is working regularly. • Now he is staying regularly. • Now one LT is posted from Hemgir. • Instruction has been given to be regular .Medical Superintendent CHC. Hemgir has been directed to make surprise visits.
2	Nurses	N/A	<ul style="list-style-type: none"> • Another S/N have been posted.
3	Ward Staff	Attendant is a Handicap Person. One Sweeper available, whose salary is not paid. All staffs present as per attendance record	<ul style="list-style-type: none"> • Salary of sweeper has been released.
2. Conditions of Facilities:			
1	Infrastructure	Only two beds are found in the outdoor.	<ul style="list-style-type: none"> • Total 6 Nos of beds are functional. They were taken for painting
2	Power	Interrupted power supply as there is no generator.	<ul style="list-style-type: none"> • DG is available for ILR Fridge. Proposals to DMF has been given
3	Sanitation	Cleanliness -N/A	
		Toilet Facility- Not Found to be clean.	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	N/A	<ul style="list-style-type: none"> • All available
2	Medicine	N/A	
3	Equipment	No X-ray machines.	
4	Ambulance	No ambulance was there; taken for repairing.	<ul style="list-style-type: none"> • 108 stayed at Kaurmunda CHC
4. Readiness/ Emergency:			
1	Telephone	Poor mobile connection.	
2	Internet	Poor internet connection	
5. Accessibility:			
Road is bad. Public transport not available. No emergency facilities			
6. Miscellaneous Remarks:			
Delivery Patients are forwarded to Hemgir in such condition in absence of doctor.			

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PHC Hemair			
Date and Time of visit: 24th November 2021 at 10.24 AM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Well connected. But difficulty in reaching the centre during emergency time due to plying of heavy trucks.	02 nos nurses are available. 1 Doctor on leave. Superintendent visited to jumbahal Sub centre.
2	Nurses	N/A	
3	Ward Staff	The keeper of the Register of the doctor was absent there and after some time came. Many Staffs has not put their Signature in the attendance register regularly. One staff has been to Jhulumbahal; doing his duty at Gopalpur and Likera PHC .	
2. Conditions of Facilities:			
1	Infrastructure	Hospital was Clean.	
2	Power	There is a generator for power supply.	
3	Sanitation	Cleanliness -N/A	Available
		Toilet Facility-N/A	Available
		Availability of Water -N/A	Available
3. Adequacy of Stock:			
1	Drugs	N/A	Available
2	Medicine	all medicines not available.	Available
3	Equipment	All kind of X-ray cannot be possible due to defect in the machine. All kind of Machines not available.	X-ray machines regularly working
4	Ambulance	Ambulance is available.	
4. Readiness/ Emergency:			
1	Telephone	N/A.	CUG number provided to staffs
2	Internet	Poor internet connection	Internet connection available
5. Accessibility:			
Public transport available.			
6. Miscellaneous Remarks:			
Many patients were standing at the hospital for check-up.			

True Copy of Report

P.B.
S.D.
H & FJ Dept

PHC Jambahal			
Date and Time of visit: 25th November 2021 at 3.50 PM			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Not any doctor is found. Doctors have already gone their house. Not any pathologist has been appointed so they depend upon outside for different tests.	<ul style="list-style-type: none"> • The Medical Officer are warned not to leave the Head quarter. The work certificate by mail to be sent • One LT has been deployed from CHC Hemgir.
2	Nurses	N/A	
3	Ward Staff	All staff have not put their signature in the attendance register.	They have put it subsequently and warned to practice regular signature in attendance Registrar.
2. Conditions of Facilities:			
1	Infrastructure	No any attached bathroom in the ward. The hospital was sanitized.	
2	Power	N/A	
3	Sanitation	Cleanliness -N/A	<ul style="list-style-type: none"> • Both room for patients is there in campus and attached both room in Labour room. Proposals have been sent for attached bathroom in wards alone.
		Toilet Facility- Not Found to be clean.	<ul style="list-style-type: none"> • Subsequently cleaned
		Availability of Water -No water supply to the bathroom.	<ul style="list-style-type: none"> • Now it has been rectified
3. Adequacy of Stock:			
1	Drugs	N/A	
2	Medicine	N/A	
3	Equipment	No X-ray machines.	
4	Ambulance	N/A	
4. Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	No internet connection available	internet computer is there and e-sanjeevani is functioning
5. Accessibility:			
Public transport available			
6. Miscellaneous Remarks:			
N/A			

True Copy Attested

P.B.
S.O.
H & F2 Dept.

DHH Sundergarh Visit 2			
Date and Time of visit: 26th November 2021			
Sl No.	Description	Observation of DLSA Team	Compliance Report
1. Presence of Medical Staff			
1	Doctors	Two doctors have been appointed there out of them one is ADMO and is busy in administrative works so another one doctor needed. CDMO is not available at the office	As on 26.11.2021 only one Eye Spl. was posted to DHH, Sundergarh. Dr P.C.Sahu is appointed as DMO(MS)-Cum-Supdt. DHH, Sundergarh since 04.01.2020. Though he is also an Ophthalmologist by education he is not expected to do regular outdoor in Eye OPD due to administrative assignments of the post. However he conducts cataract operation camp once or twice in a week for achievement to of various targets assigned in the district. • As of now one Asst Prof. in Ophthalmologist has joined. • CDM&PHO went for a discussion with the Collector & District Magistrate for Covid Vaccination.
2	Nurses	N/A	
3	Ward Staff	N/A	
2. Conditions of Facilities:			
1	Infrastructure	At washroom Iron machine is not functioning since last 15 days.	Meanwhile the new iron machines have been procured by the OSA and will be installed after minor repair of the Laundry building.
2	Power	N/A	
3	Sanitation	Cleanliness -N/A	
		Toilet Facility-N/A	
		Availability of Water -N/A	
3. Adequacy of Stock:			
1	Drugs	N/A	We have empanelled medical stores. Non EDL drugs are procured as and when required to prevent expiry due to storing as there are rarely prescribed.
2	Medicine	Cinnarizine medicine is not available till today.	
3	Equipment	City scan machines is functioning properly. Ultrasound machine is not available	The USG machine in general side has been installed. After formalities of PCPNDT it will be operational. The USG in MCH building is functional.
4	Ambulance	N/A	
4. Readiness/ Emergency:			
1	Telephone	N/A	
2	Internet	N/A	
5. Accessibility:			
N/A			
6. Miscellaneous Remarks:			
In Eye ward and OPD more than hundred patients come to the hospital regularly			

True Copy

PB
S.O.
H & FWD/CPH